

Schools and Libraries Cybersecurity Pilot Program Description of Services Requested and Certification Form (Pilot FCC Form 470) User Guide



# Contents

User Roles and Permissions
Navigating to the CBR Dashboard
Starting the Pilot FCC Form 4707
Form Navigation7
Progress Bar7
Saving or Discarding the Pilot FCC Form 4708
Exiting the Form and Returning Later
Required Fields9
Pop-Up Confirmation Messages9
Pilot FCC Form 470 Form Overview
Basic Information
Participant Type and Recipients of Service11
Pilot Participants – Participant Type and Recipients of Service
State Agencies – Participant Type and Recipients of Service
Consultant and Contact Information13
Service Requests
Type(s) of Cybersecurity Equipment and Services14
RFPs for Cybersecurity Equipment and Services Requests14
Cybersecurity Equipment and Service Requests16
Add New Cybersecurity Equipment and Service Request16
Technical Contact Information19
Procurement Information19
Review
Review as a Partial Rights User21
Review as a Full Rights User
Certifications & Signature
After Certifying
Pilot FCC Form 470 Modifications
Form Assistance



The Schools and Libraries Cybersecurity Pilot Program (Pilot Program or Pilot) Description of Services Requested and Certification Form User Guide provides guidance on the requirements and processes for submitting the Pilot FCC Form 470 for selected Pilot participants, as well as state agencies and governmental entities that may elect to file the form for use by Pilot participants in their states.

Pilot participants will use the Pilot FCC Form 470 to begin the required Pilot Program competitive bidding process. Pilot participants relying on a Master Services Agreement (MSA) or State Master Contract (SMC) that qualifies for the Pilot Program competitive bidding exemption are not required to submit the Pilot FCC Form 470.

USAC will provide help completing the Pilot FCC Form 470, and other forms associated with the Pilot Program, to Pilot participants that need it. Instructions on how to contact the USAC Customer Service Center are provided in the <u>Form Assistance</u> section of this user guide.



## **User Roles and Permissions**

Only Account Administrators and other authorized persons that are given access rights, such as consultants and school or library employees, may submit and/or certify Pilot Program forms, including the Pilot FCC Form 470, on behalf of an organization. User roles and permission rights are assigned on a per-form basis, so the Account Administrator may assign different persons different rights for different Pilot Program forms.

Available rights for the Pilot FCC Form 470 include:

- Full rights Users can fill out, edit, certify, and submit the form.
- **Partial rights** Users can fill out and edit the form, but cannot certify and submit the form. (Users with partial rights must route the draft form to the organization's full-rights user(s) for certification.)
- **View-only rights** Users can view forms created by other users, but cannot fill out, edit, or certify and submit forms.
- **No Access** Users cannot perform any form-related activity. A No Access user must request access to the form from the Account Administrator in order to obtain any of the access rights listed above.

Due to the sensitive nature of the data being collected in the Pilot Program, USAC has limited the number of consultants that have access to each of a participant's Pilot Program forms to no more than three consultants. In addition, consultants must be assigned user roles and permission rights on a per-form basis. This means that, although all consultants who have been given access rights will be able to see an organization's administrative profile information, in order to see the contents of a particular form, they must be granted form-specific access by a school or library Account Administrator.

To assign user roles and permission rights for Pilot Program forms, including the Pilot FCC Form 470, an Account Administrator must:

- 1. Log into the E-Rate Productivity Center (EPC)
- 2. From the landing page, click **Manage Users**
- 3. Check the checkbox for your entity and click Manage User Permissions
- 4. Select CBR User Permissions
- 5. Select the appropriate CBR 470 Permission for each user
- 6. Click Submit



Reports Actions	📰 🌘 appian
nding Page	
	Funding Request Report   FCC Form 470   FCC Form 471   FCC Form 486   Appeal   IDD Extension   FCC Form 500   SPIN Change   Service Substitution   Manage Users   Manage
Service ative Co.	Organizations   EPC E-Rate Invoicing   USAC Website   Contact Us   Help

*Figure 1* | *From the EPC landing page, click Manage Users.* 

Manage Users				
Existing Organizations				
Billed Entity Name	City	State		
SCHOOL DISTRICT	CITY	STATE	STATE	
<b>^</b>				
ANCEL	CREATE A NEW USER	ADD AND REMOVE EXISTING USERS	MANAGE USER PERMISSIONS	

*Figure 2 | On the Manage Users page, check the checkbox next to your entity and click Manage User Permissions.* 

	IIISSIOIIS				
CBR User Perr	missions				
the table below ortal. This table	w, you can designate the permissio will continue to grow as more fund	ns that you wish to give ctionality comes online.	to each of your users fo	r the various tasks you ca	an complete in the
<ul> <li>Full rights us</li> <li>Partial rights</li> <li>View Only us</li> <li>No Access us</li> </ul>	sers can start, complete, submit an users can start and enter data in t sers can only see forms created by sers cannot perform any activity in	d certify forms. the form, but cannot sub other people in your org the CBR module and m	omit and certify them. ganization but cannot cre ay request access.	cate forms themselves.	CBP 171 Permission
Name	Eman		CBR 404 Fermission	CBR 470 Permission	CBR 471 Fermission
Name 1	example@example.com	•	Full -	Full -	Full 🔻
Name 2	example@example.com	•	Full 👻	No Access 🔹	No Access 🗸
Name 3	example@example.com	•	No Access 🔹	No Access 🔹	No Access 👻
Name 4	example@example.com		No Access 🗸	No Access 🗸	No Access 🗸

Figure 3 | On the Manage User Permissions page, select the permissions you wish to give to each user in the CBR 470 Permission column, then click Submit.



