



E-rate Program

Invoicing

May 3, 2011 – Los Angeles | May 12, 2011 - Atlanta

AGENDA

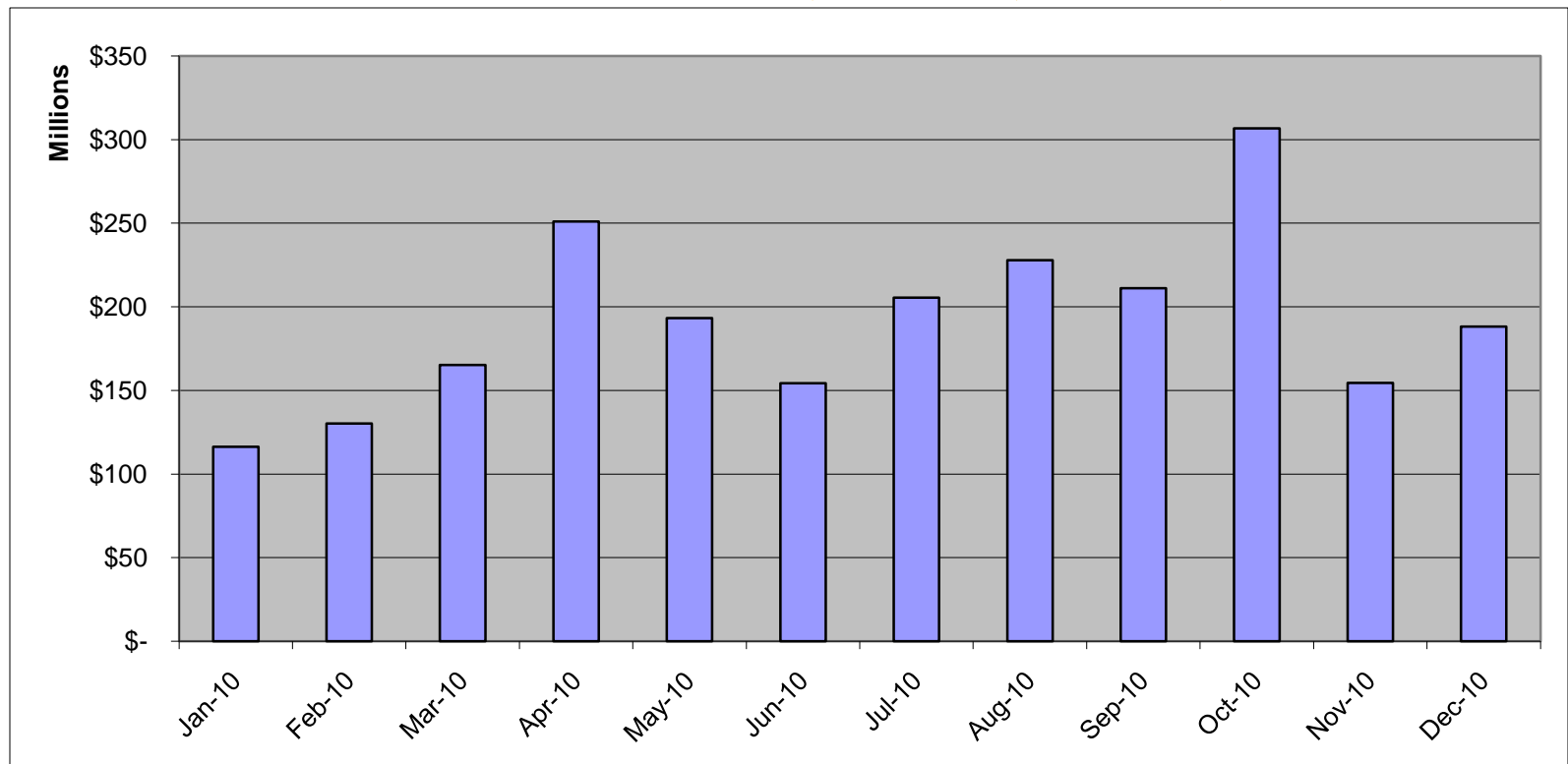
- 2010 Statistics
- Online BEAR
- Common Errors
- Invoice Review
- Deadline Extensions
- Post Payment Process

