



# Schools & Libraries Committee

## Briefing Book

Monday, April 29, 2024

11:35 a.m. - 12:15 p.m. ET

Available for Public Use

Universal Service Administrative Company

700 12th Street, N.W., Suite 900

Washington, D.C. 20005

**Universal Service Administrative Company  
Schools & Libraries Committee  
Quarterly Meeting  
Agenda**

**Monday, April 29, 2024  
11:35 a.m. – 12:15 p.m. Eastern Time  
USAC Offices  
700 12th Street, N.W., Suite 900  
Washington, D.C. 20005**

<b><u>OPEN SESSION</u></b>		<i>Estimated Duration in Minutes</i>
Chair	<b>a1.</b> Consent Items (each available for discussion upon request): <b>A.</b> Approval of Schools & Libraries Committee Meeting Minutes of January 29, 2024 <b>B.</b> Approval of moving all <i>Executive Session</i> items into <i>Executive Session</i>	5
Craig	<b>a2.</b> Approval of Schools and Libraries Support Mechanism 3rd Quarter 2024 Programmatic Budget and Demand Projection for the May 2, 2024, FCC Filing	5
Teleshia	<b>i1.</b> Information on Ten USAC Audit and Assurance Division Schools and Libraries Support Mechanism Beneficiary Audit Report  <i>(For Information Only)</i>	–
Craig	<b>i2.</b> E-Rate Business Update <ul style="list-style-type: none"> <li>• Q1 2024 Accomplishments</li> <li>• Fund Year 2024 Filing Window Overview</li> <li>• E-Rate Updates</li> <li>• Q2 2024 Plans</li> <li>• Roadmap</li> <li>• Appendix: Metrics</li> </ul>	20

<b><u>EXECUTIVE SESSION</u></b> <b>Confidential – Executive Session Recommended</b>		<i>Estimated Duration in Minutes</i>
Kyle	<b>i3.</b> E-Rate Business Update: E-Rate Legacy System Consolidation	10
Teleshia	<b>i4.</b> Information on One USAC Audit and Assurance Division Schools and Libraries Support Mechanism Beneficiary Audit Report  <i>(For Information Only)</i>	–

**Next Scheduled USAC Schools & Libraries Committee Meeting**

**Monday, July 29, 2024  
USAC Offices, Washington, D.C.**

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Universal Service Administrative Company  
Schools & Libraries Committee Meeting

ACTION ITEM

Consent Items

**Action Requested**

The Schools & Libraries Committee (Committee) of the USAC Board of Directors (Board) is requested to approve the consent items listed below.

**Discussion**

The Committee is requested to approve the following items using the consent resolution below:

- A. Approval of Committee meeting minutes of January 29, 2024. See **Attachment A**.
- B. Approval of moving one *Executive Session* item into *Executive Session*:
  - (1) **i3.** E-Rate Business Update – E-Rate Legacy System Consolidation. USAC management recommends that this matter be discussed in *Executive Session* because it relates to *specific internal controls or confidential company data* that would constitute a discussion of internal rules and procedures.
  - (1) **i4.** Information on One USAC Audit and Assurance Division Schools and Libraries Support Mechanism Beneficiary Audit Report. USAC management recommends that this matter be discussed in *Executive Session* because it relates to *specific internal controls or confidential company data* that would constitute a discussion of *internal rules and procedures* concerning the administration of the universal service support mechanisms, where discussion of the matter in open session would result in *disclosure of confidential techniques and procedures* that would compromise program integrity.

Upon request of a Committee member, any one or more of the above items are available for discussion by the Committee.

**Recommended USAC Schools & Libraries Committee Action**

APPROVAL OF THE FOLLOWING RESOLUTIONS:

**RESOLVED**, that the Schools & Libraries Committee of the USAC Board of Directors hereby approves: (1) the Committee meeting minutes of January 29,2024; (2) discussion in *Executive Session* of the item noted above.

