

Website Tour

What We Do and Why We Do It

Schools and Libraries Division

Washington, DC • Seattle • Denver • Chicago • Newark • Los Angeles • Atlanta September/October 2008



Overview

- SLD main page
- Search function
- Apply Online
- Deadlines
- Reference Area
- Search Tools
- Automated Search of Commitments
- Outreach and Training



Website





Steps for applicants

Home I

Need Help?



Search





Helping Keep Americans Connected

Schools and Libraries

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- Overview of the Process
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- Understanding Audits

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- Program Compliance -Whistleblower Hotline

Schools and Library Applicants

- Step 1: Determine Eligibility
- Step 2: Develop a Technology Plan
- Step 3: Open a Competitive Bidding Process
- Step 4: Select a Service Provider
- Step 5: Calculate the Discount Level
- Step 6: Determine Your Eligible Services
- Step 7: Submit Your Application for Program Support
- Step 8: Undergo Application Review
- Step 9: Receive Your Funding Decision.
- Step 10: Begin Receipt of Services

Step 11: Invoice USAC

Service Providers

Service Providers

The Schools and Libraries Program reimburses telecommunications. Internet access, and internal connections providers for discounts on eligible services provided to schools and libraries. While schools and libraries apply for these discounts, USAC works in conjunction with service providers to make sure these discounts are passed on to program participants.

lotice on Eliaible Services List (7/27/06)

ackwell Vice President of the Schools and Libraries Division (7/25/06)

Important Notice:

Information on Bishop Perry Order

FCC Order (FCC 06-54) [PDF, 233kb]

List of correctable ministerial and clerical errors [PDF, 50kb]

What USAC is doing

What applicants need to do

Help and FAQs

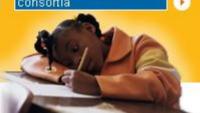
Reminder:

USAC Announces 2006 Schools and Libraries Training (4/28/06)



Need Help? Home





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Search	
Skip to content	
Search: ☐ About USAC ☐ Fund Administration ☐ High Cost ☐ Rural Health C ☑ Schools and Libraries ☐ Katrina	eare Low Income
consortia search Help Advanced	
Results for: consortia Document count: consorti	ia (50)
about 50 results found, sorted by relevance	1-10
Step 5: Library CONSORTIUM â€" Frequently Asked Questions - Schools and Libraries - USAC This page provides information about the requirements and conditions under which a library consortium may be eligible for schools and libraries program support. Answers to frequently asked questions define a library http://www.universalservice.org/sl/applicants/step05/ library-consortium-faq.aspx - 23.8KB	63% IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
Step 1: Non-traditional Elementary and Secondary Education - Determine Eligibility This page summarizes the eligibility requirements for schools, school districts, and libraries to receive Schools and Libraries program support, commonly called â∈∞E-rateâ∈□ discounts. http://www.universalservice.org/sl/applicants/step01/eligibility-requirements.aspx - 22.3KB	49% IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII
Step 6: Determine the Eligible Services - Applicants - Schools and Libraries - USAC Ordered and Certification Form (Form 471) to request discounts on the cost of eligible services to be delivered to eligible schools, libraries, and consortia of these entities. Eligibility for discounts requires that the product or service is eligible and that it is put to an eligible use http://www.upiversalservice.org/s/applicants/step06/ - 21.4KB	48% IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII

On SL home page, enter search term.

> **Results are** from SL section of website.



Apply Online Commitments Submit a Question Latest News Calendar/Dor SLD Home Search Site Require Schools and Libraries Service Program Reference Description of Services Requested and Certification Form