# Navigating to the CBR Dashboard

The **CBR Dashboard** can be used to access the various forms needed to participate in the Pilot. To access the dashboard, log into EPC and click the navigation waffle to the left of your user image at the top of the screen. From the dropdown options, choose **Cybersecurity Pilot Program**.



Figure 4 | From the EPC landing page, click the navigation waffle and choose Cybersecurity Pilot Program.

Ê.							- totte
Good M Name	orning, Welcor	ne to the C	ybersecurity Pi	lot Prog	ram!		
	My Organ	ization(s)	ly Forms and Requests	My Pend	ling Tasks	My Pending Inquiries	
Closes	<b>Q</b> Search SL Applicant Entities		SEARCH				Τ.
00/00/00 12:00 AM	BEN	BEN Na	ime	City	State	Entity Type	Action
	000000	PARTICIPAI	NT NAME	CITY	STATE	School District	ACTIONS -

Figure 5 | The four tabs on the CBR Dashboard are **My Organizations(s)**, **My Forms and Requests, My Pending Tasks,** and **My Pending Inquiries**.



# Starting the Pilot FCC Form 470

In the My Organization(s) tab on the CBR Dashboard, click Actions in the Action column, then Create CBR FCC Form 470.

Good M Name	orning, Welcon	ne to the Cybersecuri	ty Pilot Prog	ram!		- total
	My Organ	zation(s) My Forms and Requ	ests My Pend	ing Tasks	My Pending Inquiries	
Closes	Q Search SL Applicant Entities	SEARCH BEN Name	City	State	Entity Type	T -
	000000	PARTICIPANT NAME	CITY	STATE	School District	ACTIONS -
					Create CBR FCC F	orm 470
					Create CBR FCC F	orm 484 Part 2

Figure 6 | Click **Actions**, then **Create CBR FCC Form 470** in the **Action** column on the CBR Dashboard to begin the Pilot FCC Form 470.

# **Form Navigation**

#### **Progress Bar**

The progress bar at the top of each form page helps you track your progress in completing the form.

SCHOOL DISTRICT (BE	N: 000000) Form	ו #			
Last saved: 12/30/2024 11:14 AM ES	т				
Basic Information	Service Requests	Technical Contact Information	Procurement Information	FCC Form 470 Review	Certifications & Signature

Figure 7 | In the progress bar, track progress as you navigate between form pages: **Basic Information, Service Requests, Technical Contact Information, Procurement Information, FCC Form 470 Review,** and **Certifications & Signature**.



### Saving or Discarding the Pilot FCC Form 470

The bottom of each Pilot FCC Form 470 page provides you with these options:

- **Back** Go back to the previous page.
- **Discard Form** Discard the entire form. Note that when you discard a form, the draft form will be deleted from USAC's system and cannot be retrieved.
- **Save & Share** Send the form in its current state to another partial or full-rights user in your organization. Once shared, the form appears in the Tasks list of the new user, who can edit or certify the form, depending on their permissions. If you choose this option, the form will disappear from your Tasks list. You will not be able re-enter the form unless the new user saves and shares the form with you.
- Save & Continue Save the form so it appears in the My Pending Tasks list on the CBR Dashboard with the most recent edits and proceed to the next form page to continue entering information.

BACK	DISCARD FORM	SAVE & SHARE	SAVE & CONTINUE

Figure 8 | The options at the bottom of each form page are: **Back**, **Discard Form**, **Save & Share**, and **Save & Continue**.

### Exiting the Form and Returning Later

To retain the information you have entered, be sure to select **Save & Continue** before you exit the form. That way, when you return to the form, you can pick up where you left off by navigating to the CBR Dashboard and selecting the task name on the **My Pending Tasks** tab. The most recent information that you added should be saved and you should be able to continue editing prior to submission of the form.

Good M Name	lorning, Welcome to the	e Cybersed	curity Pilot Pro	ogram!	
	My Organization(s)	My Forms and	Requests My Pe	ending Tasks	My Pending Inquiries
loses	Pending Task	BEN	BEN Name	Application Numb	per Application Nicknam
/00/00. 12:00 AM	Create FCC Form 470 - CBR420250000	000000	PARTICIPANT NAME	CBR420250000	) User Guide Demo

Figure 9 | To resume editing the form, select the task name on the **My Pending Tasks** tab on the CBR Dashboard.



### **Required Fields**

Required fields are followed by a blue asterisk (\*). Complete all required fields before advancing to the next page of the form.