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**UNIVERSAL SERVICE ADMINISTRATIVE COMPANY**  
**700 12th Street, N.W., Suite 900**  
**Washington, D.C. 20005**

**SCHOOLS & LIBRARIES COMMITTEE MEETING**  
**Monday, January 29, 2024**

**(DRAFT) MINUTES<sup>1</sup>**

The quarterly meeting of the Schools & Libraries Committee (Committee) of the USAC Board of Directors (Board) was held at USAC's offices in Washington, D.C. on Monday January 29, 2024. Dr. Dan Domenech, Committee Chair, called the meeting to order at 12:30 p.m. Eastern Time, with a quorum of nine of the ten Committee members present:

Buzacott, Alan – *by telephone*  
Domenech, Dr. Dan – Chair  
Gregory, Amber  
Mason, Ken

Schell, Julie Tritt – Vice Chair – *by telephone*  
Sekar, Radha  
Thompson, Mona – *by telephone*  
Wade, Dr. Joan

Mr. Brent Fontana joined the meeting by telephone at 12:42 p.m. Eastern Time. He did not vote on items a1 – a3.

Other Board members and officers of the corporation present:

Beyerhelm, Chris – Vice President and Chief Administrative Officer  
Butler, Stephen – Vice President of Shared Services  
Chacko, Sheba – Member of the Board  
Chalk, Indra – Member of the Board  
Davis, Craig – Vice President of Schools and Libraries  
Delmar, Teleshia – Vice President of Audit and Assurance  
Freeman, Sarah – Member of the Board  
Gaither, Victor – Vice President of High Cost  
Garber, Michelle – Vice President of Finance, Chief Financial Officer, and  
Assistant Treasurer  
Hutchinson, Kyle – Vice President of IT and Chief Information Officer  
O'Brien, Tim – Vice President of Lifeline  
Semmler, Kara – Member of the Board  
Skriwan, Michael – Member of the Board

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<sup>1</sup> Draft resolutions were presented to the Committee prior to the Committee meeting. Where appropriate, non-substantive changes have been made to the resolutions set forth herein to clarify language, where necessary, or to correct grammatical or spelling errors.

Sweeney, Mark – Vice President of Rural Health Care  
Waller, Jeff – Member of the Board – *by telephone*  
Wein, Olivia – Member of the Board  
Wibberly, Dr. Kathy – *by telephone* – Member of the Board  
Williams, Erin – Vice President, General Counsel, and Assistant Secretary

Others present:

<u>NAME</u>	<u>COMPANY</u>
Anderson, Latoya	USAC
Braxton, Carolyn	USAC
Brady, Jair	USAC
Corra, Kristen – <i>by telephone</i>	SHLB
Claxton, Naomi	USAC
Goldberg, Mark	Maximus
Goode, Vernell	USAC
Gustafson, Jaymie	USAC
Jaruboon, Jetshada	Maximus
Joseph, Frank	USAC
Kahn, Allison	USAC
King, Ryan	USAC
Lloyd, Pam	USAC
Manns, Bernie	USAC
Morgan, Meredith	USAC
Nuzzo, Patsy	USAC
Oliver, Lindsay – <i>by telephone</i>	USAC
Richardson, Jenn	USAC
Rones, Julie	USAC
Rovetto, Ed	USAC
Schrader, Theresa – <i>by telephone</i>	Broadband Legal Strategies
Smith, Chris	USAC
Staurulakis, Chresanthe	USAC
Stamenkovic, Dusan	USAC
Wilkins, Jonathan	USAC
Willis, Catherine	USAC

### OPEN SESSION

All materials from *Open Session* can be found on the [USAC website](#).

**a1. Consent Items.** Dr. Domenech presented this item for consideration.

**A.** Approval of Committee meeting minutes of October 30, 2023.

**B.** Approval of moving all *Executive Session* items into *Executive Session*:

- (1) **i3** – E-Rate Business Update (Continued, if needed). USAC management recommends that this matter be discussed in *Executive Session* because it relates to *specific internal controls or confidential company data* that would constitute a discussion of internal rules and procedures and may also include discussion of *investigatory records or pending or contemplated enforcement action* against participants in the universal service support mechanisms.
- (2) **a4** – Approval of Schools and Libraries Support Mechanism 2024 Annual Programmatic Budget. USAC management recommends that this item be discussed in *Executive Session* because this matter relates to USAC’s *procurement strategy and contract administration*.

