



USAC Payment Portal Updates

October 7, 2024

Housekeeping

- The audience will remain on mute.
- Enter questions at any time using the **'Questions'** box.
- If your audio or slides freeze, restart the webinar.
- A copy of the slide deck is in the **'Handouts'** section of webinar panel.
- Please note that this webinar will be recorded. The recorded webinar will be available in the Service Providers' **'Webinar'** webpage.



The screenshot displays the GoToWebinar control panel. At the top, there is a menu with 'File', 'View', and 'Help'. Below this is the 'Audio' section, which includes a 'Sound Check' indicator and two radio buttons: 'Computer audio' (selected) and 'Phone call'. A microphone icon is shown with the word 'MUTED' in orange. The microphone is identified as 'Microphone (HD Webcam C510)'. Below the microphone is a volume slider and a speaker icon, with the speakers identified as 'Speakers (High Definition Aud...)'. A red text overlay reads 'Download PDF of Slides here!'. The 'Handouts: 2' section lists two files: '2017-05-05_11-59-21.png' and 'GTM iOS.jpeg'. The 'Questions' section is currently empty, with a text input field containing '[Enter a question for staff]' and a 'Send' button. A red text overlay reads 'Ask questions here!'. At the bottom, it says 'Multi sessions different registrants' and 'Webinar ID: 980-960-603', followed by the GoToWebinar logo.

Meet Our Presenters

Debbie Tosi

Senior Manager of Contributor Operations | USAC

Fred Theobald

Director of Financial Operations | USAC

Agenda

Page Changes:

- ‘User Summary’
- ‘Choose Payment Amounts’
- ‘Account Summary’
 - Billing Statements
 - Statement Summaries
 - Open Receivables Statement

‘User Summary’ Changes

User Summary – Before the Update

Page

User Summary (Prior)

ⓘ One or more of your accounts are past due. Interest is accruing daily. ✕

\$67,003.07

Total Current Balance for All Accounts ⓘ

Pay All Accounts

Details

\$53,552.38

Total Current Charges

\$13,450.69

Total Past Due ⓘ

Need help? Contact Customer Service at customersupport@usac.org or 888-641-8722.

Your Accounts

Displaying 3 of 3 records

Select All 🔍

Select	Account#	Company Name	Past Due ⓘ	Current Charge	Due Date	Total Payment Due
<input type="checkbox"/>	888000	Fred Rural Telephone Cooperative	\$0.00	\$29,482.45	08/15/2023	\$29,482.45
<input type="checkbox"/>	888001	Fred Communications, LLC	\$0.00	\$20,353.70	08/15/2023	\$20,353.70
<input type="checkbox"/>	888002	Freedom News, Inc.	\$13,450.69	\$3,716.23	Past Due	\$17,166.92

Show 10 records/page < 1 > of 1 page

Pay Selected Accounts

User Summary Changes

Prior:

One or more of your accounts are past due. Interest is accruing daily.

\$67,003.07

Total Current Balance for All Accounts

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Select	Account#	Company Name	Past Due	Current Charge	Due Date	Total Payment Due
<input type="checkbox"/>	888000	Fred Rural Telephone Cooperative	\$0.00	\$29,482.45	08/15/2023	\$29,482.45
<input type="checkbox"/>	888001	Fred Communications, LLC	\$0.00	\$20,353.70	08/15/2023	\$20,353.70
<input type="checkbox"/>	888002	Freedom News, Inc.	\$13,450.69	\$3,716.23	Past Due	\$17,166.92

Show 10 records/page 1 of 1 page

Pay Selected Accounts

New:

One or more of your accounts are past due. Interest is accruing daily.

\$100,141,828.30

Total Current Balance for All Accounts

Pay All Accounts

Details

\$84,276,152.96
Total Current Charges

\$15,431,566.18
Total Past Due

\$434,109.33
Other Amounts

Need help? Contact Customer Service at customersupport@usac.org or 888-641-8722.