Invoicing

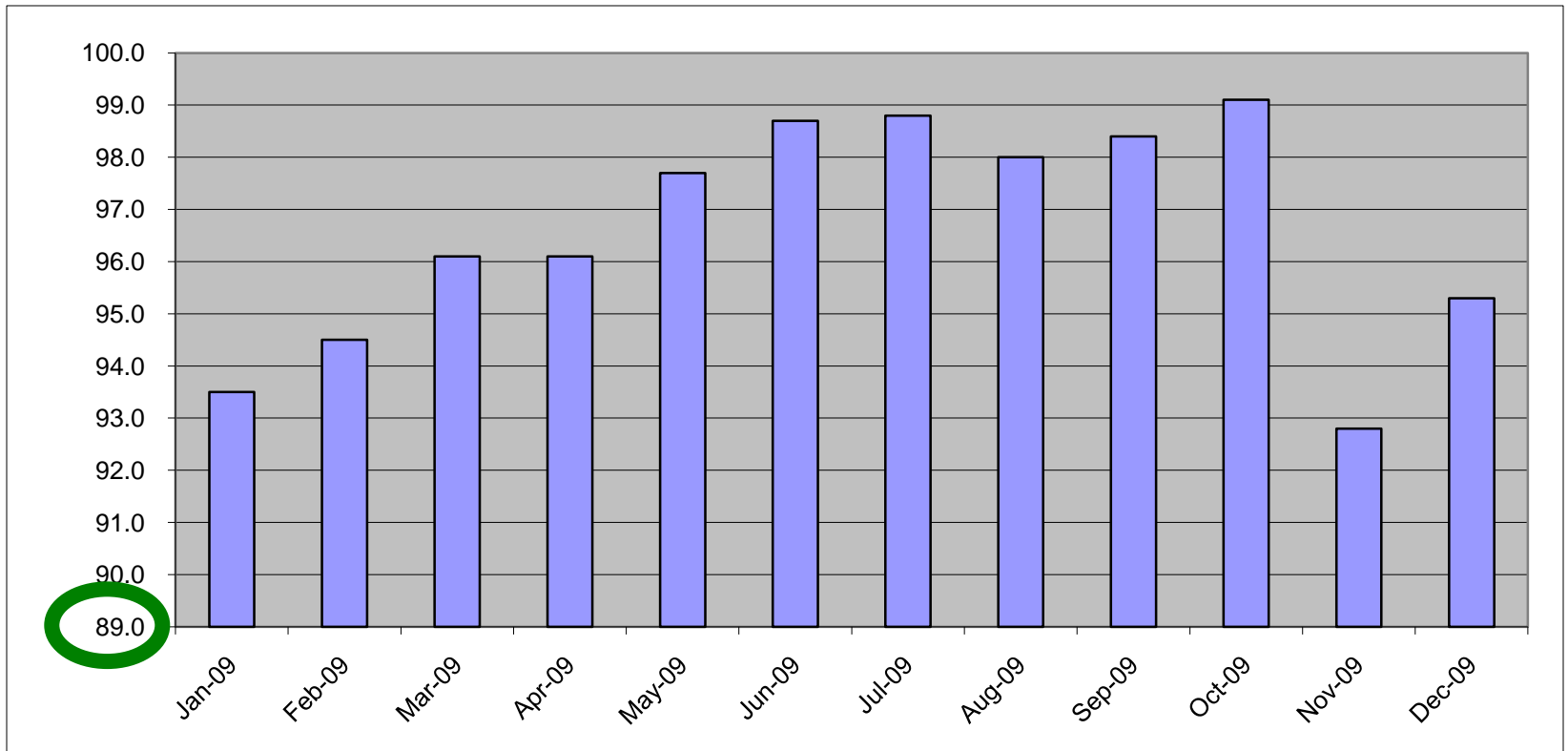
2010 Statistics

Dollars Paid Out

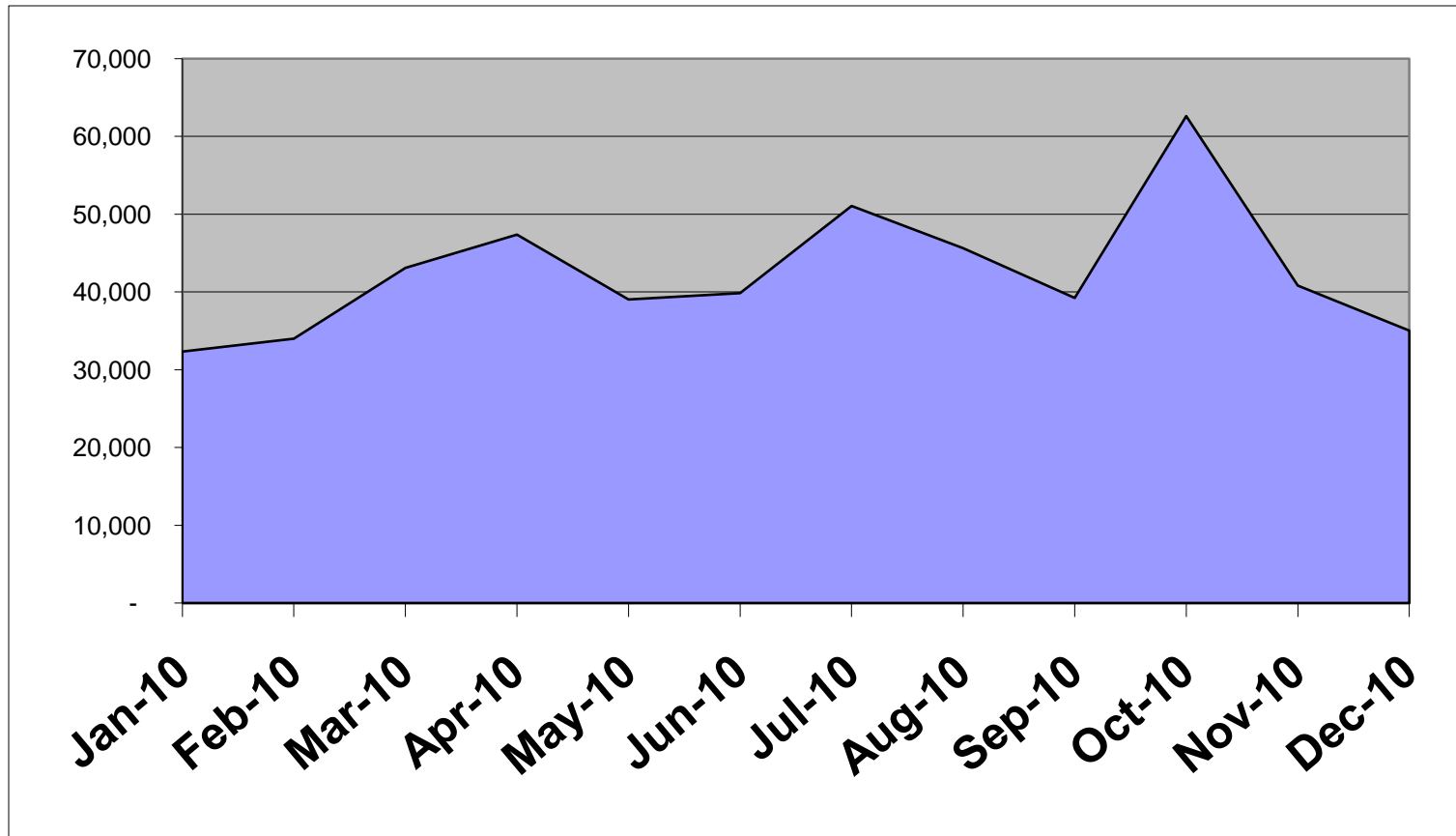
\$2,304,326,813.38



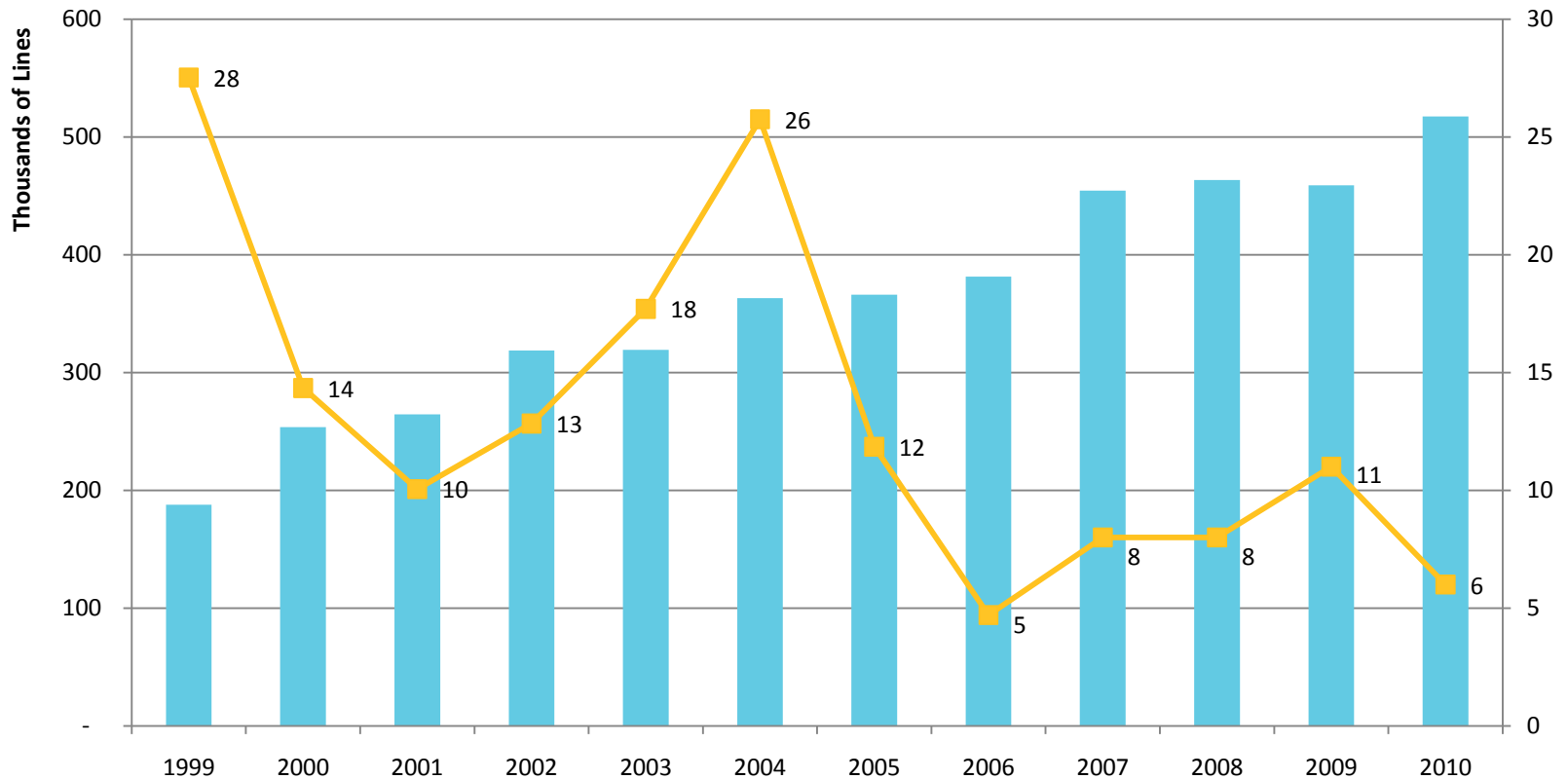
% Paid Within 30 Days



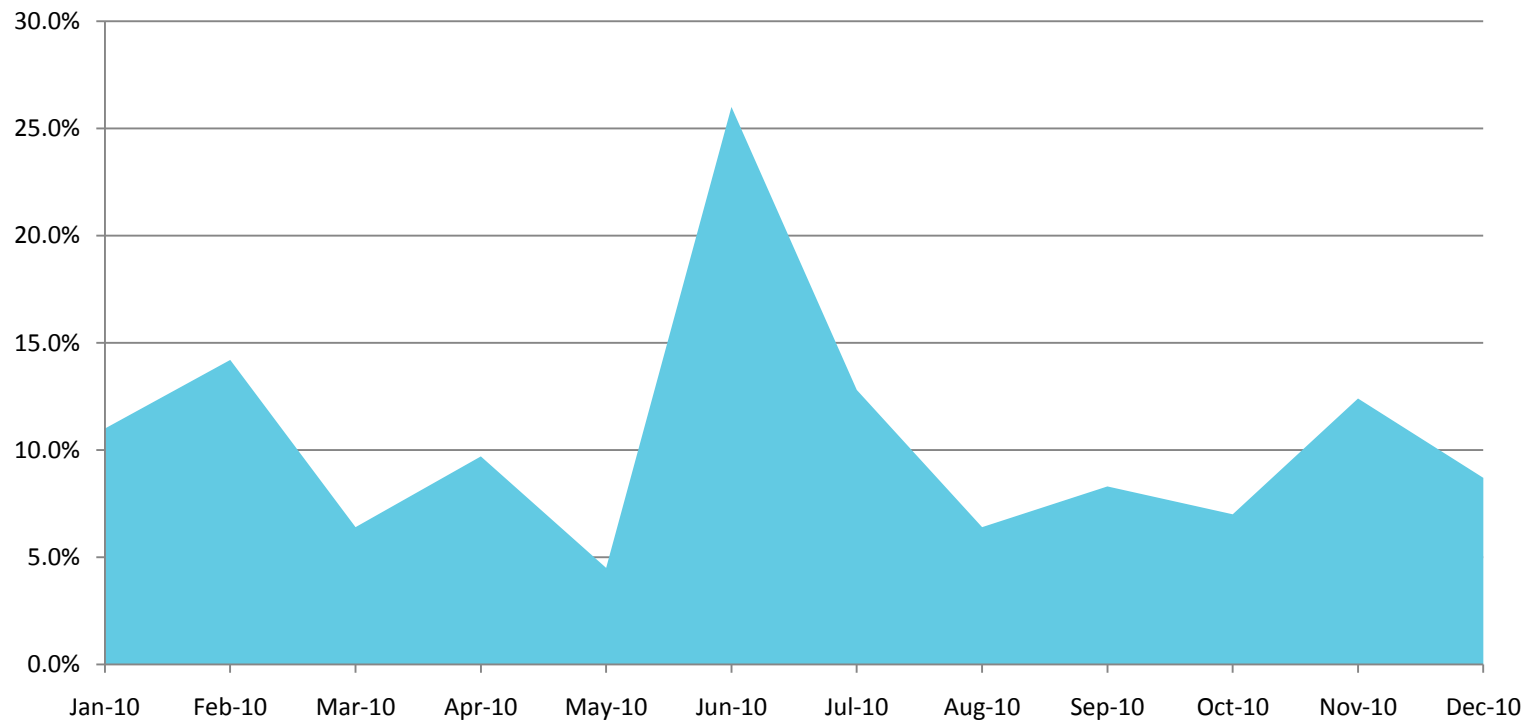