On a motion duly made and seconded, and after discussion, the Committee adopted the following resolution:

**RESOLVED**, that the Schools & Libraries Committee of the USAC Board of Directors hereby approves: (1) the Committee meeting minutes of October 30, 2023; (2) discussion in *Executive Session* of the item noted above.

- a2. Recommendation for Election of Committee Chair and Vice Chair.** Dr. Domenech introduced Commissioner Freeman. As the Chair of the Nominating Committee, Commissioner Freeman reported on the election recommendations for the Audit Committee.

On a motion duly made and seconded, and after discussion, the Committee adopted the following resolution:

**RESOLVED**, that the USAC Schools & Libraries Committee recommends that the USAC Board of Directors elect **Dr. Dan Domenech** as Chair and **Amber Gregory** as Vice Chair of the Committee. The term for each position begins immediately upon the election to such position by the Board and ends at such time as the Chair or Vice Chair (as the case may be): (i) is replaced by a successor selected by the Board, (ii) resigns from the Committee or the Board, (iii) is removed by resolution of the Board, or (iv) is no longer a member of the Board (whichever comes first).

- a3. Approval of Schools and Libraries Support Mechanism 2nd Quarter 2024 Programmatic Budget and Demand Projection for the February 1, 2024 Federal Communications Commission (FCC) Filing.** Mr. Davis presented this

item for consideration. The presentation included a written report on USAC management's recommendations for the Schools and Libraries Support Mechanism 2nd Quarter 2024 programmatic budget and demand projection for the February 1, 2024 FCC Filing.

On a motion duly made and seconded, and after discussion, the Committee adopted the following resolutions:

**RESOLVED**, that the USAC Schools & Libraries Committee approves a 2nd Quarter 2024 Schools and Libraries Support Mechanism direct program budget of \$11.98 million; and

**RESOLVED FURTHER**, that the USAC Schools & Libraries Committee directs USAC staff to submit a collection requirement of \$11.98 million for Schools and Libraries Support Mechanism administrative costs in the required February 1, 2024 filing to the Federal Communications Commission on behalf of the Committee; and

**RESOLVED FURTHER**, that the USAC Schools & Libraries Committee, having reviewed at its meeting on January 29, 2024, the 2nd Quarter 2024 Schools and Libraries Support Mechanism demand estimate of \$652.36 million, hereby directs USAC staff to proceed with the required February 1, 2024, filing to the Federal Communications Commission on behalf of the Committee. USAC staff may make adjustments if the total variance for the Schools and Libraries Support Mechanism is equal to or less than \$10 million or may seek approval from the Committee Chair to make adjustments if the total variance is greater than \$10 million, but not more than \$25 million.

- i1. **Information on Nine USAC Audit and Assurance Division Schools and Libraries Support Mechanism Beneficiary Audit Reports.** This item was provided for *information purposes only*. No discussion was held. Dr. Domenech noted that the Schools and Libraries Audit Briefing Book would be made public and posted to the USAC website.
- i2. **E-Rate Business Update.** Mr. Davis presented PowerPoint slides to the Committee covering the following items:
  - 2023 Accomplishments
  - 2024 Plans
  - 2024 E-Rate System Modernization
  - Q1 2024 Plans
  - Roadmap
  - Appendix: Program Metrics

At 1:05 p.m. Eastern Time, on a motion duly made and seconded, the Committee moved into *Executive Session* for the purpose of discussing confidential items. Only members of the Board and USAC staff were present.