Your Accounts

Displaying 6 of 6 records

Select All

Select	Account#	Company Name	Current Charges	Past Due	Other Amounts	Due Date	Outstanding Balance
<input type="checkbox"/>	888888	Fred Telecom	\$117,153.40	\$801,963.62	\$330,011.18	Past Due	\$1,249,128.20
<input type="checkbox"/>	811117	ABC Telecom	\$5,000.00	\$3,300.00	\$9,690.00	Past Due	\$17,990.00
<input type="checkbox"/>	123123123	ABC Telecom	\$139,993.29	\$436,185.19	\$94,408.15	Past Due	\$670,586.63
<input type="checkbox"/>	811118	123 Telecom	\$12,210,461.49	\$0.00	\$0.00	7/15/2024	\$12,210,461.49
<input type="checkbox"/>	884444	ZYX Telecom	\$71,803,544.78	\$14,190,117.20	\$0.00	Past Due	\$85,993,661.98
<input type="checkbox"/>	12345_BEN	Little Red School House	\$0.00	\$0.00	\$6,311.90	Review	\$6,311.90

Show 10 records/page 1 of 1 page

New! 'Other Amounts'

1. FCC or USAC Appeal
 2. Bankruptcy
 3. Payment Plans
 4. Program Recovery

User Summary – Closer Look

One or more of your accounts are past due. Interest is accruing daily.

\$100,141,828.30

Total Current Balance for All Accounts ⓘ

Pay All Accounts

Details

\$84,276,152.96
Total Current Charges

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Other Amounts

Page

User Summary (New)

New! 'Other Amounts'

Select All 🔍

Select	Account#	Company Name	Current Charges	Past Due	Other Amounts ⓘ	Due Date	Outstanding Balance
<input type="checkbox"/>	888888	Fred Telecom	\$117,153.40	\$901,963.62	\$330,011.18	Past Due	\$1,249,128.20
<input type="checkbox"/>	811117	ABC Telecom	\$5,000.00	\$3,300.00	\$9,690.00	Past Due	\$17,990.00
<input type="checkbox"/>	123123123	ABC Telecom	\$139,993.29	\$436,185.19	\$94,408.15	Past Due	\$670,586.63
<input type="checkbox"/>	811118	123 Telecom	\$12,210,461.49	\$0.00	\$0.00	7/15/2024	\$12,210,461.49
<input type="checkbox"/>	884444	ZYX Telecom	\$71,803,544.78	\$14,190,117.20	\$0.00	Past Due	\$85,993,661.98
<input type="checkbox"/>	12345_BEN	Little Red School House	\$0.00	\$0.00	\$6,311.90	Review	\$6,311.90

Coming in 2025 – Program Recovery Details

Coming in 2025 – Program Recovery Details

User Summary – Closer Look

Page

User Summary (New)

Your Accounts

Displaying 6 of 6 records

 Select All

Select	Account#	Company Name	Current Charges	Past Due	Other Amounts ?	Due Date	Outstanding Balance
<input type="checkbox"/>	888888	Fred Telecom	\$117,153.40	\$801,963.62	\$330,011.18	Past Due	\$1,249,128.20
<input checked="" type="checkbox"/>	811117	ABC Telecom	\$5,000.00	\$3,300.00	\$9,690.00	Past Due	\$17,990.00
<input checked="" type="checkbox"/>	123123123	ABC Telecom	\$139,993.29	\$436,185.19	\$94,408.15	Past Due	\$670,586.63
<input type="checkbox"/>	811118	123 Telecom	\$12,210,461.49	\$0.00	\$0.00	7/15/2024	\$12,210,461.49
<input type="checkbox"/>	884444	ZYX Telecom	\$71,803,544.78	\$14,190,117.20	\$0.00	Past Due	\$85,993,661.98
<input checked="" type="checkbox"/>	12345_BEN	Little Red School House	\$0.00	\$0.00	\$6,311.90	Review	\$6,311.90

show 10 records/page

< 1 > of 1 page

[Pay Selected Accounts](#)