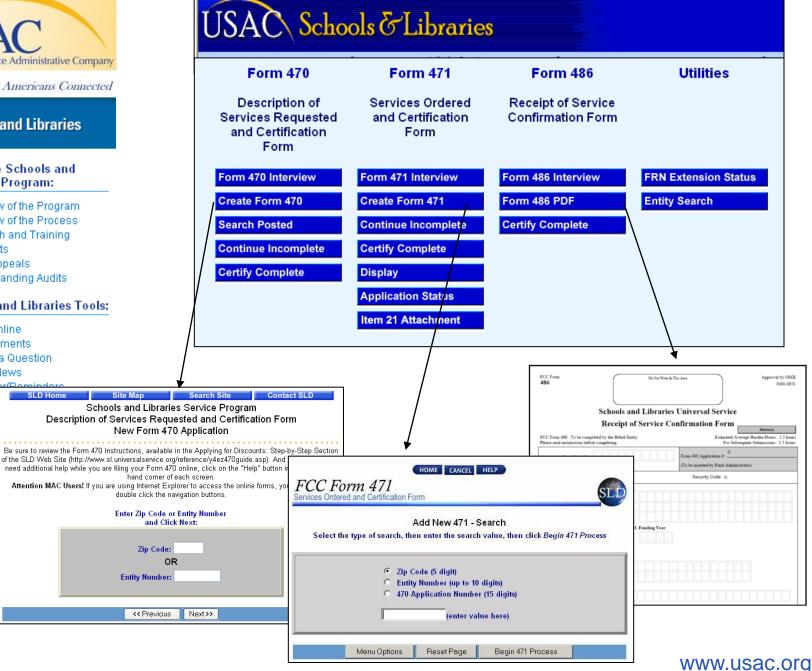
Zip Code: OR

Entity Number:

<< Previous

Select

Search





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Schools and Libraries Tools:

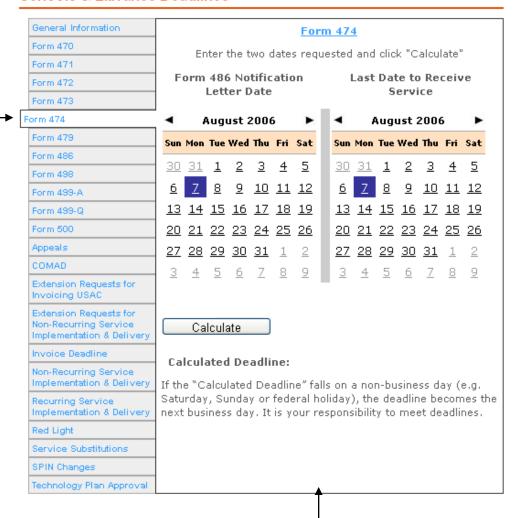
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- Search Commitments
- Data Retrieval Tool
- Deadlines Tool
- Form 470 Search Posted
- Form 470 Download Reports
- Form 471 Application Display

Select

Then

Select type of deadline

Schools & Libraries Deadlines



Deadline tool provides calendar or guidance on calculating the deadline for that selection www.usac.org



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Select

Scan topics alphabetically

or search via browser's Ctrl-F (find) function

Reference Area

Reference Topics

This section features links to specific information items, such as fact sheets, that USAC has created to provide further guidance about the Schools and Libraries Program. Information is organized alphabetically.

Organized alphabetically

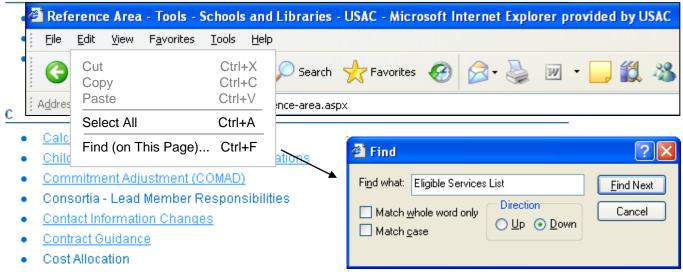
<u>ABCDEEGILMOPRSIUW</u>

Α

В

- Alternative Discount Mechanisms Fact Sheet
- Appeals SLD Guidelines for Review
- Appeals Procedure
- Audits

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Schools and Libraries Too

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Select

Search tools links expand

- Search Commitments
- Data Retrieval Tool
- Deadlines Tool
- Form 470 Search Posted.
- Form 470 Download Reports
- Form 471 Application Display
- Form 471 Application Status
- FRN Extension Table
- Billed Entity Number Search
- Service Provider Info by SPIN
- SPIN Contact Search
- Tech Plan Approver Locator
- Eligible Products Database
- Eligible Services List
- Applicant PIN System