### **EXECUTIVE SESSION**

- a4. Approval of Schools and Libraries Support Mechanism 2024 Annual Programmatic Budget.** Mr. Davis presented this item to the Committee for consideration. The presentation included a written report on the Schools and Libraries support mechanism annual budget.

On a motion duly made and seconded, and after discussion, the Committee adopted the following resolution:

**RESOLVED**, that the Schools and Libraries Committee approves a 2024 annual programmatic budget for the Schools and Libraries Support Mechanism of \$41.42 million.

### **OPEN SESSION**

At 1:10 p.m. Eastern Time, the Committee moved out of *Executive Session* and immediately reconvened in *Open Session*, at which time Dr. Domenech reported that, in *Executive Session*, the Committee took action on item a4.

On a motion duly made and seconded, the Committee adjourned at 1:11 p.m. Eastern Time.

/s/ Erin Williams  
Assistant Secretary



**Universal Service Administrative Company  
Schools & Libraries Committee Meeting**

**ACTION ITEM**

**Approval of Schools and Libraries Support Mechanism  
3rd Quarter 2024 Programmatic Budget and  
Demand Projection for May 2, 2024, FCC Filing**

**Action Requested**

The Schools & Libraries Committee (Committee) of the USAC Board of Directors (Board) is requested to approve a 3rd Quarter 2024 (Q3 2024) programmatic budget and demand projection for the Schools and Libraries Support Mechanism for submission to the Federal Communications Commission (FCC) in USAC's May 2, 2024, quarterly filing.

**Discussion**

On a quarterly basis, USAC is required to submit to the FCC each program's budget<sup>1</sup> and projected demand for the upcoming quarter.<sup>2</sup>

**Funding Requirement**

USAC estimates the Q3 2024 funding requirement for the Schools and Libraries Support Mechanism as follows:

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<sup>1</sup> See 47 C.F.R. § 54.715(c).

<sup>2</sup> See 47 C.F.R. § 54.709(a)(3).

Table A. Program Funding Requirement

<i>(in millions)</i>	<b>Q2 2024</b>	<b>Increase/ (Decrease)</b>	<b>Q3 2024</b>	<b>Notes</b>
Steady State:				
Program Funding Requirement	\$631.45	(\$2.90)	\$628.55	See Notes 1 and 2, and Table B
New Requirements:				
N/A	0.00	0.00	0.00	
<b>Total Program Funding Requirement</b>	<b>\$631.45</b>	<b>(\$2.90)</b>	<b>\$628.55</b>	
Prior Period Adjustments (difference between projections and actuals):				
Billings	2.13	(7.46)	(5.33)	
Interest Income	(0.02)	0.01	(0.01)	
Bad Debt Expense	(5.35)	(0.50)	(5.85)	
<b>Total Prior Period Adjustments</b>	<b>(\$3.24)</b>	<b>(\$7.95)</b>	<b>(\$11.19)</b>	
USAC Administrative Expenses	\$24.15	(\$2.43)	\$21.72	See Table C
<b>Total Funding Requirement</b>	<b>\$652.36</b>	<b>(\$13.28)</b>	<b>\$639.08</b>	

**Note 1:** The Program Funding Requirement represents one-quarter of the collections required to meet the projected demand for Funding Year 2024 of \$3,014.22 million. USAC proposes to carry forward \$500 million to Funding Year 2024. See Table B below for additional details.

**Note 2:** Table B is an annual schedule that is updated once a year for the April Board meeting.

Table B. Funding Year 2024 Program Funding Requirement and Roll Forward

<i>(in millions)</i>	<b>Fund Year 2024</b>
<b>Total Requested (In Window)</b>	\$3,239.41
Decrease for Denials/Cancellations (based on 5 yr. average)	(314.60)
Increase for Out of Window Apps (based on 5 yr. average)	89.41
<b>Estimated Demand</b>	<b>\$3,014.22</b>
<b>Less Roll Forward Available to Offset Collections</b>	
Remaining Available Funds from Prior Fund Year	\$130.04
Reserved Funds, Net Change	
a. Pending Applications to Process	\$27.37
b. Unliquidated Obligations (ULOs)	\$551.97
c. Appeals Reserve - USAC Appeals	(\$20.75)
d. Appeals Reserve - FCC Appeals	(\$25.05)
e. Reserve for future use (per FCC guidance)	(\$190.18)
f. Unpaid Invoices	\$26.59
<b>Total Roll Forward</b>	<b>\$500.00</b>
<b>Funding Year 2024 Collection Requirement</b>	<b>\$2,514.22</b>