Invoice Lines Processed



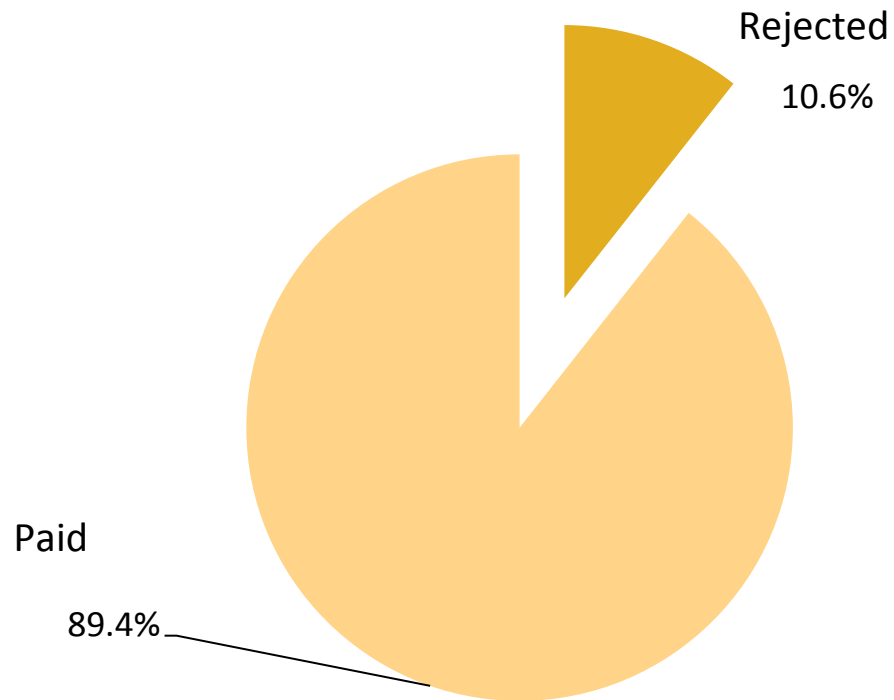
Days to Payment



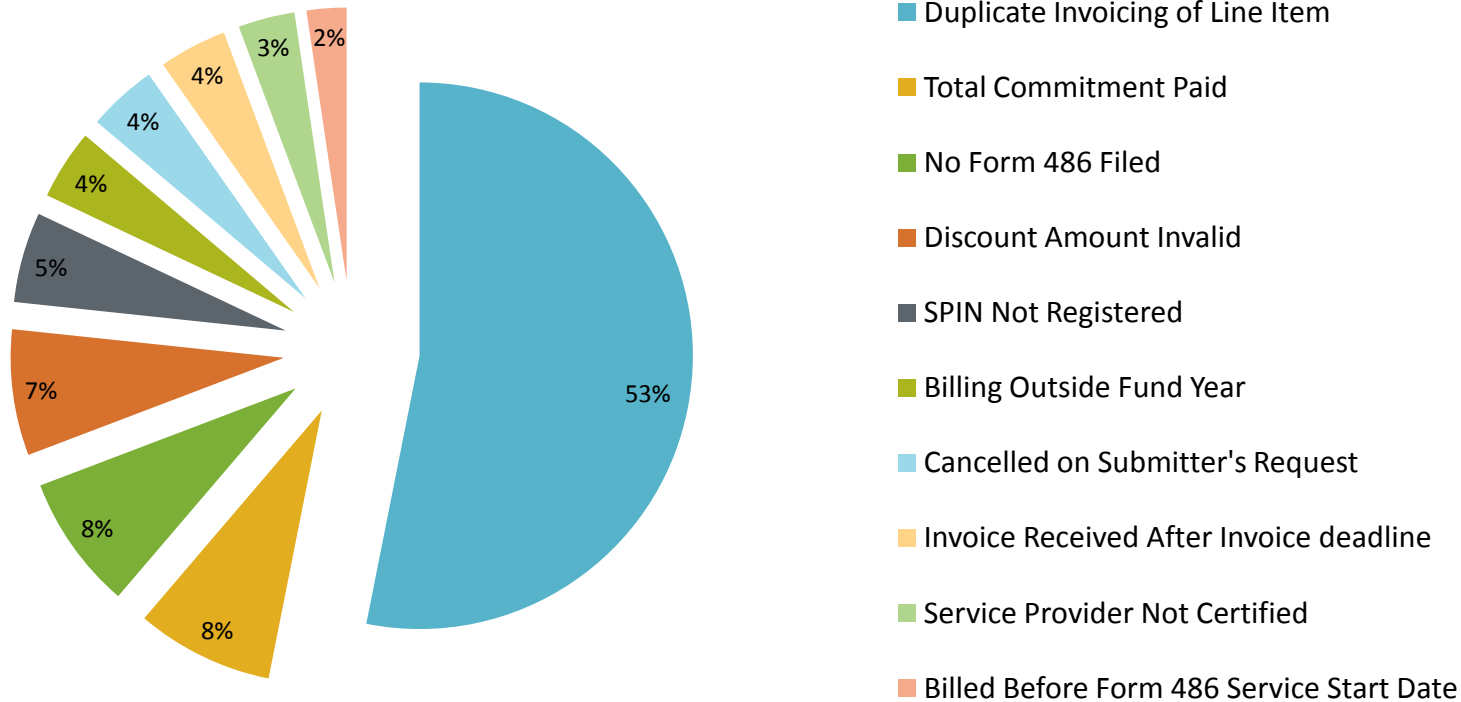
Rejection Rates



Average Rejection Rates



Top 10 Reasons for Rejection

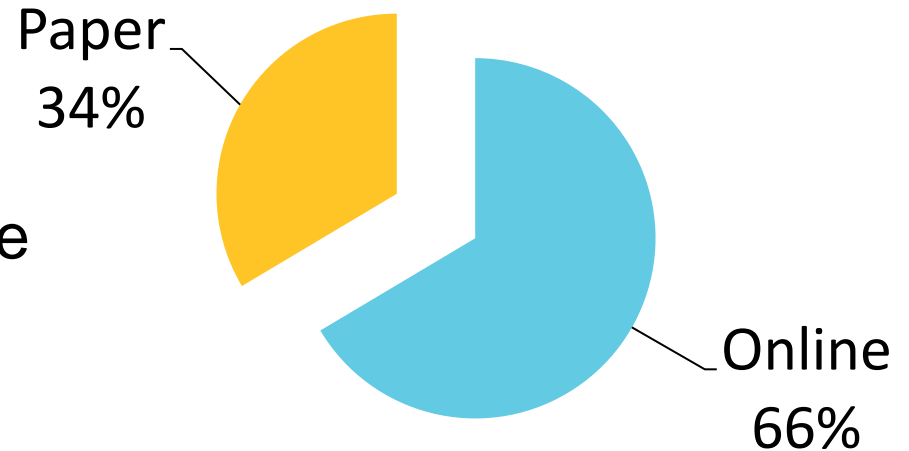


BEAR (Form 472)