Select a type	-
Service Request Nickname *	
	0/255
Number of entities served *	

Figure 10 | Required fields are followed by a blue asterisk.

### Pop-Up Confirmation Messages

The system displays pop-up messages to verify that you want to take certain actions within the form. For example, the below pop-up message provides you with an opportunity to click **Yes** to proceed or **No** if you wish to stay where you are in the form.



Figure 11 | When you select **Send for Certification,** a pop-up message asks you to confirm that you want to proceed.



## Pilot FCC Form 470 Form Overview

There are six sections that make up the Pilot FCC Form 470: **Basic Information**, **Service Requests**, **Technical Contact Information**, **Procurement Information**, **FCC Form 470 Review**, and **Certifications & Signature**. Each section is discussed below.

# **Basic Information**

On the **Basic Information** page, be sure to review the Paperwork Reduction Act Notice and the Privacy Act Statement.

Also be sure to review the **Billed Entity Information** to confirm its accuracy. If any of the information is incorrect, contact your EPC Account Administrator to update your organization's profile. When the information in your EPC profile is updated, the entity information is automatically updated in the form if it has not yet been certified.

Enter an **Application Nickname** of your choosing to help you quickly identify your form. Choose a nickname that you will remember and helps meet your recordkeeping needs.

When you finish reviewing the information on this page, select **Save & Continue** to continue to the next page.

Privacy Act Statement			
~ Billed Entity Information			
Participant Name PARTICIPANT NAME		Billed Entity Number	000000
Mailing Address ADDRESS		FCC Registration	000000000
Phone Number 555-555-5555		Number	
		Email Address	example@example.com
Application Nickname			
Application Nickname *			
	0/255		
Please enter an application nickname here.			

Figure 12 On the **Basic Information** page, you'll provide an application nickname to help you quickly identify and receive information about your form.



### Participant Type and Recipients of Service

There are different versions of the **Participant Type and Recipients of Service** page depending on who is submitting the form: Pilot participants or state/governmental agencies filing the Pilot FCC Form 470 on behalf of their state(s)/eligible participants. Additional guidance for each specific entity type is provided in the sections immediately below.

#### Pilot Participants – Participant Type and Recipients of Service

For Pilot participants, the **Participant Type and Recipients of Service** page includes:

- Participant type (e.g., library, school district, consortium)
- Number of eligible entities based on the Pilot FCC Form 484 Part 1
- Recipients of service (i.e., who will receive the services requested on this form)

Review the information on this page. Select **Save & Continue** to advance to the next page.

Participant Type and Recipients of Service	
Participant Type: Library	
Number of Eligible 1 Entities based on FCC Form 484 Part 1 Recipients of Service	
Billed Entity Name	Billed Entity Number
PARTICIPANT NAME	000000

Figure 13 On the **Participant Type and Recipients of Service** page, you'll review the participant type, number of eligible entities, and recipients of service.



#### Government Agencies – Participant Type and Recipients of Service

For state/governmental agencies that are filing a Pilot FCC Form 470 on behalf of Pilot participants, you must complete the following information on the **Participant Type and Recipients of Service** page:

- 1. Select which state you are applying for. *This is the state for which you are submitting the Pilot FCC Form 470.*
- 2. Select all the entities that will be represented in the application from the following options: all public schools/districts in the state; all non-public schools in the state; all libraries in the state(s). *These are the entities that will be able to utilize the form.*
- 3. For non-governmental entities and state agencies, review the recipients of service (i.e., who will receive the services requested on this form).
- 4. Select **Save & Continue** to advance to the next page.

•

Figure 14   On the <b>Participant Type and Recipients of Service</b> page as a state agency/governmental entity, you'	ll
select a state and select the entity types represented.	



### **Consultant and Contact Information**

In the **Consultant Information** section, review the consultants associated with your entity. If you have a consultant who you would like to have access rights to the Pilot FCC Form 470 but is not listed in the **Consultant Information** section, contact your EPC Account Administrator or create a customer service case to request to update to your Pilot participant's entity profile. These updates will then populate in the form if the form has not yet been certified.

#### **Consultant Form Access**

The consultants list on this page includes all consultants associated with your entity. The consultants listed in the **Consultant Information** section of your EPC profile may not have access to the Pilot FCC Form 470. Just a reminder that consultant access for the Pilot Program is granted on a per-form basis in EPC, with a limit of three consultants for each form.

In the **Contact Information** section, select **Yes** or **No** to identify whether you are the main contact person for your participant's Pilot FCC Form 470. If you select **Yes**, the page automatically populates with your information. If you select **No**, enter the main contact person's name or email address to initiate a search for the main contact person. Once the main contact person is identified through the search, the saved information for the main contact person will populate the field and appear on the page.

