

## Agenda

8:00 AM to 8:45 AM	Program Overview for Beginners	John Noran
8:45 AM to 9:00 AM	<b>Break</b>	
9:00 AM to 9:30 AM	State of the E-Rate	Mel Blackwell
9:30 AM to 10:45 AM	Program Compliance: You Be the Judge	Catriona Ayer
10:45 AM to 11:00 AM	<b>Break</b>	
11:00 AM to 12:00 PM	Program Compliance	Catriona Ayer
12:00 PM-1:00 PM	<b>Lunch</b>	
1:00 PM-1:45 PM	Eligible Services	Eric Flock
1:45 PM to 2:30 PM	Post-Commitment Processes	Catriona Ayer
2:30 PM to 2:45 PM	<b>Break</b>	
2:45 PM to 3:15 PM	Invoicing	Mick Kraft
3:15 PM to 3:30 PM	<b>Recap and Q&amp;A</b>	