‘Choose Payment Amounts’ Changes

Paying by Statement

Choose Payment Amounts

Displaying 7 of 7 records

Account#	Company Name	Statement ID and Description	Outstanding Balance [?]	Status	Due Date	Payment Amount	Remove
888888	ABC Telecom	UBDI000 – 2021 499-A Late Filing Fee	\$5,000.00	Current	9/15/2023	<input type="text" value="\$5,000.00"/>	✕
888123	ABC Telecom	UBDI000 – 2023 USF Contribution Adjustment	\$9,690.00	Under Appeal	9/15/2023	<input type="text" value="\$0.00"/>	✕
888111	ABC Telecom	UBDI000 – Aug 2023 USF Contribution Charge	\$3,300.00	Past Due	8/15/2023	<input type="text" value="\$3,300.00"/>	✕
123000123	ABC Telecom	UBDI000 – HC Program Recovery – Audit ID	\$94,408.15	Review	10/15/2023	<input type="text" value="\$0.00"/>	✕
123000123	ABC Telecom	UBDI000 – SL RIDF Recovery - FRN	\$139,993.29	Current	9/15/2023	<input type="text" value="\$139,993.29"/>	✕
123000123	ABC Telecom	UBDI000 – LI Program Recovery – Audit ID	\$94,408.15	Past Due	6/15/2023	<input type="text" value="\$94,408.15"/>	✕
12345_BEN	Little Red School House	UBDI000 – SL Program Recovery - FRN	\$6,311.90	Review	12/15/2023	<input type="text" value="\$0.00"/>	✕
Total Payment						\$242,701.44	

Page

Choose Payment Amounts

Shows all open receivables for the selected accounts

(**Note:** Individual statements for individual receivables)

← **Coming in 2025 – Program Recovery Details**

Paying by Statement – Statuses

Choose Payment Amounts

Displaying 7 of 7 records

Account#	Company Name	Statement ID and Description	Outstanding Balance [?]	Status	Due Date	Payment Amount	Remove
888888	ABC Telecom	UBDI000 – 2021 499-A Late Filing Fee	\$5,000.00	Current	9/15/2023	<input type="text" value="\$5,000.00"/>	✕
888123	ABC Telecom	UBDI000 – 2023 USF Contribution Adjustment	\$9,690.00	Under Appeal	9/15/2023	<input type="text" value="\$0.00"/>	✕
888111	ABC Telecom	UBDI000 – Aug 2023 USF Contribution Charge	\$3,300.00	Past Due	8/15/2023	<input type="text" value="\$3,300.00"/>	✕
123000123	ABC Telecom	UBDI000 – HC Program Recovery – Audit ID	\$94,408.15	Review	10/15/2023	<input type="text" value="\$0.00"/>	✕
123000123	ABC Telecom	UBDI000 – SL RIDF Recovery - FRN	\$139,993.29	Current	9/15/2023	<input type="text" value="\$139,993.29"/>	✕
123000123	ABC Telecom	UBDI000 – LI Program Recovery – Audit ID	\$94,408.15	Past Due	6/15/2023	<input type="text" value="\$94,408.15"/>	✕
12345_BEN	Little Red School House	UBDI000 – SL Program Recovery - FRN	\$6,311.90	Review	12/15/2023	<input type="text" value="\$0.00"/>	✕
Total Payment						\$242,701.44	

Page

Choose Payment Amounts

List of Open Receivables

Shows each receivable's status

Paying by Statement – Default Amount

Choose Payment Amounts

Displaying 7 of 7 records

Account#	Company Name	Statement ID and Description	Outstanding Balance [?]	Status	Due Date	Payment Amount	Remove
888888	ABC Telecom	UBDI000 – 2021 499-A Late Filing Fee	\$5,000.00	Current	9/15/2023	\$5,000.00	×
888111	ABC Telecom	UBDI000 – Aug 2023 USF Contribution Charge	\$3,300.00	Past Due	8/15/2023	\$3,300.00	×
123000123	ABC Telecom	UBDI000 – SL RIDF Recovery - FRN	\$139,993.29	Current	9/15/2023	\$139,993.29	×
123000123	ABC Telecom	UBDI000 – LI Program Recovery – Audit ID	\$94,408.15	Past Due	6/15/2023	\$94,408.15	×
Total Payment						\$242,701.44	

Page

Choose Payment Amounts

List of Open Receivables

Debt Statuses

Payment amount defaults to the total outstanding balance of the debt (if current or past due)

Paying by Statement – Appeal/Review/Bankruptcy

Choose Payment Amounts

Displaying 7 of 7 records

Account#	Company Name	Statement ID and Description	Outstanding Balance [?]	Status	Due Date	Payment Amount	Remove
888123	ABC Telecom	UBDI000 – 2023 USF Contribution Adjustment	\$9,690.00	Under Appeal	9/15/2023	<input type="text" value="\$0.00"/>	×
123000123	ABC Telecom	UBDI000 – HC Program Recovery – Audit ID	\$94,408.15	Review	10/15/2023	<input type="text" value="\$0.00"/>	×
12345_BEN	Little Red School House	UBDI000 – SL Program Recovery - FRN	\$6,311.90	Review	12/15/2023	<input type="text" value="\$0.00"/>	×
Total Payment						\$242,701.44	