Consultant Information				
Consulting Firms The consulting firms ass	sociated with your organization are listed below.			
Name	Consultant Registration Number	Phone Number	Email	
Firm Name	0000000	555-555-5555	example@example.com	
<b>Consultants</b> The consultants associa	ted with your organization are listed below.			
Name	Phone Number	Email		
Name 1	555-555-5555	example@example.com		
Name 2	555-555-5555	example@example.com		
Name 3	555-555-5555	example@example.com		
Contact Infor	rmation			
Are you the main co	ntact person?	Contact Person Name Name		
YES 🗸 NO		Contact Person 555-5555 Telephone Number		
		Contact Person example@exa Email Address	mple.com	

Select Save & Continue to advance to the next page.

Figure 15 | In the **Consultant Information** section, review consultants associated with the Pilot participant. In the **Contact Information** section, identify the main contact person for your Pilot FCC Form 470.



### Service Requests

There are three pages in the **Service Requests** section. First, you'll review an informational page about the Pilot Eligible Services List. Next, if you are issuing an RFP(s), you will upload the RFP document(s). Finally, you'll create cybersecurity and equipment service requests. Note that if you choose not to upload an RFP(s), you will need to fill out the text box describing the cybersecurity equipment and services you are requesting so that potential service providers will have sufficient information to respond to your equipment/services request(s).

### Type(s) of Cybersecurity Equipment and Services

Review the Pilot Eligible Services List. Select **Save & Continue** to advance to the next page.

### RFPs for Cybersecurity Equipment and Services Requests

If you are issuing an RFP document(s) for your requested equipment and services, select **Yes**. Otherwise, select **No**.

If you select **Yes**, review the requirements about the contents of an RFP(s) and make sure your RFP(s) complies with the requirements. Either select **Upload** to pull the RFP document from its location on your computer or drag the document from your computer to the box labeled **Drop file here**.

Select **Save & Continue** to advance to the next page.

RFPs for Cybersecurity Equipment and Service Requests	
Is there an RFP(s) for any of the Cybersecurity Equipment and Services that you are requesting bids for? Please upload any RFP(s) here.	Please upload all RFPs for the Cybersecurity Equipment and Services that you are requesting bids for. 🍘
	UPLOAD L Drop file here
YES V NO	You must upload your actual RFP document. Uploading a document with a hyperlink to another website. including bid management sites, is not sufficient and can lead to funding denial.

*Figure 16* | *If you are issuing an RFP(s), select* **Upload** *or drag the document to the box labeled* **Drop file here**.



#### **RFP Requirements**

If a participant decides to seek bids using a Request for Proposals (RFP), the RFP should include, at a minimum (as applicable):

- **Project Overview** Sufficient information about your Pilot project to enable prospective bidders to understand your needs, including a description of the equipment and services you plan to seek Pilot Program funding for and the scope of your proposed project;
- **Technical Requirements** A description of the technical network and data requirements necessary for the equipment and services you plan to purchase with Pilot Program funding to be effective;
- **Disqualification Factors** Any factors that will result in submitted bids being disqualified without consideration;
- Location and Site Information The names and addresses of any sites or locations that prospective bidders should include in their bids, along with any site-specific information that can help bidders provide responsive bids;
- **Pilot Program FCC Forms 470 and RFPs Must be Vendor Neutral** When completing the narrative box(es) or an RFP(s), participants may not request a particular manufacturer's name, brand, product, or service unless they also use the words "or equivalent" in their descriptions to ensure prospective bidders are not discouraged from submitting potentially more cost-effective bids that use different manufacturer names, brands, products, or services;
- **Bid Acceptance Period and Requirements** Participants must wait at least 28 days after posting their Pilot Program FCC Form(s) 470 and RFP(s) on USAC's website before making any commitments with selected providers of services and/or equipment. The period during which bids will be accepted is the Bid Acceptance Period; and
- **Constructing a Bid Evaluation** To evaluate the bids received, participants must construct a bid evaluation matrix. Participants may decide which criteria they wish to consider in their bid evaluations and the weight assigned to each criterion. The price of eligible equipment and services need not be the only factor considered. However, the price of the eligible equipment and services must be weighted more heavily than any other single factor in the bid evaluation.
- **Note:** The information contained in a Pilot participant's RFP(s) must be consistent with the services/equipment contained in the Pilot Program FCC Form 470.



### Cybersecurity Equipment and Service Requests

On this page, you can add, edit, and remove cybersecurity equipment and/or service requests. To begin a service request, click **Add New Service Request**. To edit or remove a service request, check the checkbox to select a row in the service requests table and click **Edit Service Request** or **Remove Service Request**.

Cybersecurity Equipmen	t and Service Requests					
Equipment and Service Types Service Request Nickname # of Entities Served Installation, Initial Configuration, and Training Associated RFPs Narrative						
Th	ere are currently no service requests. Pl	ease enter a service request b	elow by clicking the "Add New Service F	Request" button.		
**Reminder: All eligible equipment and se ***If you have questions about the types	ervices and related costs, including mair of network specification and other deta	tenance and operation, licens ils to include here, please call	es, software, must be competitively bid the Customer Service Center at (888) 20	l.** 03-8100.***		
			ADD NEW SERVICE REQUEST	DIT SERVICE REQUEST	REMOVE SER	VICE REQUEST

*Figure 17* On the **Cybersecurity Equipment and Service Requests** page, you can **add**, **edit**, or **remove cybersecurity** equipment and service requests.