2009



2010



Invoicing

Online BEAR

Sign In

- How to Log In
- <https://forms.universalservice.org/usaclogin/login.asp>

Sign In

The screenshot shows a web browser window titled "Universal Service Administrative Company - Login - Microsoft Internet Explorer provided by USAC". The browser's address bar and menu bar are visible. The page content includes the USAC logo and tagline in the top left, and "E-FILE" in the top right. Below the logo, the text "Existing users may log in below" is displayed. A central form titled "E-File Sign In" contains two input fields: "User ID:" and "Password:". Below these fields are "Login" and "Reset" buttons, and a link for "Forgot password". To the right of the form, the text "version 4.1" is visible. Below the form, the text "New users, please select from the options below:" is followed by two bullet points: "• [New Service Provider](#)" and "• [New Contributor](#)". The browser's status bar at the bottom shows "Done" and "Trusted sites".

Universal Service Administrative Company - Login - Microsoft Internet Explorer provided by USAC

File Edit View Favorites Tools Help

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Universal Service Administrative Company
Helping Keep Americans Connected

E-FILE

Existing users may log in below

version 4.1

E-File Sign In

User ID:

Password:

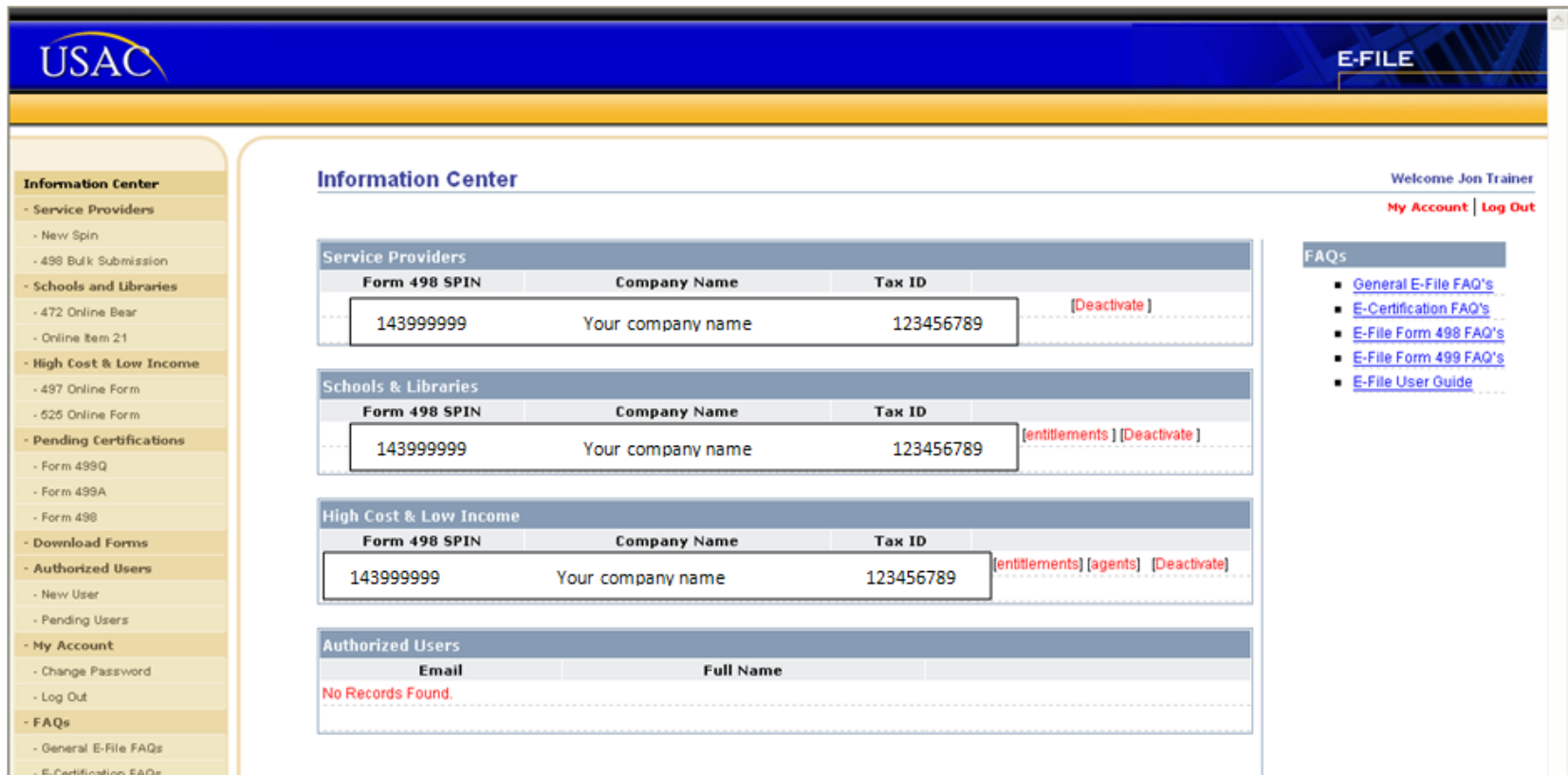
[Forgot password](#)

New users, please select from the options below:

- [New Service Provider](#)
- [New Contributor](#)

Done Trusted sites

Sign In



The screenshot shows the USAC E-FILE Information Center dashboard. The top navigation bar includes the USAC logo and an "E-FILE" button. The main content area is titled "Information Center" and displays a "Welcome Jon Trainer" message with links for "My Account" and "Log Out".

The dashboard is organized into several sections:

- Service Providers:** A table with columns for Form 498 SPIN, Company Name, Tax ID, and a [Deactivate] link. The data row shows SPIN 143999999, Company Name "Your company name", Tax ID 123456789, and a [Deactivate] link.
- Schools & Libraries:** A table with columns for Form 498 SPIN, Company Name, Tax ID, and links for [entitlements] and [Deactivate]. The data row shows SPIN 143999999, Company Name "Your company name", Tax ID 123456789, and links for [entitlements] and [Deactivate].
- High Cost & Low Income:** A table with columns for Form 498 SPIN, Company Name, Tax ID, and links for [entitlements], [agents], and [Deactivate]. The data row shows SPIN 143999999, Company Name "Your company name", Tax ID 123456789, and links for [entitlements], [agents], and [Deactivate].
- Authorized Users:** A table with columns for Email and Full Name. The status is "No Records Found."

A left-hand navigation menu lists various options such as "Service Providers", "Schools and Libraries", "High Cost & Low Income", "Pending Certifications", "Download Forms", "Authorized Users", "My Account", and "FAQs". The "FAQs" section on the right includes links for "General E-File FAQ's", "E-Certification FAQ's", "E-File Form 498 FAQ's", "E-File Form 499 FAQ's", and "E-File User Guide".

Sign In

Service Provider Search Page - Microsoft Internet Explorer provided by USAC

File Edit View Favorites Tools Help

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Need Help?

Home Certify BEAR Bulk Download Bulk Upload Terms and Conditions Return to Portal

Search BEAR Forms
Please choose from one or more of the following search options:

Created Date Range: From To

Dollar Amount: Min Max

Billed Entity Number:

Invoice Id:

BEAR Form Status: Pending Certification

Search

SLD Home | Contact Us
Client Service Bureau: 1-888-203-8100
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Internet

BEAR Search

http://www2.sl.universalservice.uat - Service Provider Search Page - Microsoft Internet Explorer provided by USAC

File Edit View Favorites Tools Help

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Need Help?