Page

Choose Payment Amounts

List of Open Receivables

Debt Statuses

Default Payment Amount

Payment amount defaults to \$0 (if 'under appeal,' 'in review,' or 'bankruptcy')

Paying by Statement – Manual Changes

Choose Payment Amounts

Displaying 7 of 7 records

Account#	Company Name	Statement ID and Description	Outstanding Balance [?]	Status	Due Date	Payment Amount	Remove
888888	ABC Telecom	UBDI000 – 2021 499-A Late Filing Fee	\$5,000.00	Current	9/15/2023	\$5,000.00	×
888123	ABC Telecom	UBDI000 – 2023 USF Contribution Adjustment	\$9,690.00	Under Appeal	9/15/2023	\$0.00	×
888111	ABC Telecom	UBDI000 – Aug 2023 USF Contribution Charge	\$3,300.00	Past Due	8/15/2023	\$3,300.00	×
123000123	ABC Telecom	UBDI000 – HC Program Recovery – Audit ID	\$94,408.15	Review	10/15/2023	\$0.00	×
123000123	ABC Telecom	UBDI000 – SL RIDF Recovery - FRN	\$139,993.29	Current	9/15/2023	\$139,993.29	×
123000123	ABC Telecom	UBDI000 – LI Program Recovery – Audit ID	\$94,408.15	Past Due	6/15/2023	\$94,408.15	×
12345_BEN	Little Red School House	UBDI000 – SL Program Recovery - FRN	\$6,311.90	Review	12/15/2023	\$0.00	×

Total Payment

\$242,701.44

Cancel

Continue

Page

Choose Payment Amounts

List of Open Receivables

Debt Statuses

Default Payment Amount

‘Under Appeal,’ ‘Review,’ and ‘Bankruptcy’ Statuses

Users can manually change the payment amount

Payment Methods

- The system sends the customer to PAY.gov to set up the payment
 - Credit Card: Up to \$24,999
 - ACH Debit: U.S. Department of the Treasury (“Treasury”) pulls the payment from the customer’s bank account
 - ACH Credit: Customer sends the payment to Treasury via ACH

‘Account Summary’ Changes

Accessing Account Summaries

One or more of your accounts are past due. Interest is accruing daily.

\$100,141,828.30

Total Current Balance for All Accounts ⓘ

Pay All Accounts

Details

\$84,276,152.96

Total Current Charges

\$15,431,566.18

Total Past Due

\$434,109.33

Other Amounts

Page

User Summary

Select All




Select	Account#	Company Name	Current Charges	Past Due	Other Amounts ⓘ	Due Date	Outstanding Balance
<input type="checkbox"/>	888888	Fred Telecom	\$117,153.40	\$801,963.62	\$330,011.18	Past Due	\$1,249,128.20
<input checked="" type="checkbox"/>	811117	ABC Telecom	\$5,000.00	\$3,300.00	\$9,690.00	Past Due	\$17,990.00
<input checked="" type="checkbox"/>	123123123	ABC Telecom	\$139,993.29	\$436,185.19	\$94,408.15	Past Due	\$670,586.63
<input type="checkbox"/>	811118	123 Telecom	\$12,210,461.49	\$0.00	\$0.00	7/15/2024	\$12,210,461.49
<input type="checkbox"/>	884444	ZYX Telecom	\$71,803,544.78	\$14,190,117.20	\$0.00	Past Due	\$85,993,661.98
<input checked="" type="checkbox"/>	12345_BEN	Little Red School House	\$0.00	\$0.00	\$6,311.90	Review	\$6,311.90

show 10 records/page < 1 > of 1 page

Company-Specific Warnings

 Your account is past due. Interest is accruing daily. 

Summary

<p>\$17,990.00</p> <p>Total Payment Due </p> <p>Make a Payment</p>	<p>Details</p> <p>\$5,000.00 Total Current Charges</p> <p>\$3,300.00 Total Past Due </p> <p>\$9,690.00 Other Amounts </p>
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Select Payment View

See the Billing Statements, USF Contribution Charge Calculation, Invoice History, Payment History, and True-Up Statements for your account.