Search Tools

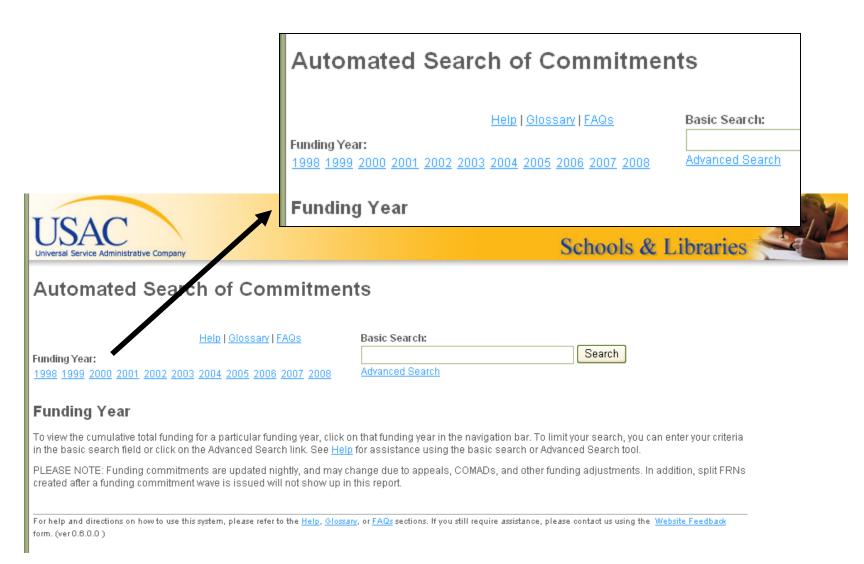
The following tools will assist Schools and Libraries Program participants in applying for discounts, tracking disbursements, and obtaining other frequently requested information.

Name of Tool	Description
Search Commitments	This tool allows searches for commitment data by funding year and applicant name, city, state, zip and/or wave number.
State Reports	This tool displays funding commitment data in state and cumulative national summaries.
Cumulative State Totals - 2005	This dynamic HTML page displays state reports for Funding Year 2005.
Cumulative State Totals - 2004	This dynamic HTML page displays state reports for Funding Year 2004.
<u>Data Retrieval Tool</u>	This tool allows searches for various information related to applications, funding commitments and disbursements.
<u>Deadlines</u>	This tool was designed to explain and help you calculate deadlines for Universal Service forms and actions.
Form 470 Search Posted	This tool allows searches of Forms 470 that have been completed and posted by applicants.
Form 470 Download Reports	This tool allows downloads of Form 470 summary information.
Form 471 Application Display	This tool allows the display of one Form 471 application.
Form 471 Application Status	This tool returns information on the status of all Forms 471 for one applicant and one funding year.
Funding Request Number Extension Table	This tool shows the last date to receive service and the last date to invoice for extended FRNs in a funding year.

Select tool for specific tasks
www.usac.org



Search for Commitments





Commitments – FY2008 National Summary

Search

Automated Search of Commitments

Start Over Help | Glossary | FAQs

Funding Year:

1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008

Basic Search:

2008

Advanced Search

Wave:

001 002 003 004 005 006 007 008 009 010 011 012

013 014 015 016 017 018 019 020 021

FY2008 Cumulative National Data

The tables below display the total funding committed to date for funding year 2008 in three ways—total amount of funding, funding by applicant type, and funding by discount band percentage. To view the funds committed in a particular wave, click on that wave number at the top of the page. To display cumulative data for a different funding year, click on that funding year in the navigation bar above.

PLEASE NOTE: Funding commitments are updated nightly, and may change due to appeals, COMADs, and other funding adjustments. In addition, split FRNs created after a funding commitment wave is issued will not show up in this report.

The following report reflects data that is current as of 9/5/2008

Quick Facts - National Summary

Quick Facts	Value
Year:	2008
Last wave FCDL:	9/2/2008
Total Amount Committed:	\$1,170,214,432.54
Total letters issued:	26,364
Average amount/application	\$44,386.83





Commitments – FY2008 National Summary

Last wave FCDL:	9/2/2008
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National Analysis by Applicant Type

Applicant Type	Letters Issued	% of Letters Issued	Total Amount	% of Total
School District	15,960	60.54 %	\$974,185,561.02	83.25 %
Library/Library Consortium	3,851	14.61 %	\$46,269,505.89	3.95 %
School	6,052	22.96 %	\$75,728,834.15	6.47 %
SLC Consortium	501	1.90 %	\$74,030,531.48	6.33 %
TOTAL	26,364	100.00 %	\$1,170,214,432.54	100.00 %