Based on the projected burn rate, USAC estimates the following Q3 2024 programmatic budget:

Table C. Quarterly Programmatic Budget

<i>(in millions)</i>	<b>Q2 2024 Budget</b>	<b>Increase/ (Decrease)</b>	<b>Q3 2024 Budget</b>	<b>Notes</b>
<b>Direct Program Costs</b>				
Employee Expenses	\$2.26	(\$0.04)	\$2.22	
Professional Services	5.58	(2.28)	3.30	
General & Administrative	0.00	0.00	0.00	See Note 3
<b>Total Direct Program Costs</b>	<b>\$7.84</b>	<b>(\$2.32)</b>	<b>\$5.52</b>	
<b>Direct Assigned Costs</b>				
Employee Expenses	\$1.09	(\$0.07)	\$1.02	
Professional Services	2.19	(0.02)	2.17	
General & Administrative	0.86	(0.07)	0.79	See Note 3
<b>Total Direct Assigned Costs</b>	<b>\$4.14</b>	<b>(\$0.16)</b>	<b>\$3.98</b>	
<b>Total Direct Program &amp; Direct Assigned Costs</b>	<b>\$11.98</b>	<b>(\$2.48)</b>	<b>\$9.50</b>	
<b>Common Allocated Costs</b>	<b>\$12.17</b>	<b>\$0.05</b>	<b>\$12.22</b>	
<b>Total Programmatic Budget</b>	<b>\$24.15</b>	<b>(\$2.43)</b>	<b>\$21.72</b>	

**Note 3:** General & Administrative expenses include computer support & maintenance and meetings & conferences.

A comparison of actual expenditures to the budget for the three months ending March 31, 2024, is provided in **Attachment 1**.

**Recommendation**

USAC management recommends that the Committee approve the Q3 2024 budget and projection of demand as proposed.

**Recommended Schools & Libraries Committee Actions**

APPROVAL OF THE FOLLOWING RESOLUTIONS:

**RESOLVED**, that the USAC Schools & Libraries Committee approves a 3rd Quarter 2024 Schools and Libraries Support Mechanism direct program budget of \$9.50 million; and

**RESOLVED FURTHER**, that the USAC Schools & Libraries Committee directs USAC staff to submit a collection requirement of \$9.50 million for Schools and Libraries Support Mechanism administrative costs in the required May 2, 2024 filing to the Federal Communications Commission on behalf of the Committee; and

**RESOLVED FURTHER**, that the USAC Schools & Libraries Committee, having reviewed at its meeting on April 29, 2024, the 3rd Quarter 2024 Schools and Libraries Support Mechanism demand estimate of \$639.08 million, hereby directs USAC staff to proceed with the required May 2, 2024, filing to the Federal Communications Commission on behalf of the Committee. USAC staff may make adjustments if the total variance for the Schools and Libraries Support Mechanism is equal to or less than \$10 million or may seek approval from the Committee Chair to make adjustments if the total variance is greater than \$10 million, but not more than \$25 million.