Home Certify BEAR Bulk Download Bulk Upload Terms and Conditions Return to Portal

Search BEAR Forms
 Please choose from one or more of the following search options:

Created Date Range: From 12/13/2010 To 04/13/2011

Dollar Amount: Min Max

Billed Entity Number:

Invoice Id:

BEAR Form Status: Pending Certification

Search

Search Results:

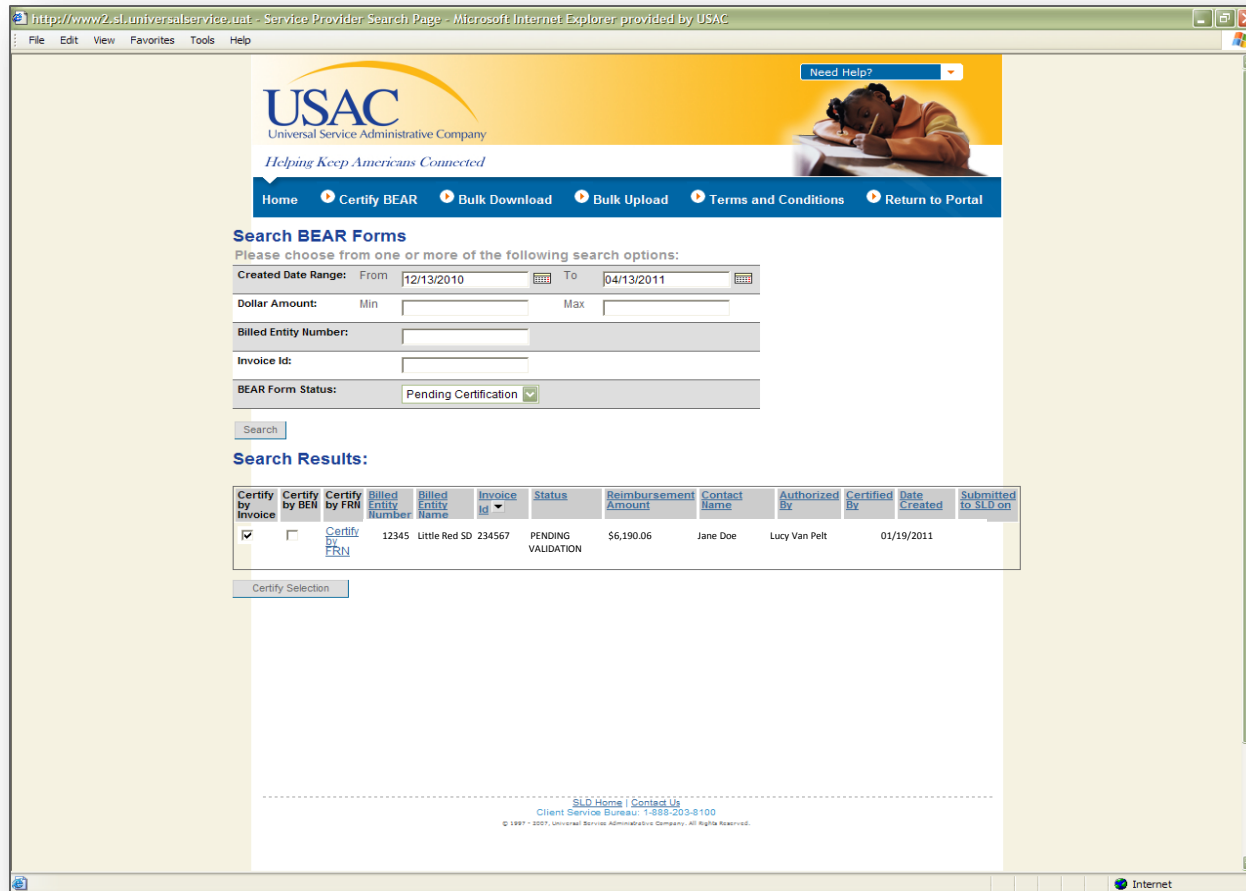
Certify by Invoice	Certify by BEN	Certify by FRN	Billed Entity Number	Billed Entity Name	Invoice Id	Status	Reimbursement Amount	Contact Name	Authorized By	Certified By	Date Created	Submitted to SLD on
<input type="checkbox"/>	<input type="checkbox"/>	Certify by FRN	12345	Little Red SD	234567	PENDING VALIDATION	\$6,190.06	Jane Doe	Lucy Van Pelt		01/19/2011	

Certify Selection

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Internet

Certification



The screenshot shows a web browser window displaying the USAC Online BEAR Certification Search Page. The page features the USAC logo and navigation menu at the top. Below the navigation menu, there is a section for searching BEAR forms with various filters and a search button. The search results are displayed in a table with columns for certification status, billed entity, invoice details, and reimbursement information.

Search BEAR Forms
Please choose from one or more of the following search options:

Created Date Range: From 12/13/2010 To 04/13/2011

Dollar Amount: Min Max

Billed Entity Number:

Invoice Id:

BEAR Form Status: Pending Certification

Search

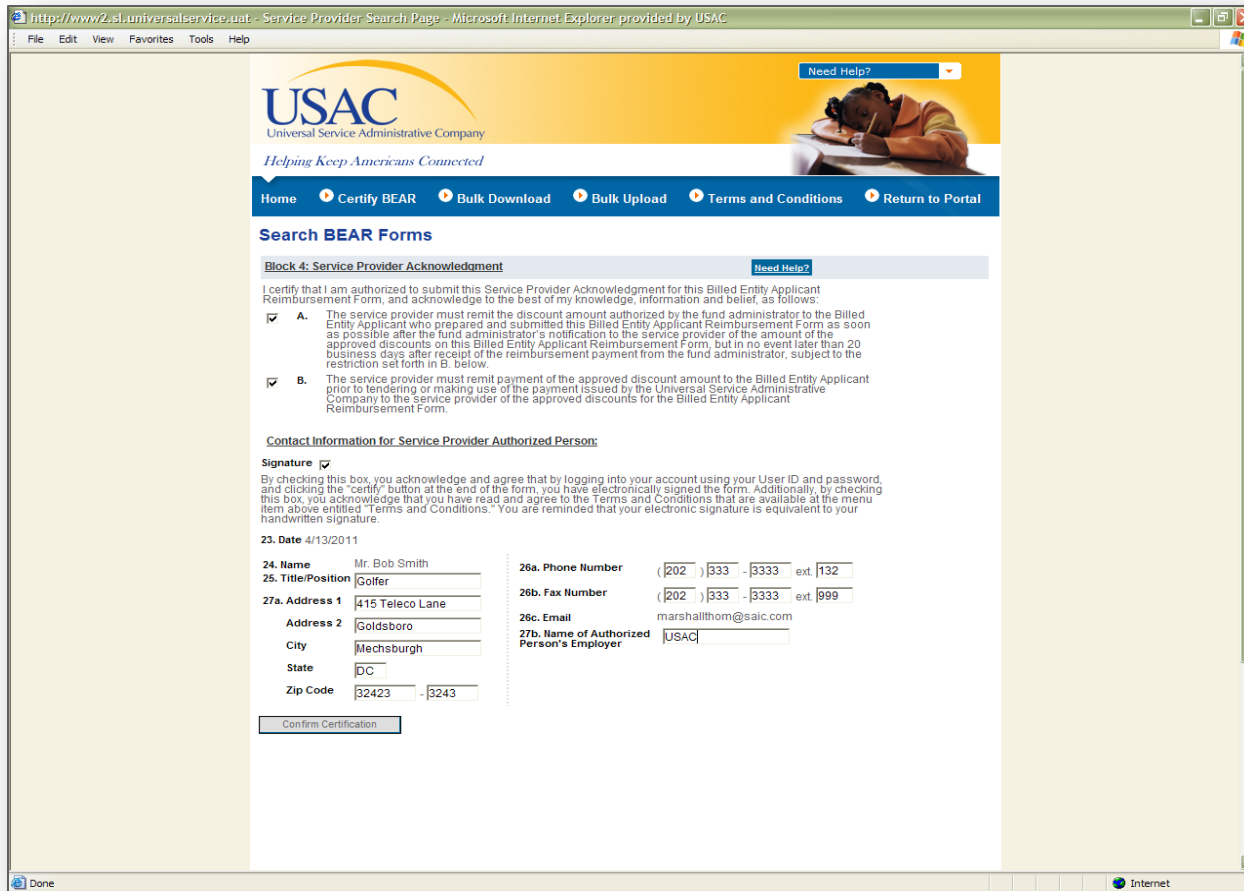
Search Results:

Certify by Invoice	Certify by BEN	Certify by FRN	Billed Entity Number	Billed Entity Name	Invoice Id	Status	Reimbursement Amount	Contact Name	Authorized By	Certified By	Date Created	Submitted to SLD on
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Certify by FRN	12345	Little Red SD	234567	PENDING VALIDATION	\$6,190.06	Jane Doe	Lucy Van Pelt		01/19/2011	

Certify Selection

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Certification



http://www2.sl.universalservice.net - Service Provider Search Page - Microsoft Internet Explorer, provided by USAC

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Need Help?