#### Add New Cybersecurity Equipment and Service Request

When you click **Add New Service Request**, you will be directed to the **Add New Cybersecurity Equipment and Service Request** page. From here, you will:

- 1. Select the type of cybersecurity equipment and/or service for your request.
- 2. Review the description of the selected type from the Pilot Eligible Services List.

#### Substantially Similar or Equivalent Features

Each category in the Pilot Eligible Services List contains a broad description, a non-exhaustive list of eligible cybersecurity equipment and services, and explains that Pilot-eligible equipment and services may include the listed features, substantially similar features, or their equivalents. If the cybersecurity equipment and/or services you request are not listed in the Pilot Eligible Services List but include substantially similar or equivalent features to the listed features, use the narrative text box to explain how your requested cybersecurity equipment and/or services are substantially similar or equivalent to listed features.



- 3. Enter a service request nickname.
- 4. Enter the number of entities served.
- 5. Indicate whether you are also seeking installation, activation, initial configuration, and/or training for the equipment and/or services.
- 6. Select the RFP(s) that apply to this service request. If no RFP is selected, you will be required to use the **Narrative** text box to describe and provide additional information regarding the service and/or equipment you are seeking support for. If an RFP is selected, the **Narrative** text box is optional.

#### Narrative Requirements

When completing the narrative text box(es), you may not include a particular manufacturer's name, brand, product, or services unless you also use the words "or equivalent" in your description to ensure that prospective bidders are not discouraged from submitting potentially more cost-effective bids that use different manufacturer names, brands, products, or services.

Participants are required to include sufficient information about their cybersecurity needs to allow bidders to submit responsive bids for the requested services and equipment, including any disqualification factors, additional details about eligible locations that will be receiving these services, and other information about the services requested that would help bidders develop bids that are responsive to your needs.

Participants should provide additional information for each of the specific categories of cybersecurity services and equipment they are seeking support for that includes, for example, the quantity of services/equipment needed, the type/model of the network equipment that needs to be supported, the number of end-user devices/users/locations that will need to be supported, and any software and/or licenses that will be needed.

Please be aware that the narrative text box is limited to 5000 characters.

After answering all required questions, select **Save & Create Another Request** to add another cybersecurity equipment and/or services request or select **Save Request** to return to the **Cybersecurity Equipment and Service Requests** page.

When you have finished adding service requests, click **Save & Continue**.



	Endpoint Protoction
Endpoint Protection	Enapoint Protection
Service Request Nickname *	Equipment and services, or a combination of equipment and services that implements safeguards to protect school- and library-owned end-user school- and library-owned end-use devices, including desktop computers, laptops, and mobile devices, against cyber threats and attacks including any impact and sarvings that may include the following fastures substantial tracks including any impact and sarvings that may include the following fastures substantial tracks including any impact and sarvings that may include the following fastures substantial tracks including any impact and sarvings that may include the following fastures substantial tracks including any impact and sarvings that may include the following fastures substantial tracks including any impact and sarvings that may include the following fastures substantial tracks including any impact and sarvings that may include the following fastures substantial tracks including any impact and sarvings that may include the following fastures substantial tracks including any impact and sarvings that may include the following fastures substantial tracks including any impact and sarvings that may include the following fastures substantial tracks including any impact and sarvings that may include the following fastures substantial tracks including any impact and sarvings that may include the following fastures substantial tracks including any impact and sarvings that may include the following fastures substantial tracks including any impact and sarvings that may include the following fastures include
Number of entities served *	similar factores, or their equivalents: • Anti-malware • Anti-ransomware
Are you also seeking installation, activation, initial configuration, and/or training for this/these services(s)? *	Anti-spam     Anti-virus     Endpoint Detection & Response (EDR)
○ Yes ○ No	Extended Detection & Kesponse (XDK)     Insider privilege and misuse     Privileged Access Management
Please select the RFP(s) that apply to this service request * Demo RFP	Secure Sockets Layer (SSL) inspections     Target intrusions     Web application hacking
Narrative * Please use the Narrative box below to describe and provide additional information regarding the se When completing the narrative text box(es), you may not include a particular manufacturer's name, ensure that prospective bidders are not discouraged from submitting potentially more cost-effective required to include sufficient information about their cybersecurity needs to allow bidders to submin different declaration between the tween the structure of the sufficiency of the sufficience	rvice/equipment that you are seeking support for. brand, product, or services unless you also use the words "or equivalent" in your description to bids that use different manufacturer names, brands, products, or services. Participants are t responsive bids for the requested services and equipment, including any disqualification factors about the services requested that would help bidders develop bids that are responsive to your rsecurity services and equipment they are seeking support for that includes, for example, the
additional details about englue locations that win be receiving these services, and other moreation needs. Participants should provide additional information for each of the specific categories of cybe quantity of services/equipment needed, the type/model of the network equipment that needs to be software and/or licenses that will be needed.	supported, the number of end-user devices/users/locations that will need to be supported, and a

Figure 18 | On the **Add New Cybersecurity Equipment and Service Request** page, choose the type of cybersecurity equipment and/or services you are seeking; add a service request nickname; enter the number of entities served; indicate whether you are also seeking installation, activation, initial configuration, and/or training for these services; and select an RFP or provide the required narrative.