## ATTACHMENT 1

### Schools and Libraries Administrative Costs and Headcount Comparison of Actual Expenditures and Headcount to the Budget for the Three Months Ending March 31, 2024

<i>(\$ in millions)</i>	FTE Actual	FTE Budget	FTE Variance	YTD Actual	YTD Budget	Variance
<b>Direct Program Costs</b>						
Employee Expenses	63	66	3	\$2.15	\$2.14	(\$0.01)
Professional Services (Note 4)				3.02	3.51	0.49
General & Administrative (Note 5)				0.01	0.00	(0.01)
<b>Total Direct Program Costs</b>				<b>\$5.18</b>	<b>\$5.65</b>	<b>\$0.47</b>
<b>Direct Assigned Costs</b>						
Employee Expenses	21	22	1	\$1.02	\$0.93	(\$0.09)
Professional Services (Note 4)				2.45	2.03	(0.42)
General & Administrative (Note 5)				0.82	0.72	(0.10)
<b>Total Direct Assigned Costs</b>				<b>\$4.29</b>	<b>\$3.68</b>	<b>(\$0.61)</b>
<b>Total Direct Program &amp; Direct Assigned Costs</b>	<b>84</b>	<b>88</b>	<b>4</b>	<b>\$9.47</b>	<b>\$9.33</b>	<b>(\$0.14)</b>
<b>Common Allocated Costs (Note 6)</b>				<b>\$11.54</b>	<b>\$11.84</b>	<b>\$0.30</b>
<b>Total Programmatic Budget</b>				<b>\$21.01</b>	<b>\$21.17</b>	<b>\$0.16</b>

**Note 4:** Direct Program Professional Services include business process outsourcing (BPO). Direct Assigned Professional Services include E-Rate Productivity Center (EPC) operations & maintenance, beneficiary & contributor audit program audits, and IT contract labor.

**Note 5:** General & Administrative expenses include computer support & maintenance, printing & postage, and meetings & conferences.

**Note 6:** Common costs include costs not directly attributable to a program and are allocated based on the Cost Allocation Methodology, which allocates costs based 50% on direct program costs in the prior year and 50% on program demand in the prior year. Actual common allocated costs reflect a reduction for costs allocated to the appropriated programs.

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# **School and Libraries Committee**

E-Rate Business Update

*Open Session*

April 29, 2024

# Agenda

- Q1 2024 Accomplishments
- Funding Year (FY) 2024 Filing Window Overview
- E-Rate Program Updates
- Plans for Q2 2024
- Roadmap
- Appendix: Program Metrics

# Accomplishments

- Successfully closed the FY2024 application filing window on March 27 (opened January 17, 2024).
  - 35,268 applications received.
  - \$3,239 million requested.

Application Type	FY2023 Received	FY2023 Dollars Requested (millions)	FY2024 Received	FY2024 Dollars Requested (millions)
<b>C1 Applications</b>	22,603	\$1,658	22,880	\$1,921
<b>C2 Applications</b>	11,827	\$1,286	12,388	\$1,318
<b>Fiber Applications</b>	1,086	\$303.4	1,225	\$291.5
<b>Consortia Applications</b>	1,619	\$396	1,738	\$404.5



# Accomplishments (Continued)

- Training and Outreach
  - USAC staff attended the Computers in Libraries 2024 conference during Q1 2024 to provide library applicants with opportunities to ask questions about program requirements for FY2024.
  - USAC held four question-and-answer training sessions in Q1 2024, covering eligible services, competitive bidding, service provider selection, and the pre-commitment process to assist applicants during the FY2024 application filing window. Over 300 attendees across the four sessions.
  - Conducted Tribal-specific training on the FCC Form 470 (competitive bidding) and FCC Form 471 (description of services order) in Q1 2024.
- Authorized disbursements of \$671 million for all funding years in Q1 2024 compared with \$536 million in Q1 2023, up 25 percent year over year.
  - Average days to process invoice lines decreased by 26 percent, from 19.9 days in Q1 2023 to 14.8 days in Q1 2024.

# FY2024 Filing Window Overview

- FY2024 requested dollars increased 10 percent and applications rose 2.4 percent compared to FY2023 at window close.
  - Category One (C1) requests rose by 1.2 percent and dollars requested rose by 15.9 percent.
    - FY2024 – 22,880 requests for \$1.92 billion
    - FY2023 – 22,603 requests for \$1.64 billion
  - Category Two (C2) requests rose by 4.7 percent and demand increased by 2.5 percent.
- Median cost for 1 Gbps service fell 15 percent from \$1.18 per megabit in FY2023 compared with \$1.00 per megabit in FY2024.

