

FCC Releases Public Notice for May 2024 Maximum Partial Reimbursement Amounts

April 10, 2024

On April 9, 2024, the FCC released a [Public Notice](#) announcing the maximum partial reimbursement amounts for service providers planning to seek reimbursement for the May 2024 service month. Service providers should review the Public Notice if they are planning to seek partial reimbursement in May.

April 2024 will be the last fully funded month of the Affordable Connectivity Program (ACP) if Congress does not provide additional funding.

Below are the maximum partial reimbursement amounts for each ACP benefit type:

Benefit Type	Statutory Maximum	Maximum Reimbursement Amount for May 2024
Non-Tribal Service Benefit	\$30 per month	\$14
Tribal Lands Service Benefit	\$75 per month	\$35
ACP Connected Device Benefit	\$100 per device	\$47

Service providers are encouraged to make efforts to keep consumers connected. If service providers decide to pass through benefits to ACP households in May 2024, they are not limited by the partial reimbursement figures above and can offer a discount larger than the maximum partial reimbursement. However, service providers will not be reimbursed beyond the reimbursement amounts per benefit type as listed above.

These amounts are not expected to change. Service providers are reminded that they cannot bill ACP households for more than what the household would have paid if the full ACP benefit had been applied to their bill if the household did not affirmatively opt in to pay a higher amount.

De-Enrollments

Service providers who elect to not pass through any benefits to ACP households after April 2024 should not de-enroll subscribers from the National Lifeline Accountability Database (NLAD) unless required by program rules.

Need Help? Contact Us!

For questions about the Affordable Connectivity Program, service providers can visit [USAC.org](https://www.usac.org), and consumers should visit [AffordableConnectivity.gov](https://www.AffordableConnectivity.gov). For general program support, service providers should email ACProgram@usac.org and consumers should email ACPSupport@usac.org. Both providers and consumers may also call the ACP Support Center at (877) 384-2575 for assistance.

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