



Universal Service
Administrative Co.

ACP Newsletter - July 2024

July 31, 2024

Reminder: Maximum Reimbursement Amounts for May 2024

As of February 1, 2024, providers have a two-month window to submit original claims or upward revisions. **Providers must submit and certify original claims or revisions for the May 2024 service month (snapshot taken on June 1, 2024) by 11:59 p.m. ET on August 1, 2024.** May is the final service month for ACP reimbursements, and only partial reimbursements are available. Service providers are encouraged to file their claims as soon as possible and should note that late submissions will not be accepted.

Update ACP Content on Service Provider Websites and Outreach Material

Due to lack of funding from Congress, the Affordable Connectivity Program (ACP) ended, for now, on June 1, 2024, and ACP consumers can no longer receive this benefit. In response, USAC has immediately updated [GetInternet.gov](https://www.getinternet.gov), [AffordableConnectivity.gov](https://www.affordableconnectivity.gov), and [USAC.org](https://www.usac.org) to reflect these program changes.

Service providers must update all applicable websites and consumer facing material now that program has ended. Any consumer-facing material related to the ACP should be updated to inform consumers that they can no longer receive the benefit. This includes but is not limited to websites, applications, worksheets, handouts, flyers, advertising, and toolkits. Failure to accurately update websites and materials to reflect that consumers can no longer receive this benefit may implicate a provider engaging in false or misleading advertising of the ACP in violation of the Commission's ACP Rules ([47 CFR § 54.1810\(i\)\(2\)\(ii\)](#)).

Reminder: Maximum Reimbursement Amounts for May 2024

As a reminder, on April 9, the FCC released a [Public Notice](#) announcing the maximum partial reimbursement amounts for service providers planning to seek reimbursement for the May 2024 service month. Below are the maximum partial reimbursement amounts for each benefit type:

Benefit Type	Statutory Maximum	Maximum Reimbursement Amount for May 2024
Non-Tribal Service Benefit	\$30 per month	\$14
Tribal Lands Service Benefit	\$75 per month	\$35

ACP Connected Device Benefit	\$100 per device	\$47
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For further information about maximum reimbursement, including information on claims requirements for that month, please review USAC's bulletin published on [April 29](#).



August Maintenance Schedule

As part of continual system improvements, USAC conducts regular system maintenance. Scheduled maintenance dates are available on the [National Lifeline Accountability Database \(NLAD\) Maintenance Schedule](#) and the [National Verifier \(NV\) Maintenance Schedule](#) pages.

System Maintenance

August 23

NLAD, Lifeline Claims System (LCS), Representative Accountability Database (RAD), and the Affordable Connectivity Claims System (ACCS) will be unavailable due to scheduled monthly maintenance from Friday, August 23, at 10 p.m. until 3 a.m. on Saturday, August 24.

NV and NV Carrier API will be unavailable due to scheduled monthly maintenance from Friday, August 23, at 10 p.m. until 3 a.m. on Saturday, August 24.

Need Help? Contact Us!

For questions about the Affordable Connectivity Program, service providers can visit [USAC.org](#) and consumers should visit [AffordableConnectivity.gov](#). For general program support, service providers should email ACProgram@usac.org.

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