Billing Statements 

Billing Statements

This section shows all individual open receivables. These amounts incorporate the original principal balance, payments, netting, interest, and penalties. Click a Statement ID to view a summary of your statement and download a PDF.

For a different view, click [here](#) to see a single statement of ALL open receivables

Displaying 4 of 4 records

Statement Date	Statement ID	Description	Status	Outstanding Balance
08/15/2023	UBDI001	2021 499-A Late Filing Fee	Current	\$5,000.00
08/15/2023	UBDI000	2023 USF Contribution Adjustment	Under Appeal	\$9,690.00
08/15/2023	UBDI000	Aug 2023 USF Contribution Charge	Closed	\$0.00
07/15/2023	UBDI000	Jul 2023 USF Contribution Charge	Past Due	\$3,300.00

Show records/page

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Page

Account Summary

Red Light and Treasury Warnings

Account Balance Summary

Summary

\$17,990.00
Total Payment Due ⓘ

[Make a Payment](#)

Details

\$5,000.00
Total Current Charges

\$3,300.00
Total Past Due ⓘ

\$9,690.00
Other Amounts ⓘ

New! 'Other Amounts'

1. FCC or USAC Appeal
2. Bankruptcy
3. Payment Plans
4. Program Recovery

Select Payment View

See the Billing Statements, USF Contribution Charge Calculation, Invoice History, Payment History, and Trust Up Statements for your account.

Billing Statements ▾

Billing Statements

This section shows all individual open receivables. These amounts incorporate the original principal balance, payment history, and late fees. Click on the Statement ID to view a summary of your statement and download a PDF.

For a different view, click [here](#) to see a single statement of ALL open receivables

Displaying 4 of 4 records

Statement Date	Statement ID	Description	Status	Outstanding Balance
08/15/2023	UBDI001	2021 499-A Late Filing Fee	Current	\$5,000.00
08/15/2023	UBDI000	2023 USF Contribution Adjustment	Under Appeal	\$9,690.00
08/15/2023	UBDI000	Aug 2023 USF Contribution Charge	Closed	\$0.00
07/15/2023	UBDI000	Jul 2023 USF Contribution Charge	Past Due	\$3,300.00

Show 10 records/page

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Page

Account Summary

Red Light and Treasury Warnings

Account Balance Summary

Accessing Billing Statements

Summary

\$17,990.00
Total Payment Due ⓘ

[Make a Payment](#)

Details

\$5,000.00
Total Current Charges

\$3,300.00
Total Past Due ⓘ

\$9,690.00
Other Amounts ⓘ

Select Payment View
See the Billing Statements, USF Contribution Charge Calculation, Invoice History, Payment History, and True-Up Statements for your account.

Billing Statements ▼

↓

Billing Statements

This section shows all individual open receivables. These amounts incorporate the original principal balance, payments, netting, interest, and penalties. Click a Statement ID to view a summary of your statement and download a PDF.

For a different view, click [here](#) to see a single statement of ALL open receivables

Displaying 4 of 4 records

Statement Date	Statement ID	Description	Status	Outstanding Balance
08/15/2023	UBDI001	2021 499-A Late Filing Fee	Current	\$5,000.00
08/15/2023	UBDI000	2023 USF Contribution Adjustment	Under Appeal	\$9,690.00
08/15/2023	UBDI000	Aug 2023 USF Contribution Charge	Closed	\$0.00
07/15/2023	UBDI000	Jul 2023 USF Contribution Charge	Past Due	\$3,300.00

Show 10 records/page < 1 > of 1 page

Page

Account Summary

Red Light and Treasury Warnings

Account Balance Summary

Billing Statements

New: Billing Statements





Prior (Invoices):

Select Payment View
See the payment history, invoices, balance details, or true-up statements for this account.

Invoices

Invoices

Displaying 10 of 23 records

Invoice #	Statement Month	View
UBDI0000000011	April 2024	
UBDI0000000001	March 2024	
UBDI0000000010	February 2024	
UBDI0000000009	January 2024	

New! (Billing Statements):

Select Payment View
See the Balance Details, Payment History, USF Contribution Charge Calculation, and True-Up Statements for your account.

Billing Statements

This section shows all open receivables and paid statements in the past 24 months. These amounts incorporate the original principal balance, payments, netting, interest, and penalties. Click on a Statement ID to view a summary of your statement and download a PDF.

