



Agenda

Atlanta, GA Training
September 30, 2009

Session Times	Beginners Track Location: Ballroom C & D	Special Topics Track Location: Shannon	Advanced Track Location: DaVinci
8:30 am-8:50 am	State of the E-rate Presenter: Mel Blackwell		
8:50 am-10:00 am	Beginners Session Presenter: John Noran	Audit Response Presenter: Eric Flock	Advanced PIA Review Presenter: Leslie Fullwood
10:00 am-10:45 am	Understanding Eligible Services Presenter: Eric Flock	CIPA Presenter: John Noran	Issues in Competitive Bidding Presenter: Catriona Ayer
10:45 am-11:00 am	Morning Break		
11:00 am-11:45 am	Website Tour Presenter: John Noran	Precommitment Corrections Presenter: Leslie Fullwood	Advanced Eligible Services Presenter: Eric Flock
11:45 am-1:15 pm	Lunch Session Presentation Topic: Program Compliance Presenter: Catriona Ayer		
1:15 pm-2:00 pm	Calculating Discounts Presenter: Catriona Ayer	Audit Response Presenter: Eric Flock	Contracts Presenter: Leslie Fullwood
2:00 pm-2:15 pm	Afternoon Break		
2:15 pm-3:15 pm	Understanding PIA Review Presenter: Leslie Fullwood	Invoicing Presenter: John Noran	Calculating Discounts Presenter: Catriona Ayer
3:15 pm-4:00 pm	Wrap-Up and Questions Facilitators: All Staff		