Home Certify BEAR Bulk Download Bulk Upload Terms and Conditions Return to Portal

Search BEAR Forms

Block 4: Service Provider Acknowledgment [Need Help?](#)

I certify that I am authorized to submit this Service Provider Acknowledgment for this Billed Entity Applicant Reimbursement Form, and acknowledge to the best of my knowledge, information and belief, as follows:

- A. The service provider must remit the discount amount authorized by the fund administrator to the Billed Entity Applicant who prepared and submitted this Billed Entity Applicant Reimbursement Form as soon as possible after the fund administrator's notification to the service provider of the amount of the approved discounts on this Billed Entity Applicant Reimbursement Form, but in no event later than 20 business days after receipt of the reimbursement payment from the fund administrator, subject to the restriction set forth in B. below.
- B. The service provider must remit payment of the approved discount amount to the Billed Entity Applicant prior to tendering or making use of the payment issued by the Universal Service Administrative Company to the service provider of the approved discounts for the Billed Entity Applicant Reimbursement Form.

Contact Information for Service Provider Authorized Person:

Signature

By checking this box, you acknowledge and agree that by logging into your account using your User ID and password, and clicking the "certify" button at the end of the form, you have electronically signed the form. Additionally, by checking this box, you acknowledge that you have read and agree to the Terms and Conditions that are available at the menu item above entitled "Terms and Conditions." You are reminded that your electronic signature is equivalent to your handwritten signature.

23. Date 4/13/2011

24. Name Mr. Bob Smith

25. Title/Position Gaffer

26a. Phone Number (202) 333 - 3333 ext 132

26b. Fax Number (202) 333 - 3333 ext 999

27a. Address 1 415 Teleco Lane

Address 2 Goldsboro

City Mechsburgh

State DC

Zip Code 32423 - 3243

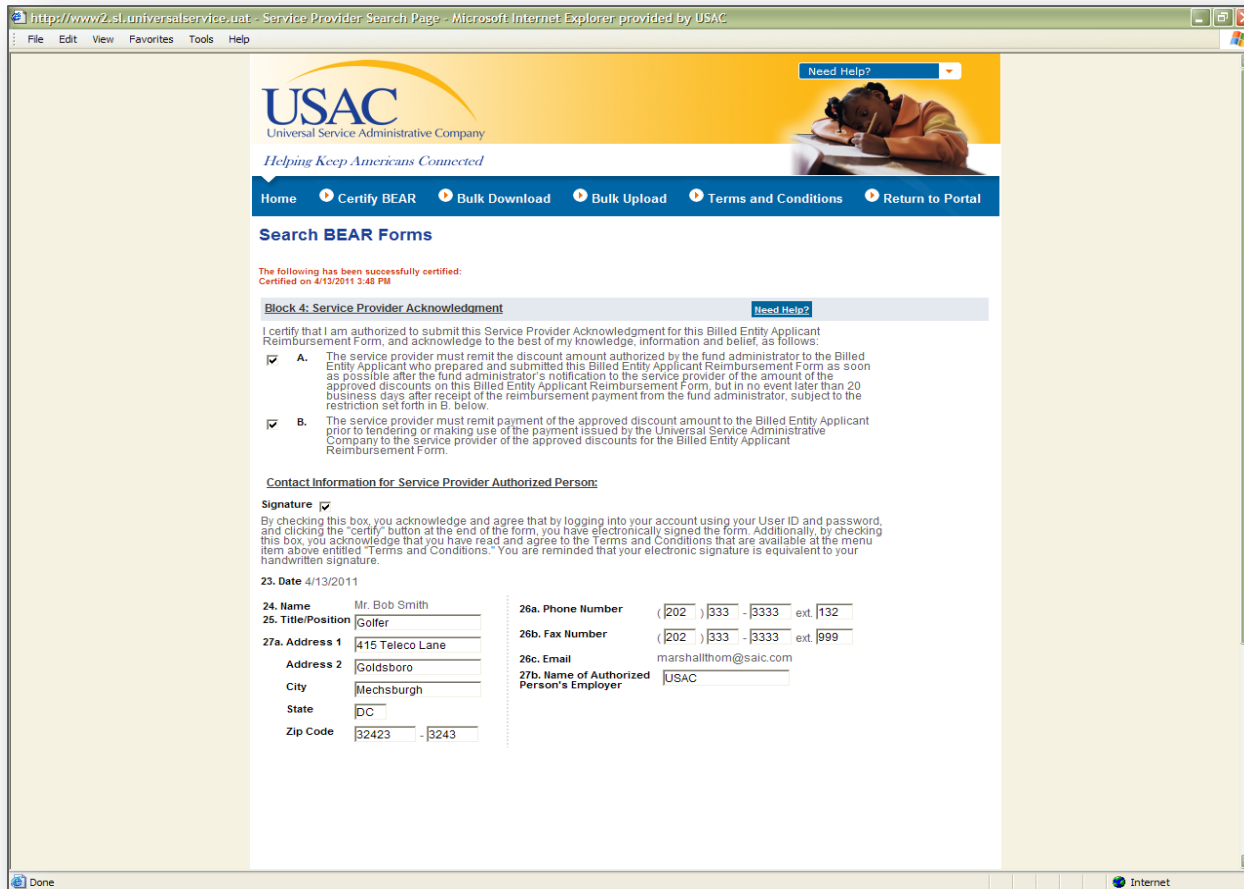
26c. Email marshallthom@saic.com

27b. Name of Authorized Person's Employer USAC

Confirm Certification

Done Internet

Certification



http://www2.sl.universalservice.usaf - Service Provider Search Page - Microsoft Internet Explorer provided by USAC

File Edit View Favorites Tools Help

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Universal Service Administrative Company
Helping Keep Americans Connected

Need Help?

Home Certify BEAR Bulk Download Bulk Upload Terms and Conditions Return to Portal

Search BEAR Forms

The following has been successfully certified:
Certified on 4/13/2011 3:48 PM

Block 4: Service Provider Acknowledgment [Need Help?](#)

I certify that I am authorized to submit this Service Provider Acknowledgment for this Billed Entity Applicant Reimbursement Form, and acknowledge to the best of my knowledge, information and belief, as follows:

- A. The service provider must remit the discount amount authorized by the fund administrator to the Billed Entity Applicant who prepared and submitted this Billed Entity Applicant Reimbursement Form as soon as possible after the fund administrator's notification to the service provider of the amount of the approved discounts on this Billed Entity Applicant Reimbursement Form, but in no event later than 20 business days after receipt of the reimbursement payment from the fund administrator, subject to the restriction set forth in B. below.
- B. The service provider must remit payment of the approved discount amount to the Billed Entity Applicant prior to tendering or making use of the payment issued by the Universal Service Administrative Company to the service provider of the approved discounts for the Billed Entity Applicant Reimbursement Form.

Contact Information for Service Provider Authorized Person:

Signature

By checking this box, you acknowledge and agree that by logging into your account using your User ID and password and clicking the "certify" button at the end of the form, you have electronically signed the form. Additionally, by checking this box, you acknowledge that you have read and agree to the Terms and Conditions that are available at the menu item above entitled "Terms and Conditions." You are reminded that your electronic signature is equivalent to your handwritten signature.

23. Date 4/13/2011

24. Name Mr. Bob Smith

25. Title/Position

27a. Address 1

Address 2

City

State

Zip Code -

26a. Phone Number (202) - ext.

26b. Fax Number (202) - ext.

26c. Email

27b. Name of Authorized Person's Employer

Done Internet

Certification



The screenshot shows the USAC Service Provider Search Page. The browser address bar displays "http://www2.sl.universalservice.usat - Service Provider Search Page - Microsoft Internet Explorer provided by USAC". The page features the USAC logo and navigation links: Home, Certify BEAR, Bulk Download, Bulk Upload, Terms and Conditions, and Return to Portal. A "Need Help?" dropdown menu is also present.

