## **SERVICE PROVIDER TRAINING 2017**

SCHOOLS AND LIBRARIES (E-RATE) PROGRAM

## **AGENDA**

Time	Subject
8:30 a.m 9:15 a.m.	Registration Opens
	Continental Breakfast
9:15 a.m 10:30 a.m.	Morning General Session
5.15 d.m 10.50 d.m.	Opening Remarks
	Notes, Reminders and Logistics
	Top Ten Myths and Facts for Service Providers
10:30 a.m 11:00 a.m.	Morning Break
11:00 a.m Noon	Morning Breakout Sessions (choose one):
	Session 1 - Competitive Bidding
	Session 2 - Invoicing
Noon - 1:00 p.m.	Lunch
1:00 p.m 2:00 p.m.	Afternoon Breakout Sessions (choose one):
	Session 1 - Invoicing
	Session 2 - Data Tools
2:00 p.m 2:30 p.m.	Afternoon Break
2:30 p.m 4:00 p.m.	Afternoon General Session
	Eligible Services
	Questions and Answers
4:00 p.m.	Adjourn