

Basic Eligible Services

Helping You Succeed

Schools and Libraries Division

Washington, DC • Newark • Atlanta • Chicago • Orlando • Los Angeles • Portland • Houston

September/October 2009

- The Eligible Services List (ESL)
- Product/Service Eligibility
 - Priority One
 - Telecommunications
 - Internet Access
 - Priority Two
 - Internal Connections (IC)
 - Basic Maintenance of IC
- Miscellaneous

Eligible Services List

- What is the Eligible Services List?
 - The ESL is a reference for participants in the program to use to find out what products and services E-rate will support

- How is the Eligible Services List created?
 - Input from FCC Orders, USAC, and recommendations from the Public Comment Period

Eligible Services List

- Five sections
 - Telecommunications Services
 - Internet Access
 - Internal Connections
 - Basic Maintenance of Internal Connections
 - Miscellaneous
- Three special areas with additional information
 - Special Eligibility Conditions
 - Glossary
 - Index

Eligible Services List

Schools & Libraries

Eligible Services List Schools and Libraries Support Mechanism for Funding Year 2009

Overall Eligibility Requirements for All Categories of Service:

The Eligible Services List indicates whether specific products or services may be able to receive discounts under the Schools and Libraries Support Mechanism.

The List is organized into four sections that represent the four funding categories established by the Federal Communications Commission (FCC) plus a Miscellaneous section that is applicable to multiple categories:

[Telecommunications Services](#)
[Internet Access](#)
[Internal Connections](#)
[Basic Maintenance of Internal Connections](#)
[Miscellaneous](#)

In addition, the following sections are provided:

[Special Eligibility Conditions](#)
[Glossary](#), providing additional information about
the terms used in this Eligible Services List
[Index](#)

Telecommunications Services (Priority One)

Basic Telephone Services

- Basic telephone services do NOT require a technology plan
 - 800 service
 - Centrex service
 - Local phone service
 - Long distance service
 - POTS (Plain Old Telephone Service)
 - Radio loop
 - Wireless telephone services

Non-Basic Telecom Services

- Non-basic telecom services require a technology plan
 - All services listed as Digital Transmission Services
 - Includes but is not limited to: T-x, ATM, DSL, OC-x, Fiber Optic, DS-x, Frame Relay and PRI

Internet Access (Priority One)

Internet Access (IA)

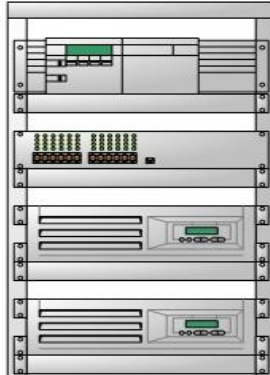


- Basic conduit access to the Internet, E-mail service, and web hosting are eligible IA services
- Basic conduits include but are not limited to:
 - Broadband over Power Lines (BPL)
 - Cable Modem
 - Digital Subscriber Line (DSL)
 - Satellite
 - T-x, DS-x, OC-x

Internal Connections (IC) (Priority Two)

A Visual Guide to IC

- Pictorial of the eligibility of services and products
- Explanation of conditionality
- Services and products are example configurations

Internal Connections Ex. 1

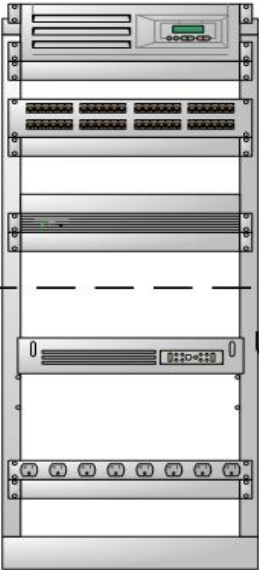
Eligibility		Product - Function	
Eligible		Router – Data Distribution Switch – Data Distribution E-mail Server - Servers DHCP/DNS Server - Servers	
Conditionally Eligible *			Tape Drive - Data Protection Uninterruptible Power Supply (UPS) - Data Protection
Not Eligible			

Conditions:

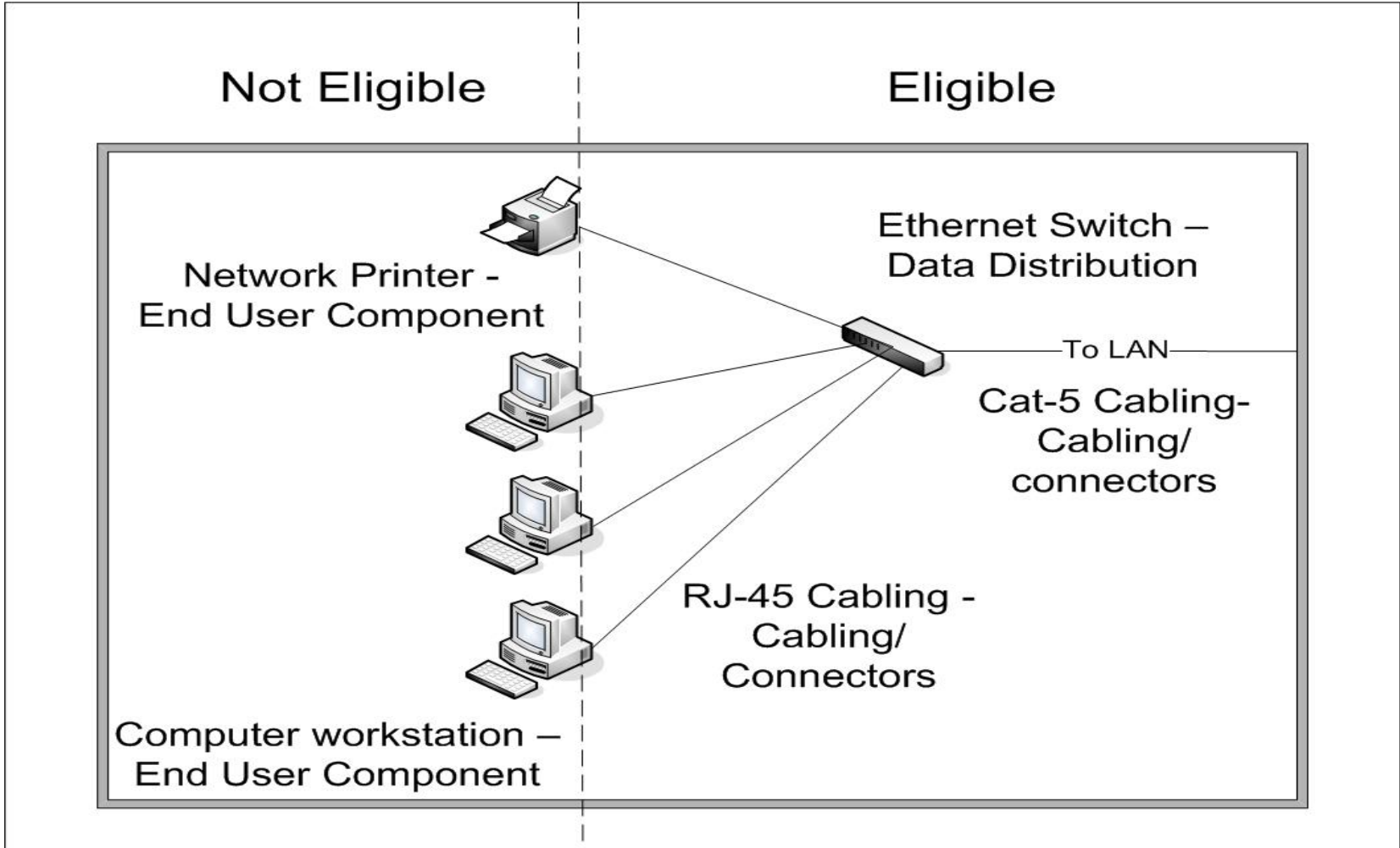
*Eligible if used with eligible equipment.