# **Technical Contact Information**

On the **Technical Contact Information** page, select **Yes** if there is a technical contact person who can provide additional information about your Pilot FCC Form 470 and the cybersecurity equipment and/or services you are seeking. Otherwise, select **No** and then select **Save & Continue.** 

If you select **Yes**, you can enter the technical contact person's details in the following two ways:

- 1. **Search EPC System** Locating the technical contact person by typing in the person's name and searching the EPC system.
- 2. **Enter Details Manually** Manually completing the required fields. NOTE: Manually entering the technical contact person's details will NOT create a new user in EPC.

After you select or enter the technical contact person, select **Save & Continue** to proceed to the next page.

Technical Contact Person	
Is there a person who can provide additional technical details or answer specific questions from service providers about the services	First Name*
you are seeking.	
YES / NO	Last Name *
How would you like to enter the technical contact details?	Title
SEARCH EDC SYSTEM ENTER DETAILS MANUALLY	
	Phone Number*
	Phone Number Extension
	Email *
	Re-enter Email *

Figure 19 | On the **Technical Contact Information** page, you can search the EPC system or enter details manually for the technical contact person.

# **Procurement Information**

If there are state or local procurement/competitive bidding requirements that applied to the Cybersecurity equipment and/or services you are seeking, select **Yes.** If there are none, select **No**.

If you select **Yes**, provide a description of the state or local procurement rules, requirements, and/or restrictions on how or when service providers may contact you on other bidding procedures in the text box. You may also use the text box to explain any other bidding procedures that apply to your Pilot FCC Form 470.

Once you have completed the procurement information, you may select one of two options to proceed:



- Save & Share Send the completed form to another partial or full-rights user in your organization to review, edit, and/or complete the form. When the system prompts you with a confirmation message, select Yes to proceed with sharing or No to cancel sharing.
- 2. **Review CBR FCC Form 470** If you do not need to send the form to another partial or full-rights user, proceed to the next page of the form to review and certify.

NOTE: If you choose **Save & Share**, the form will disappear from your **Tasks** list. You will not be able re-enter the form unless the form is saved and shared back with you.

Basic Information	Service Requests	Technical Contact Information	Procurement Information	FCC Form 470 Review	Certifications & Signature
Next, you will enter all information regarding sta	te and local procurement requirements.				
State or Local Procurement R	Requirements				
Are there state or local procurement/compet you are seeking?	itive bidding requirements that applied to th	he Cybersecurity equipment and/or services			
YES√ NO					
If applicable, provide a description of state or providers may contact you or on other biddin	local procurement rules, requirements, and g procedures in the text box.*	d/or restrictions on how or when service			
		0/5000			
BACK DISCARD FORM					SAVE & SHARE REVIEW CBR FCC FORM 470

Figure 20 | From the Procurement Information screen, select **Save & Share** or **Review CBR FCC Form 470** to proceed.

## Review

When you reach the **Review** page, the system generates a PDF version of the form. It may take a few minutes for the system to generate and load the PDF. To check whether a PDF has been successfully generated, click **Refresh**. If you want to review the PDF at a later time, click **Resume Task Later** to close the screen. When you are ready to resume review, select the form from the **My Pending Tasks** list on the CBR dashboard to return to the **Review** page.

-	Basic Information	Service Requests	Technical Contact Information	Procurement Information	ECC Form 470 Review	Certifications & Signature
	Basic Information	Service Requests	rechnical Contact Information	Procurement Information	FCC Form 470 Review	Certifications & Signature
СВ уот	R FCC Form 470 Draft version of tl u don't want to wait, click 'Resume	ne PDF generation is in progr Task Later' to close the curre	ess and it may take a few minutes to ent screen, and CBR will assign you a t	complete. Please click 'Refresh' on ask to continue the PDF review ar	ice or twice a minute to check if th nd certification process.	e PDF generation is complete. If
					R	ESUME TASK LATER REFRESH

Figure 21 | When you reach the **Review** page, it may take a few minutes for the system to generate and load a PDF version of the form.

To review the form:

- 1. Click the PDF file name to download the PDF version of your Pilot FCC Form 470 for review.
- 2. The options on the **Review** page depend on whether you have been given partial or a fullrights user permissions.