	FY2023	FY2024	% Change
<b>Requested Dollars (billions)</b>	\$ 2.94	\$ 3.24	+ 10%
<b>Applications Submitted</b>	34,430	35,268	+ 2.4%
<b>Funding Requests</b>	53,027	53,246	+ 0.4%
<b>Billed Entities</b>	20,931	20,978	+ 0.2%
<b>Recipients of Service</b>	131,851	132,538	+ 0.5%

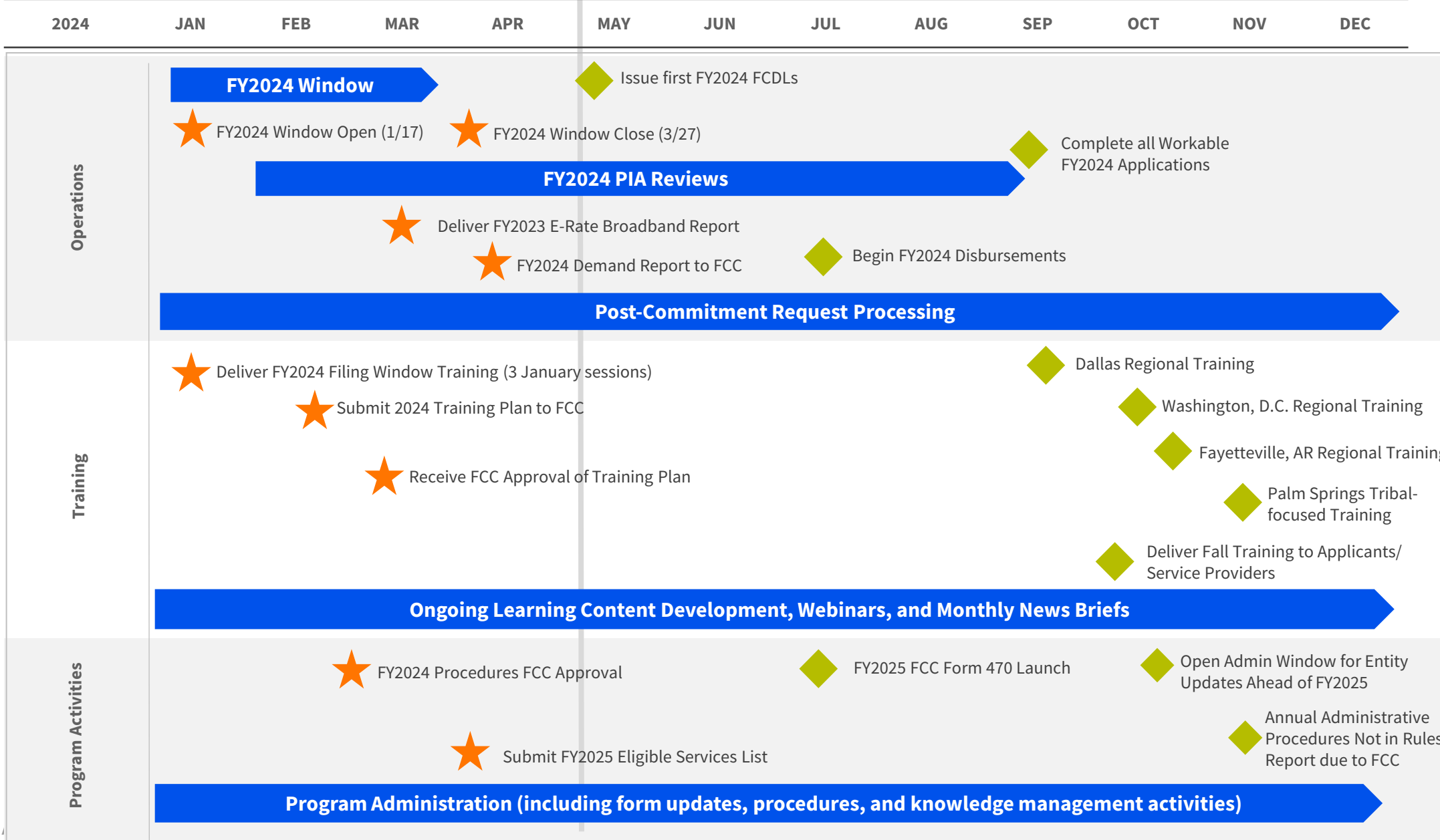
# E-Rate Program Updates

- School Bus Wi-Fi:
  - Successfully implemented functionality to apply for School Bus Wi-Fi in the FY2024 filing window.
  - Received 405 requests for School Bus Wi-Fi equipment and services for just over \$19 million.
- Tribal Library Pilot Program:
  - Support applicants by providing one-on-one assistance in FY2024.
  - Received six Tribal Library Pilot applications requesting \$129,120 for FY2024.

# Q2 2024 Plans

- Issue the first FY2024 PIA funding wave in late April and continue FY2024 application processing to complete 95 percent of all FY2024 workable FCC Form 471 applications by September 1.
- Continue processing prior-year applications, appeals, commitment adjustments, and other program transactions.
- Deliver on 2024 E-Rate training plan, including conference attendance, webinars, live in-person training sessions, and participating and staffing vendor booths at the Public Library Association (April 3-5), Consortia for School Networking (COSN) Conference (April 8-10), and the Joint Mountain Plains Library Association & Utah Library Association Conference (May 8–10).
- Assist Tribal Library Pilot Program applicants during the review process and help them understand and comply with newly established rules for participation in E-Rate.

# Roadmap



**Milestone Legend**

- At Risk
- On Track
- Completed