National Analysis by Service and Discount Band

Discount Bracket	Internal Connections	Internet Access	Telecomm. Services	BMIC	Total Amount	% of Total
20-29%	\$0.00	\$559,038.07	\$1,701,226.69	\$0.00	\$2,260,264.76	0.19 %
30-39%	\$0.00	\$848,357.84	\$5,267,865.45	\$0.00	\$6,116,223.29	0.52 %
40-49%	\$0.00	\$18,775,298.59	\$76,773,570.08	\$0.00	\$95,548,868.67	8.17 %
50-59%	\$0.00	\$19,958,571.25	\$86,991,655.06	\$0.00	\$106,950,226.31	9.14 %
60-69%	\$0.00	\$33,901,161.10	\$127,449,914.78	\$0.00	\$161,351,075.88	13.79 %
70-79%	\$0.00	\$55,493,314.58	\$143,266,026.21	\$0.00	\$198,759,340.79	16.98 %
80-89%	\$0.00	\$46,394,484.88	\$226,967,907.95	\$0.00	\$273,362,392.83	23.36 %
90%	\$222,401,877.35	\$19,870,613.92	\$60,805,265.93	\$22,788,282.81	\$325,866,040.01	27.85 %
TOTAL	\$222,401,877.35	\$195,800,840.23	\$729,223,432.15	\$22,788,282.81	\$1,170,214,432.54	100.00 %

For help and directions on how to use this system, please refer to the Help, Glossary, or FAQs sections. If you still require assistance, please contact us using the Website Feedback form. (ver 0.6.0.0.)



Commitments – FY2008 Wave 21

Search

Automated Search of Commitments

Start Over Help | Glossary | FAQs

Funding Year:

<u>1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008</u>

Basic Search:

2008 021

Advanced Search

Wave:

001 002 003 004 005 006 007 008 009 010 011 012

013 014 015 016 017 018 019 020 021

Wave State Reports

For a list of entities that received funding commitments in your state, click on the total amount to the right of the state name. To download this report, click on the Excel icon below. To return to the previous page, click on the highlighted funding year at the top of the page.

PLEASE NOTE: Funding commitments are updated nightly, and may change due to appeals, COMADs, and other funding adjustments. In addition, split FRNs created after a funding commitment wave is issued will not show up in this report.

The following report reflects Real-time data that is current as of 9/5/2008 6:30:42 PM. The results are from FY2008, wave 021 released on 9/2/2008

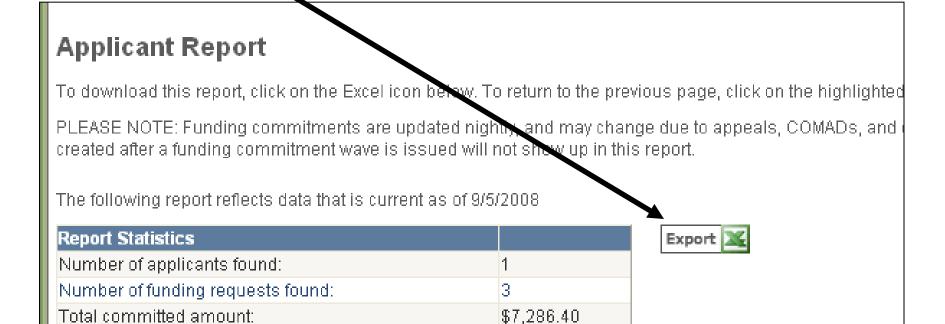
State	TOTAL
ALABAMA	<u>\$7,286.40</u>
ALASKA	\$0.00
AMERICAN SAMOA	\$0.00
ARIZONA	\$1,279,407.46
ARKANSAS	\$97,246.29
CALIFORNIA	\$10,300,280.22
COLORADO	\$101,129.32
CONNECTION	050.050.07





Download Information

Click on Excel logo





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Outreach and Training

- 2006 Schools and Libraries Training
- Training presentations
 - Service Provider Conference Call:
 - Site Visits
 - Schools & Libraries News Briefs
 - Tip Sheets

Training Presentations

In 2005, USAC conducted a series of training sessions, called the ABC's of the Schools and Libraries Program, for applicants and service providers in 4 locations: Washington, DC; Chicago, II; Los Angeles; and Newark, NJ. Prior to 2005 USAC provided "Train the Trainer" sessions for state and U.S. territory coordinators that train or assist in the training of applicants. The workshop presentations are issuesfocused, and cover updates, developments, and specific topics related to the Schools and Libraries Program.