Cost Allocation may be utilized if supporting ineligible equipment

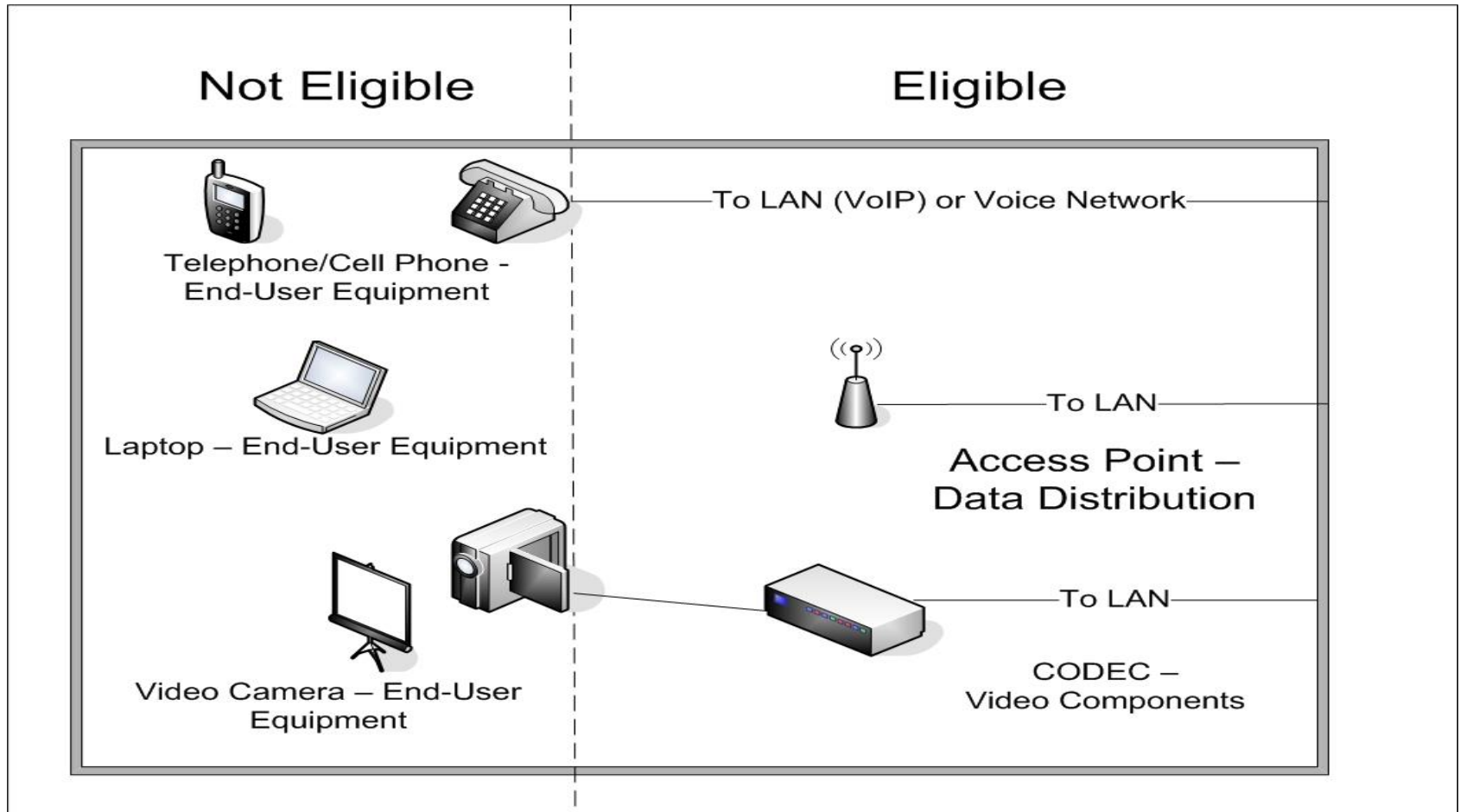
Internal Connections Ex. 2

Eligibility	Product - Function
Eligible	 <p>PBX – Telephone Components Patch Panel – Cabling/ Connectors Master Control Unit – Video Components</p>
Conditionally Eligible	<p>Uninterruptible Power Supply (UPS) - Data Protection¹</p> <p>Surge Protector – Ineligible Internal Connection Components²</p> <p><u>Conditions:</u> ¹Eligible if used with eligible equipment. ²Eligible if provided as an integral component of a rack or cabinet w/out separately identifiable cost.</p>

Classroom Internal Connections



Classroom Internal Connections Ex. 2



Basic Maintenance of Internal Connections (Priority Two)

Basic Maintenance of IC

- Ensures the necessary and continued operation of eligible internal connection components at eligible locations.
 - Ex: Repair and upkeep of eligible hardware, wire and cable maintenance, and configuration changes.

Basic Maintenance of IC

- Basic technical support of eligible hardware is Eligible. End-user support such as a student calling a help desk for technical assistance is NOT Eligible.

Basic Maintenance of IC

- BMIC is a Recurring service
 - Delivery must be within July 1st – June 30th
- BMIC is exempt from the Two-in-Five rule

Miscellaneous

Miscellaneous

- Miscellaneous items reflect same category of the product or service
- Installation, activation, initial configuration, training, shipping, taxes and lease fees are all conditionally eligible

Questions???