Universal Service Administrative Co. (USAC)
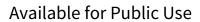**IT-24-115 – IT Security Micro-segmentation Tool**
Questions & Answers

Q#	Question	Answer
1	Please elaborate on question BR033: "The Tool shall provide a user-friendly interface for the administrator to execute administrative tasks including but not limited to contact information, permissions and groups, in addition to templates for the admins to use. Templates of notification language for different weather-related emergency scenario " Please elaborate and provide examples of administrative tasks and templates.	The tool should have an "out of the box" set of templates that will cover most use cases. These templates shall be editable to conform with USAC's environment if needed. The term "user-friendly interface" simply stated the user interface must adhere to UI/UX Standards. For example, the UI shall use clear and concise language, provide helpful feedback and avoid unnecessary complexity. Further the UI must handle errors gracefully. Lastly the UI must have password encryption and be able to use MFA. Regarding administrative tasks and templates, the application must have the ability to add and remove users, assets, and policies rapidly. The application will be able to update agents from the central management platform. The application must have the ability to notify both the administrator and user of any policy breach and have templated reports that can be used for following actions. Lastly the application must have the ability to send alerts to a SIEM for monitoring and alerting.
2	Can you please clarify if the Microsegmentation referenced in this RFP is oriented more towards a SASE solution, XDR, or a cloud segmentation project?	This will be more oriented as a SASE. It is the intent to remediate the internal network first and then look to cloud operations as needed.
3	You mention the number of end user and admins but how many workloads/servers, VMs will be protected?	Please see the answer to question #5.
4	Can you define network topology, are you looking for a network map and what is included in the map that is not include in BR002?	For the current project we will be looking to deploy this within the on prem environment and then evaluate what will be needed to get to any cloud assets. For this we need to have

		ability to visualize the network to better understand communication paths and ingress and egress routs.
5	Initial implementation anticipates the following user structure: System shall allow configuring Initially: Regular user – about 2000 users Please clarify this. Is these 2,000 users accessing the UI or is it 2,000 users that will have the agent installed on their workstation.	USAC requires the following users regarding the Web UI: • 2 Administrators • 2 Policy Designers • 1 Compliance and Reports access. Total Web UI is 5 The 2,000 users will have the agent installed on their workstation.
6	The tool shall provide data integrity checks to prevent unauthorized modifications. Can you please clarify or expand on this requirement?	We are framing this as data in transit. Communications between the agent and the server must have measures in place to ensure that the data is not modified by symmetric or asymmetric encryption.
7	Is the procurement on behalf of FCC or for use by USAC, who will be the end user?	USAC