Listed below are the PowerPoint presentations from 2001-2005 used in those training sessions.

2005 ABC's of the Schools and Libraries Program
Presentations

Training Presentations

- 2005 ABC's of the Schools and Libraries Program Presentations
- 2004 Train the Trainer Presentations
- 2004 Train the Trainer
 Presentations (Spanish)
- 2003 Train the Trainer Presentations
- 2002 Train the Trainer Presentations
- 2001 Train the Trainer Presentations

This page contains the PowerPoint presentations that were used in the 2005 ABC's of the Schools and Libraries Program Training sessions.

- ABCs of E-rate [PPT, 395kb] ←—
- Eligible Products and Services [PPT, 274kb]
- New and Updated Systems Enhancements [PPT, 383kb]
- Program Compliance 2005 [PPT, 344KB]
- DRAFT 2006 Eligible Services List [PDF, 2,378kb]
- DRAFT 2006 ESL Changes Summary [PDF, 61kb]



THE ABCs OF E-RATE

John Noran
Schools and Libraries Division
Universal Service Administrative Company

Washington Chicago Sept. 30, 2005 Oct. 6, 2005 Los Angeles Oct. 11, 2005

Newark 5 Oct. 21, 2005



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Outreach and Training

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- · Training presentations
- Service Provider Conference Calls
- Site Visits
- Schools & Libraries News Briefs
- Tip Sheets

Service Provider Conference Calls

Service Provider Conference Call Schedule

Dates listed in **bold** have an agenda posted for them. Please click on the date and you will see the hyperlink to click for the agenda. If minutes were posted for that date, there is a link in the upper right hand corner.

- January 11, 2006
- February 8, 2006
- March 8, 2006
- April 12, 2006
- May 17, 2006
- June 14, 2006

2006 Schedule

- July 12, 2006
- August 9, 2006
- September 13, 2006
- October 11, 2006
- November 8, 2006
- December 13, 2006

Agenda for June 14, 2006

Service Provider Conference Call Agenda 3:00 Ph EDT

Call in number: (847) 413-2931 Pass code: 1390177#

IF YOUR SYSTEM PLAYS MUSIC OR ADVERTISEMENTS WHEN YOU PUT A CALL ON HOLD, PLEASE DO NOT PUT

THE CONFERENCE CALL ON HOLD. ALSO, IF YOU HAVE CALL WAITING, PLEASE CHECK TO BE SURE THE FIRST CALL IS NOT LEFT WITH MUSIC OR ADVERTISING PLAYING. The conference operator will disconnect you if you put the conference call on hold and your system plays music or advertisements.

PLEASE USE YOUR MUTE BUTTON IF YOU ARE NOT ASKING A QUESTION.

If you don't have a mute button, you can hit *6 to mute your telephone

- A. Funding Commitments for FY2006 and FY2005
- B. Updates on Two FCC Remand Orders
- C. ABCs of E-rate Training Update
- D. Update on News Briefs
- Summer Contact Procedures in Effect
- F. Invoicing Update
- G. Other
- H. General Questions Received by E-mail
 - Several applicants have received Funding Commitment Decision Letters for the 2006 funding year and have submitted the completed Form 486 back to SLD. When will SLD start sending the Form 486 notification Letters to the Service Providers?

Minutes for June 14, 2006

Service Provider Conference Call Minutes

Service Provider Calls

- Call Agenda
- Archived Conference
 Calls
- Submit a Question

A. Funding Commitments for FY2006 and FY2005

We plan to continue to issue funding commitments each week for both funding years. However, please note that there will not be a wave for FY2005 this week.