Basic Information	Service Requests	Technical Contact Information	Procurement Information	FCC Form 470 Review	Certifications & Signature
Review					
Please download and carefully revie	w this Cybersecurity Pilot Pro	gram FCC Form 470 before certifying.			
Download Document Link					
USAC_GBR_FCC_FORM_470_APPLICATION_CBR420250074_DRAFT_12/30/2024 1:12 PM EST.pdf					
By checking this box, I certify tha	By checking this box, I certify that the information in the PDF document above is correct.				
BACK DISCARD FORM				SEND FOR CERTIFICATION	CONTINUE TO CERTIFICATION

*Figure 22* | *Click the PDF file name to download the PDF version of your Pilot FCC Form 470 for review.* 

#### Review as a Partial Rights User

As a partial rights user, you are not able to certify the Pilot FCC Form 470 and will need to send it to a full rights user for certification. To send the form to a full rights user, click **Send for Certification**. When the system notifies you that your form will be sent to the full rights user(s) in your organization and asks if you wish to proceed, select **Yes** to send the form for certification. The form will disappear from your tasks list, and you will not be able to re-open or revise the form.

#### Review as a Full Rights User

If you are a full rights user, you have two options depending on whether you are the full rights user that will be certifying the form, or you will be sending it to another full rights user for certification:

- If you will be sending the form to another full rights user for certification: Select Send for Certification to send the form to other full-rights user(s) in your organization. When the system notifies you that your form will be sent to the full rights user(s) in your organization and asks if you wish to proceed, select Yes to send the form for certification. If you choose this option, the form will disappear from your tasks list, and you will not be able to re-open or revise the form.
- If you are the full rights user that will be certifying the form: Select the checkbox to certify that the information in the PDF version of the Pilot FCC Form 470 is correct. Select **Continue to Certification** to continue to the **Certifications & Signature** page.



### **Certifications & Signature**

On the **Certifications & Signature** page, carefully read the certification text. Click on each checkbox to confirm that you understand and will comply/have complied with the certification statement. After all boxes are checked, click **Certify**. This action is equivalent to providing your electronic signature. Read the message regarding the certification and select **Yes** if you agree.

When you select **Yes** in response to the confirmation message, the form will be certified. After a oneday delay, the Pilot FCC Form 470 will be posted on USAC's open-source data platform, <u>USAC Open</u> <u>Data</u>. The form will disappear from your tasks list, and you will not be able to re-open or revise the form.

Basic Information	Service Requests	Technical Contact Information	Procurement Information	FCC Form 470 Review	Certifications & Signature
Certifications					
I certify under oath that:					
<ul> <li>I am authorized to submit this application on to data set forth in this form has been examined 503(b)), or fine or imprisonment under Title 18</li> </ul>	ehalf of the above-named participant in the Se and is true, accurate, and complete. I acknowle of the United States Code (18 U.S.C. § 1001), c	chools and Libraries Cybersecurity Pilot Program an edge that any false statement on this application or or can lead to liability under the False Claims Act (31	d that based on information known to me or pro- on other documents submitted by this participar U.S.C. §§ 3729–3733).	vided to me by employees responsible for the d tt can be punished by fine or forfeiture under th	lata being submitted, I hereby certify that the ne Communications Act (47 U.S.C. §§ 502,
In addition to the foregoing, this participant is funding, cancellation of funding commitments, authorities.	n compliance with the rules and orders gover and/or recoupment of past disbursements. I	ning the Schools and Libraries Cybersecurity Pilot Pr acknowledge that failure to comply with the rules ar	rogram, and I acknowledge that failure to be in co nd orders governing the Schools and Libraries Cy	mpliance and remain in compliance with those persecurity Pilot Program could result in civil or	rules and orders may result in the denial of criminal prosecution by law enforcement
<ul> <li>By signing this application, I certify that the info statements, false claims, or otherwise. (U.S. Co</li> </ul>	ormation contained in this form is true, comple de Title 18, sections §§ 1001, 286–287 and 134	ete, and accurate. I am aware that any false, fictitiou I1 and Title 31, sections §§ 3729–3730 and 3801–381	is, or fraudulent information, or the omission of a (2).	iny material fact, may subject me to criminal, ci	vil or administrative penalties for fraud, false
The schools meet the statutory definition of "e	ementary school" or "secondary school" as de	fined in 47 C.F.R § 54.2000, do not operate as for-pr	ofit businesses, and do not have endowments ex	ceeding \$50,000,000.	
Libraries or library consortia eligible for assista completely separate from any school (including	nce from a State library administrative agency g, but not limited to, elementary and secondar	vunder the Library Services and Technology Act of 1 y schools, colleges, and universities).	996 do not operate as for-profit businesses and,	except for the limited case of Tribal college or u	niversity libraries, have budgets that are
The services and/or equipment that the school	, library, or consortium purchases at discounts	s will not be sold, resold, or transferred in considera	tion for money or any other thing of value, excep	t as allowed by 47 C.F.R § 54.2003(b).	
The school(s) and/or library(ies) listed on this F	CC Form 470 will not accept anything of value,	other than services and equipment sought by mean	ns of this form, from the service provider, or any	representatives or agent thereof or any consult	ant in connection with this request for services.
All bids submitted for eligible equipment and s	ervices will be carefully considered, with price	being the primary factor, and the bid selected will b	e for the most cost-effective service offering con	sistent with paragraph (e) of this section.	
The school, library, or consortium acknowledge requested equipment and services. The school	es that support under the Schools and Librarie library, or consortium recognizes that some of	s Cybersecurity Pilot Program is conditional upon the of the aforementioned resources are not eligible for	he school(s) and/or library(ies) securing access, se support and certifies that it has considered what	parately or through this program, to all of the r financial resources should be available to cove	esources necessary to effectively use the er these costs.
I will retain required documents for a period or request. I also certify that I will retain all docun discounts. I acknowledge that I may be audited	at least 10 years (or whatever retention perio nents necessary to demonstrate compliance w pursuant to participation in the Pilot Program	d is required by the rules in effect at the time of this ith the statute (47 U.S.C. § 254) and Commission rul n.	s certification) after the later of the last day of the es regarding the form for, receipt of, and delivery	applicable Pilot Program year or the service de of equipment and services receiving Schools a	livery deadline for the associated funding nd Libraries Cybersecurity Pilot Program
I certify that the equipment and services that t § 54.2003(b). Additionally, I certify that the enti consultant in connection with this request for services.	ne participant purchases at discounts will be u by or entities listed on this form will not accept ervices.	ised primarily for educational purposes and will not t anything of value or a promise of anything of value	be sold, resold, or transferred in consideration for a, other than services and equipment sought by m	or money or any other thing of value, except as means of this form, from the service provider, or	permitted by the Commission's rules at 47 C.F.R. any representative or agent thereof, or any
I acknowledge that support under this Pilot pre aforementioned resources are not eligible for	gram is conditional upon the school(s) and/or upport. I certify that I have considered what fi	r library(ies) I represent securing access, separately o inancial resources should be available to cover thes	or through this program, to all of the resources n e costs.	ecessary to effectively use the requested equip	ment and services. I recognize that some of the
I certify that I have reviewed all applicable Com	mission, state, Tribal, and local procurement/	competitive bidding requirements and that the part	icipant will comply with all applicable requiremen	ts.	
Name of Authorized FullRight User Person					
Title or Position of AutoTester Authorized Person					