Search BEAR Forms
Please choose from one or more of the following search options:

Created Date Range: From [] To []

Dollar Amount: Min [] Max []

Billed Entity Number: []

Invoice Id: []

BEAR Form Status: Pending Certification [v]

[Search]


Search Results:

Certify by Invoice	Certify by BEI	Certify by FRN	Billed Entity Number	Billed Entity Name	Invoice Id	Status	Reimbursement Amount	Contact Name	Authorized By	Certified By	Date Created	Submitted to SLID on
<input type="checkbox"/>	<input type="checkbox"/>	Certify by FRN	12345	Little Red SD	234567	PENDING VALIDATION	\$14,148.00	Jane Doe	Lucy Van Pelt		01/19/2008	
<input type="checkbox"/>	<input type="checkbox"/>	Certify by FRN	23456	Little Red SD	234568	PENDING VALIDATION	\$6,190.06	Jane Doe	Lucy Van Pelt		01/19/2008	
<input type="checkbox"/>	<input type="checkbox"/>	Certify by FRN	65432	Little Red SD	234569	PENDING VALIDATION	\$16,190.06	Jack Doe	Lucy Van Pelt		01/19/2009	
<input type="checkbox"/>	<input type="checkbox"/>	Certify by FRN	12345	Little Red SD	234570	PENDING VALIDATION	\$2,106.00	Jane Doe	Lucy Van Pelt		01/19/2009	
<input type="checkbox"/>	<input type="checkbox"/>	Certify by FRN	12345	Little Red SD	234571	PENDING VALIDATION	\$89,190.06	Jane Doe	Lucy Van Pelt		01/19/2010	
<input type="checkbox"/>	<input type="checkbox"/>	Certify by FRN	12345	Little Red SD	234572	PENDING VALIDATION	\$61,190.06	Jane Doe	Lucy Van Pelt		01/19/2010	
<input type="checkbox"/>	<input type="checkbox"/>	Certify by FRN	12345	Little Red SD	234573	PENDING VALIDATION	\$9,190.06	Jane Doe	Lucy Van Pelt		01/19/2010	
<input type="checkbox"/>	<input type="checkbox"/>	Certify by FRN	12345	Little Red SD	234574	PENDING VALIDATION	\$6,290.06	Jane Doe	Lucy Van Pelt		01/19/2011	
<input type="checkbox"/>	<input type="checkbox"/>	Certify by FRN	12345	Little Red SD	234575	PENDING VALIDATION	\$6,390.06	Jane Doe	Lucy Van Pelt		01/19/2011	

Certification

http://www2.sl.universalservice.uat - BEAR Invoice - Microsoft Internet Explorer provided by USAC

File Edit View Favorites Tools Help



Need Help?

Home Certify BEAR Bulk Download Bulk Upload Terms and Conditions Return to Portal

Certify BEAR Invoice

Invoice ID: 1128498
Created on 9/15/2009 11:48 AM
Last updated on 9/15/2009 11:48 AM

Block 1: Header Information [Need Help?](#)

1. 471 Billed Entity Name LITTLE RED SD	2. 471 Billed Entity Number 123456	3. Service Provider Identification Number (SPIN) 143999999
4. Contact Name Bobby Crumbcake	5. Contact Telephone Phone (202) 777-7777	Contact Fax (202) 888-8888
Contact Email Bcrumbcake@LRSD.com		

6. Reimbursement Form Number yr11Tele1-5	7. Reimbursement Date to USAC 9/15/2009	8. Total Reimbursement Amount (total of block 2, item 15 - 14.2 digits maximum) \$ 12350.00
----------------------------------------------------	---------------------------------------------------	-------------------------------------------------------------------------------------------------------

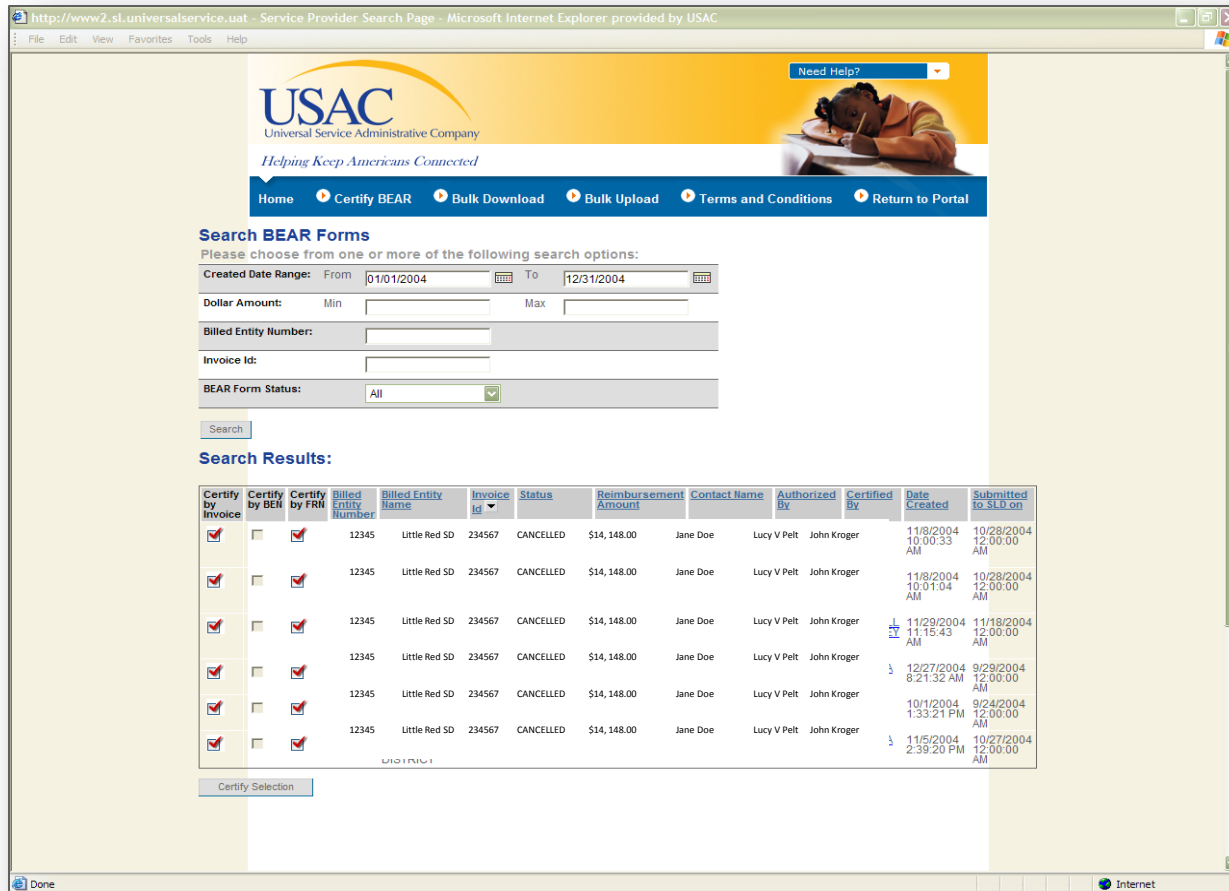
Block 2: Line Item Information Per Funding Request Number [Need Help?](#)

9. FCC Form 471 Application Number (10 digits) (from Funding Commitment Decision Letter)	10. Funding Request Number (FRN) (10 digits) (from Funding Commitment Decision Letter)	12. Customer Billed Date	13. Shipping date to Customer or Last Day of Work Performed	14. Total (Undiscounted) Amount for Service (14.2 digits max.)	15. Discount Amount Billed to USAC (14.2 digits max.)	Discount From FRN	Approval Status <input checked="" type="checkbox"/> All
1) 76985	458596		1/31/2009	\$ 21622.09	\$ 12540.81	58	<input checked="" type="checkbox"/>
2) 76985	458596		5/31/2009	\$ 19172.57	\$ 11120.09	58	<input checked="" type="checkbox"/>
3) 76985	458596		2/28/2009	\$ 21919.05	\$ 12713.05	58	<input checked="" type="checkbox"/>
4) 76985	458596		3/31/2009	\$ 21447.98	\$ 12439.83	58	<input checked="" type="checkbox"/>
5) 76985	458596		4/30/2009	\$ 21369.29	\$ 12394.19	58	<input checked="" type="checkbox"/>
6) 76985	458596		6/30/2009	\$ 20246.00	\$ 11742.68	58	<input checked="" type="checkbox"/>

Block 3: Billed Entity Certification [Need Help?](#)

Contact Information for Billed Entity Authorized Person:

Review



The screenshot shows a web browser window with the URL <http://www2.sl.universalservice.uat>. The page title is "Service Provider Search Page - Microsoft Internet Explorer provided by USAC". The browser's address bar shows the URL, and the menu bar includes File, Edit, View, Favorites, Tools, and Help.