# Appendix A: Program Metrics

E-Rate Pre-Commitment (Data through March 31, 2024)

			Q1	Q2	Q3	Q4	Total
<b>Requested</b>	2024	Demand	35,268				35,268
		Requested Dollars	\$3,239,407,951				\$3,239,407,951
		Avg. Days Outstanding					
	2023	Demand	34,576	481	8	8	35,073
		Requested Dollars	\$2,951,470,030	\$86,672,135	\$243,190	\$150,544	\$3,038,535,899
		Avg. Days Outstanding	389	357	205	155	389
<b>Committed</b>	2023	Reviewed Applications		29,478	3,804	1,082	34,364
		Reviewed Dollars		\$1,620,808,357	\$743,122,069	\$341,556,762	\$2,705,487,188

# Appendix A: Program Metrics (Continued)

E-Rate Post-Commitment (Data through March 31, 2024)

		Q1	Q2	Q3	Q4	Total	
<b>Submitted</b>	2023	Invoice Counts	67,944	64,282	79,322	73,416	284,964
		Invoice Dollars	\$632,978,937	\$650,245,525	\$960,912,169	\$799,633,038	\$3,043,769,669
	2022	Invoice Counts	72,399	68,615	75,152	64,967	281,133
		Invoice Dollars	\$602,933,968	\$505,060,258	\$730,332,914	\$618,504,179	\$2,456,831,319
<b>Disbursed</b>	2023	Invoice Counts	68,933	64,628	77,366	73,075	284,002
		Invoice Dollars	\$544,049,934	\$543,795,823	\$732,945,221	\$640,683,113	\$2,461,474,091
	2022	Invoice Counts	71,397	67,663	70,535	71,538	281,133
		Invoice Dollars	532,808,812	\$426,890,200	\$559,416,635	\$580,362,019	\$2,099,477,666

# Appendix B: Glossary of Terms

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Term	Definition
C1	Category One (Data transmission/Internet access)
C2	Category Two (Internal Connections)
FCC	Federal Communications Commission
FY	Funding Year
PIA	Program Integrity Assurance
SL	Schools and Libraries

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**Universal Service  
Administrative Co.**