Figure 23 | On the **Certifications** page, check each box to confirm that you understand and will comply/have complied with each certification statement.

# After Certifying

After you have certified your Pilot FCC Form 470 and it is received by USAC, it is considered submitted and all users with full, partial, or view-only rights to your organization's Pilot FCC Form 470 will receive a certification acknowledgement email. This notification confirms that the form has been certified and submitted and explains next steps.

As noted above, when you certify a Pilot FCC Form 470, it is posted on USAC's open-source data platform, <u>USAC Open Data</u>, after a one-day delay.



### Pilot FCC Form 470 Modifications

The only modification that you can make to a certified Pilot FCC Form 470 is to upload a new RFP.

Uploading a new RFP document may require you to restart the 28-day waiting period before selecting a service provider, signing a contract, or submitting and certifying a Pilot FCC Form 471. Ministerial or clerical errors, such as updating contact information, do not require a reset of the 28-day waiting period. However, changes that materially affect the competitive bidding process, such as changing the cybersecurity equipment and/or services requested, do require restarting the 28-day waiting period.

If the new RFP constitutes a substantial change to your originally-submitted Pilot FCC Form 470, the 28-day waiting period will reset, and the Allowable Contract Date on your Pilot FCC Form 470 will be updated accordingly. If the new Allowable Contract Date prevents you from certifying the Pilot FCC Form 471 before the Pilot FCC Form 471 application window closes, you must request a waiver from the Commission after certifying the Pilot FCC Form 471.

To add a new RFP to an already-certified Pilot FCC Form 470, navigate to your previously-certified Pilot FCC Form 470 from the CBR Dashboard. Select the **Related Actions** tab. Select **Add an RFP Document**.

🕰 CBR Dashboard
cbr-1098 - CBR420250168
Summary Certifications Documentation Related Actions
Add an RFP Document This function allows you to upload and associate an additional RFP to one or more Service Requests even if the RFP document did not exist at the time of certification.

Figure 24 | To add a new RFP to a certified Pilot FCC Form 470, navigate to the previously-certified form from the CBR Dashboard. Select **Related Actions**, then **Add an RFP Document**.

On the **Upload RFP** page, answer **Yes** or **No** to the question, "Does this new RFP constitute a substantial change to your CBR FCC Form 470?" Then, upload the new document. The newly uploaded document will need to be associated with at least one **Service Request** before clicking **Submit**.

If you are requesting bids for additional equipment, services, or recipients of service not included on the original Pilot FCC Form 470, you may need to file a new Pilot FCC Form 470.

Uploading a new RFP document with substantial changes and not waiting the minimum 28 days before selecting a service provider, signing a contract, or submitting and certifying a Pilot FCC Form 471 may result in denial of funding.



## Form Assistance

If you have questions about completing this form, please contact the USAC Customer Service Center (CSC) at (888) 203-8100 between 8 a.m. and 8 p.m. E.T. Monday through Friday.

You can also create a customer service case in EPC via the **Contact Us** link on your EPC landing page. On the customer service case form, select the topic **Cybersecurity Pilot.** 



Figure 25 | Click **Contact Us** on your EPC landing page to create a customer service case.