Dear «First_Name» «Last_Name»:

Your telephone company, «Service_Provider», has partnered with the Universal Service Administrative Company (USAC) to recertify your eligibility to continue receiving Lifeline supported service from «Service_Provider». Once per year, consumers who receive a Lifeline benefit must recertify that they are still eligible for the program.

In order to continue to receive your Lifeline benefit, you must verify your subscriber information and indicate whether your household qualifies for Lifeline through a qualifying program or based on your household’s income level. In addition you must certify that you understand and agree with the Lifeline Rules.

Failure to respond within 30 days from the date of this letter will result in the elimination of your Lifeline support and may lead to either an increase in your monthly phone bill or termination of phone service.

Please choose ONE of the following methods to recertify:

1. Call (855) 332-3919 to complete your recertification through an automated telephone system. This is the best method; calls are accepted 24 hours a day, seven days a week.

2. Log on to www.LifelineRecertify.org

3. Complete and return the enclosed form via U.S. Mail to:
   Federal Lifeline Program – Annual Certification
   Consumer Service Response Center
   PO Box 1428
   Killeen, TX 76540

Should you have any questions concerning this notification or need further assistance regarding your Lifeline discount, please call «Service_Provider» at 1-«Service_Provider_Contact».

Sincerely,

Universal Service Administrative Company (USAC)

WARNING: Lifeline is a U.S. government benefit program, and consumers that willfully make false claims to obtain Lifeline Program support may be punished by fine or imprisonment, or may be barred from the program.