The main content area features the USAC logo and tagline "Helping Keep Americans Connected". Below the logo is a navigation menu with links: Home, Certify BEAR, Bulk Download, Bulk Upload, Terms and Conditions, and Return to Portal. A "Need Help?" dropdown menu is also present.

The "Search BEAR Forms" section includes a search criteria form with the following fields:

- Created Date Range: From 01/01/2004 To 12/31/2004
- Dollar Amount: Min [] Max []
- Billed Entity Number: []
- Invoice Id: []
- BEAR Form Status: All

 A "Search" button is located below the form.

The "Search Results:" section displays a table with the following data:

Certify by Invoice	Certify by BEN	Certify by FRM	Billed Entity Number	Billed Entity Name	Invoice Id	Status	Reimbursement Amount	Contact Name	Authorized By	Certified By	Date Created	Submitted to SLD on
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	12345	Little Red SD	234567	CANCELLED	\$14,148.00	Jane Doe	Lucy V Pelt	John Kroger	11/8/2004 10:00:33 AM	10/28/2004 12:00:00 AM
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	12345	Little Red SD	234567	CANCELLED	\$14,148.00	Jane Doe	Lucy V Pelt	John Kroger	11/8/2004 10:01:04 AM	10/28/2004 12:00:00 AM
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	12345	Little Red SD	234567	CANCELLED	\$14,148.00	Jane Doe	Lucy V Pelt	John Kroger	11/29/2004 11:15:43 AM	11/18/2004 12:00:00 AM
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	12345	Little Red SD	234567	CANCELLED	\$14,148.00	Jane Doe	Lucy V Pelt	John Kroger	12/27/2004 8:21:32 AM	9/29/2004 12:00:00 AM
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	12345	Little Red SD	234567	CANCELLED	\$14,148.00	Jane Doe	Lucy V Pelt	John Kroger	10/1/2004 1:33:21 PM	9/24/2004 12:00:00 AM
<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	12345	Little Red SD	234567	CANCELLED	\$14,148.00	Jane Doe	Lucy V Pelt	John Kroger	11/5/2004 2:39:20 PM	10/27/2004 12:00:00 AM

At the bottom of the table, there is a "Certify Selection" button.

Invoicing

Common Errors

Why Are There Errors

- Too soon (No FCDL, No Form 486, Too Early)
- Bad Data (Wrong SPIN, Wrong 471, Wrong FRN, Wrong Fund Year, Wrong Date)
- Bureaucracy (SPIN not registered, Update Form 498, No SPAC)
- Status Issues (Total Commitment Paid, Invoice received after deadline)

What Happened

- Review process
- Bad Documentation (Missing or No information provided to reviewer)
- Bad Discount calculation
- Bad Billing (Duplicate billing, Ineligible items, Items not on Item 21)

Where Do I Find The Reasons

- Codes



The screenshot shows a web browser window displaying the USAC website. The page title is "Invoice Error Codes - Service Providers - Schools and Libraries - USAC - Microsoft Internet Explorer provided by USAC". The address bar shows the URL: <http://www.usac.org/sl/providers/step09/invoice-error-codes.aspx>.

The page content includes the USAC logo and navigation tabs for "Schools and Libraries" and "Service Providers". The "Service Providers" tab is active, leading to "Step 9: Invoice USAC - Invoice Error Codes".

Under "About the Schools and Libraries Program:", there are links for: Overview of the Program, Overview of the Process, Outreach and Training, HATS Outreach, Filing Appeals, and Understanding Audits.

Under "Schools and Libraries Tools:", there are links for: Apply Online, Commitments, Submit a Question, Latest News, Calendar/Reminders, Required Forms, Reference Area, Search Tools, Changes and Corrections, Suspensions and Debarments, Whistleblower Alert, and Submit a Complaint.

The main content area is titled "Step 9: Invoice USAC - Invoice Error Codes" and includes a search bar and a list of error codes. A table provides detailed explanations for error codes 12 through 20.

Invoice Line Item Error Code	Error Description On the USAC Remittance Detail Report	Error Description Detail
12	Invoice Rec'd Date Invalid For Funding Yr.	The date that the invoice was received by USAC is later than mm/dd/yyyy established by the FCC as the last date to process invoices for the funding year.
16	471 Application Number Not Provided	The 'FCC Form 471 Application Number', Service Provider Invoice Column 8, has not been provided.
17	471 Application # [xxxx..x] Not Found	The 'FCC Form 471 Application Number', Service Provider Invoice Column 8, is not a valid application number. Need to re-validate the 471 Applicant Number provided.
18	471 Certification Not Received	The FCC Form 471 Application 'Certifications and Signatures', Block 6, has not been received from the Applicant.
19	471 Application Not Approved	The FCC Form 471 Application has not been approved by USAC.
20	FRN Funding Commitment Not As Yet Made	Service Provider Invoice received for a 'Funding Request Number', Service Provider Invoice Column 9, where funding has not as

Where Do I Find The Reasons

- <http://www.usac.org/sl/providers/step09/invoice-error-codes.aspx>

The screenshot shows the USAC website interface. The main content area is titled "Step 9: Invoice USAC - Invoice Error Codes". It includes a search bar and a table of error codes. The table has three columns: "Invoice Line Item Error Code", "Error Description On the USAC Remittance Detail Report", and "Error Description Detail".

Invoice Line Item Error Code	Error Description On the USAC Remittance Detail Report	Error Description Detail
12	Invoice Rec'd Date Invalid For Funding Yr.	The date that the invoice was received by USAC is later than mm/dd/yyyy established by the FCC as the last date to process invoices for the funding year.
16	471 Application Number Not Provided	The 'FCC Form 471 Application Number', Service Provider Invoice Column 6, has not been provided.
17	471 Application # [xxxx...x] Not Found	The 'FCC Form 471 Application Number', Service Provider Invoice Column 8, is not a valid application number. Need to re-validate the 471 Applicant Number provided.
18	471 Certification Not Received	The FCC Form 471 Application 'Certifications and Signatures', Block 6, has not been received from the Applicant.
19	471 Application Not Approved	The FCC Form 471 Application has not been approved by USAC.
20	FRN Funding Commitment Not As Yet Made	Service Provider Invoice received for a 'Funding Request Number', Service Provider Invoice Column 9, where funding has not as

Who Can Help Me

- Resubmit
 - First Recourse
 - Beware of Invoice Deadline
- Appeal
 - USAC
 - FCC
 - 60 Days from event

What Can I Do Now

- Customer Service Bureau
 - 1-(888) 203-8100
 - Program Questions
 - Invoice Questions
 - Submit a Question – via Website
- Billing Collection and Disbursements
 - 1-(888)641-8722
 - Remittance Statements
 - Form 498 and payment status

Invoicing

Invoice Review

Service Delivery

- Service providers and applicants should work together to facilitate delivery of service
- Monitoring receipt of service
 - Both parties (SP and applicant) should monitor delivery of service
 - Don't rely on the other party's records
 - Keep documentation of service delivery and any service interruptions
 - Applicants get Quarterly Disbursement Report
 - Applicants may request [Invoice Check](#)

Invoice Review

- SP/App must review BEAR/SPI to ensure:
 - Only eligible services are being billed
 - Only services that were approved on the Form 471 are being billed
 - Services were delivered consistent with the FCDL and any agreements
 - Any service interruptions are accounted for
- Credits or discounts are apportioned to both USAC and the applicant

Invoicing

Deadline Extensions

Why File

- Missed Deadline
 - Invoice
 - FCDL
 - Form 486
 - Service Delivery
 - Form 500
- Need More Time To Provide Services
 - Non-recurring services

When To File

- Invoice Deadline Extensions
 - Within 120 days of invoice deadline

- Service Delivery Extensions
 - Automatic
 - Late FCDL, SPIN Changes, Service Substitutions
 - March 1 key date
 - By September 30 for non-recurring services

What To File

- Documentation requirements that necessitate third-party contact or certification
- Natural or man-made disasters that prevent timely filing of invoices
- Circumstances beyond the service provider's control

What To File

- What is being extended
 - 471, FRN, SPIN
- Who
 - Contact Person
- Why
 - Not too little
 - Not too much

Invoicing

Post Payment Process

Post Payment Review

- GAO Recommended Action
- Review of invoices on random basis
- Request for copy of invoice
- Must respond
- Success lessens scope

Dunning

- Pay the Applicant –
 - 20 days from receipt of funds
- Respond to assistance
- FCC Enforcement

Good Samaritan

- Bankruptcy – Chapter 11
– BEAR Agreement
- Out of Business
- Bankruptcy – Chapter 7

Comments or Questions?

Thank you!