FY 2006 - Priority 1 commitments only

Wave 005 05/23/2006 \$42.6 million Wave 006 05/31/2006 \$39.7 million Wave 007 06/06/2006 \$21.7 million Wave 008 06/13/2006 \$31.5 million

FY 2005

Wave 048 05/18/2006 \$18.8 million Wave 049 05/24/2006 \$4.6 million Wave 050 06/07/2006 \$5.3 million

B. Updates on Two FCC Remand Orders

Bishop Perry Order (FCC 06-54): This order provides specific relief for applicants listed in the three appendices of the order, relief for pending appeals and applications, and specific direction to USAC on certain outreach activities for FY2007. The table of applications listed in the appendices was published to the website last week. The revised 15-day deadline for information requests will be described in this week's NewsBrief, and the Reference Area document Deadline for Information Requests will be updated to reflect the deadline revision. USAC is working with the FCC to clarify the relief available to pending appeals and applications, and any additional guidance will be included in future NewsBriefs and posted to the website as it becomes available.

Service Provider Calls

Archived Conference Calls

Call Minutes

Submit a Question



USAC

Helping Keep Americans Connected

Schools and Libraries News Brief

July 7, 2006

Commitments for Funding Years 2006 and 2005

Funding Year 2006. USAC will release FY2006 Wave 12 funding commitment decision letters (FCDLs) July 11. As of July 7, FY2006 commitments total over \$469 million for approved Priority 1 requests (Telecommunications Services and Internet Access).

Funding Year 2005. USAC will release FY2005 Wave 52 FCDLs July 12. This wave will include commitments for approved Internal Connections and Basic Maintenance funding requests at 84% and above. As of July 7, FY2005 commitments total about \$1.68 billion.

USAC will continue to issue weekly funding commitment waves. After noon on the date that the FCDLs are mailed, you can check to see if you have a commitment by using USAC's Automated Search of Commitments tool.

Further Guidance on Bishop Perry Order To Be Issued Early Next Week

In the FOC's recent <u>Bishop Perry Order (FCC 06-54)</u>, USAC was directed "to provide all E-rate applicants with an opportunity to cure ministerial and clerical errors on their FOC Form 470 or FOC Form 471, and an additional opportunity to file the required certifications." The FOC further indicated that "applicants shall have 15 calendar days from the date of the receipt of notice in writing by USAC to amend or refile the FOC Form 470, FOC Form 471 or associated certifications."

Early next week, USAC will post guidance on the <u>Schools and Libraries section of the website</u> for FY2006 applicants that wish to submit corrections and/or certifications. This guidance will be divided into five sections:

- A link to the Bishop Perry Order
- A list of ministerial and clerical errors that can be corrected
- A list of actions that USAC has taken and will take pursuant to the order.
- · Specific guidance on how applicants can submit corrections and certifications
- Additional help and Frequently Asked Questions (FAQs)

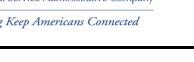
Within the next few weeks, USAC also will identify all FY2006 applicants that may be affected by this order and send them a letter that covers the information in the guidance materials on the website. Applicants will be able to submit corrections by email, fax, or on paper.

You may download and print copies of <u>Schools and Libraries News Briefs</u> on USAC's website. You may subscribe to or <u>unsubscribe</u> from this news brief. For program information, please visit the <u>Schools and Libraries area</u> of the USAC website, <u>submit a question</u> to USAC, or call us toll-free at 1-888-203-8100.

SL News Briefs

- Emailed each week
- Subscribe from website
- Cover topics of current interest
- Archive of past issues







Schools & Libraries - Application Do's and Don'ts

APPLICANT CHECKLIST

Pre-Application Process

- DO update your contact Information with the Client Service Bureau (1-888-203-8100).
- DO make sure your technology plan covers the complete upcoming funding year.
- DO verify that your technology plan has the 5 required elements: Goals, Professional Development, Needs Assessment, Budget, and Evaluation Process.
- DO write your technology plan before filing the Form 470.
- DO have a certified tech plan approver certify your technology plan before services start.

Form 470 and Competitive Bidding

- DON'T allow a service provider that may bid on your services to fill out your Form 470.
- DON'T wait until the Form 471 window opens to file your Form 470.
- DO list your requested services on your Form 470 or your RFP if you have one.
- DO list your requested services in the correct categories of service (Telecommunications, Internet Access, Internal Connections, or Basic Maintenance of Internal Connections).
- DO mark the correct boxes in Block 2 for multi-year contracts and/or voluntary extensions.
- DO certify your Form 470 prior to the close of the Form 471 application window.
- DO ensure a fair and open competitive bidding process. All service providers must be treated equally and cannot be given blased or privileged knowledge of the bid.
- DO select the most cost-effective service provider, with price as the primary factor.
- DO keep ALL records relating to the bid evaluation process (winning and losing bids, worksheets, evaluation criteria, contract). Note in a memo if one (or no) bids are received. DO remember that contracts must be signed and dated by both parties before filing the Form 471.
- DON'T sign a contract until after the Form 470 has been posted for 28 days.

- DO verify that services ordered match the category requested on the correct Form 470.
- DO file separate Form 471 applications for Priority 1 services and Priority 2 services.
- DO read the Eligible Services List and request discounts only on eligible services.
- DO complete your item 21 Attachment and include the pre-discount prices of the services.
- DO split out requests of questionable eligibility into separate Funding Request Numbers (FRNs).
- DO check your math. The Form 471 and the Item 21 attachment totals should match.
- DO file electronically and DO certify online before the close of the window.
- DO keep a record of postmark or electronic submission

For additional information, please use the USAC resources listed below:

Form 470 questions: Calculating discount levels: Form 471 questions:

Technology Plan approvers: http://www.usac.org/si/tools/reference/tech/default.asp

Last Revised 4/20/2006

Tip Sheets

- One-page high-level guidance documents on major program topics
- Contain links to guidance documents
- Available on website and during site visits



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- Schools & Libraries News Briefs ◆
- <u>Tip Sheets</u>

USAC's Schools & Libraries News Briefs



Helping Keep Americans Connected

Schools and Libraries News Brief

July 21, 2006

Commitments for Funding Year 2006

Funding Year 2006. USAC will release Pr2006 Wave 14 funding commitment decision letters (FCDLs) July 25. As of July 21, Fr2006 commitments total over \$505 million for approved Priority 1 requests (Telecommunications Services and Internet Access).

USAC will continue to issue weekly funding commitment waves. After noon on the date that the FCDLs are mailed, you can check to see if you have a commitment by using USAC's <u>Automated Search of Commitments</u> tool.

Caution about Eligibility of Internet Access

The eligibility of services provided in the Internet Access category of service is subject to certain limitations. USAC periodically issues a <u>cautionary reminder message</u> about the differences between eligible Internet access and eligible telecommunications services so that applicants and service providers clearly understand these limitations.

The <u>Eliaible Services List for FY2006</u> indicates that the Internet Access category of service is "limited to the provision of 'basic conduit access' to the Internet." Basic conduit access includes access to email and the World Wide Web, so USAC can therefore provide discounts on these Internet access services.

However, basic conduit access does **not** include advanced functions such as direct exchange of data or video between applicant sites or the transport of point-to-point connectivity of data, video, or voice applications that are to be provided only by eligible telecommunications carriers.

USAC

Helping Keep Americans Connected

Schools and Libraries - Invoice Processing Tips

- File Form 486 promptly: Applicants lost a total of nearly \$25 million in funding in 2004 because they forgot to file their Form 486 on time. You must file your Form 486 within 120 days of the receipt of the Funding Commitment Decision Letter (FCDL) or the service start date, whichever is later, or your funding may be reduced. Also, an invoice (BEAR Form 472 or SPI Form 474) will be rejected if no Form 486 has been filed.
- Services must be listed on Item 21 attachment: Only invoices for approved eligible services listed on your Form 471 Item 21 attachment will be paid. If you are invoicing for a different product or service, you must first file a service substitution.
- Share with your service provider. Share your Item 21 attachment with your service
 provider to ensure that the products or services ordered match what is being invoiced.
- Remove ineligible equipment: Do not submit invoices for ineligible equipment. Invoice line items containing ineligible equipment may be rejected.

Schools and Libraries Tip Sheets

- Application Do's and Don'ts [PDF, 70kb]
- Invoice Processing Tips [PDF, 67kb]
- Non-instructional Facilities [PDF, 59kb]
- Receipt Acknowledgement Letter [PDF, 67kb]
- Service Provider Number (SPIN) Change [PDF, 48kb]
- Service Substitutions [PDF, 55kb]
- Technology Plans [PDF, 70kb]
- Transfer of Equipment [PDF, 58kb]
- Two In Five" Rule for Internal Connections [PDF, 64kb]

20



Questions?