Displaying 4 of 4 records

Statement Date	Statement ID	Description	Status	Outstanding Balance
08/15/2023	UBDI001	2021 499-A Late Filing Fee	Current	\$5,000.00
08/15/2023	UBDI000	2023 USF Contribution Adjustment	Under Appeal	\$9,690.00
08/15/2023	UBDI007	Aug 2023 USF Contribution Charge	Closed	\$0.00
07/15/2023	UBDI004	Jul 2023 USF Contribution Charge	Past Due	\$3,300.00

Show 10 records/page of 1 page

New: Statement Summaries

Prior (Invoices):

Invoice Number: 1167880711826712
Statement Date: 05/20/2024
New Balance: \$1,881.07
Payment Due Date: 08/15/2024

Invoice shows the monthly activity on the account

STATEMENT OF ACCOUNT

Date	Description	Charges/Credits
	Previous Balance	\$1,881.07
05/10/2024	Payment	(\$1,881.07)
05/15/2024	Support Mechanism Charges	\$1,881.07
TOTAL OUTSTANDING USAC BALANCE AS OF 05/15/2024		\$1,881.07

Snapshot in time

Transactions occurring after 05/15/2024 are not reflected in this statement.

*Please note that this is just the summary page of your invoice. A full invoice with more detail is being mailed to you.

Payment information
 To make payments go to www.usac.org/pay

New! (Statement Summary):

Statement Summary

Company Name: ABC Telecom
 Account ID: 888777
 Program Type: Universal Service Fund

Statement ID: UBDI001
 Due Date: 8/15/2023
 Status: Past Due

Statement Activity

Downloadable → Download Statement

Displaying 4 of 4 records

Date	Description	Charges/Credits
7/15/2023	Jul 2023 USF Contribution Charge	\$6,000.00
	Interest	\$15.00
7/25/2023	Payment – Pay.gov ID 1234567	(\$2,000.00)
8/15/2023	2022 USF Contribution Credit	(\$715.00)

Outstanding balance as of 09/20/2023 for UBDI001: \$3,300.00

Note: If you have a question or dispute regarding your USAC statement, contact Customer Service at CustomerSupport@usac.org or (888) 641 - 8722.

Shows all activity (including interest) up to the current date

Viewing All Open Receivables

Summary

<p>\$17,990.00</p> <p>Total Payment Due ?</p> <p>Make a Payment</p>	<p>Details</p> <p>\$5,000.00 Total Current Charges</p> <p>\$3,300.00 Total Past Due ?</p> <p>\$9,690.00 Other Amounts ?</p>
------------------------------------------------------------------------------------------------------------	---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------

Select Payment View

See the Billing Statements, USF Contribution Charge Calculation, Invoice History, Payment History, and True-Up Statements for your account.

Billing Statements [v](#)

Billing Statements

This section shows all individual open receivables. These amounts incorporate the original principal balance, payments, netting, interest, and penalties. Click on a Statement ID to view a summary of your statement and download a PDF.

For a different view, click [here](#) to see **Open Receivables Statement**

Displaying 4 of 4 records

Statement Date	Statement ID	Description	Status	Outstanding Balance
08/15/2023	UBDI001	2021 499-A Late Filing Fee	Current	\$5,000.00
08/15/2023	UBDI000	2023 USF Contribution Adjustment	Under Appeal	\$9,690.00
08/15/2023	UBDI000	Aug 2023 USF Contribution Charge	Closed	\$0.00
07/15/2023	UBDI000	Jul 2023 USF Contribution Charge	Past Due	\$3,300.00

Show [10](#) records/page

[<](#) [1](#) [>](#) of 1 page

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Account Summary

Red Light and Treasury Warnings

Account Balance Summary

Billing Statements

Open Receivable Summary

Viewing All Open Receivables

Company Contacts + Associated 498 IDs +

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Open Receivables Summary

Company Name: ABC Telecom
Account ID: 800000
Program Type: Universal Service Fund

[Download Statement](#)

Date	Statement ID	Description	Status	Charges/Credits
07/15/2022	UBDI0012	Jun 2022 USF Contribution Charge	Bankruptcy	\$950.36
08/15/2022	UBDI0013	Jul 2022 USF Contribution Charge	Bankruptcy	\$1,001.22
08/15/2023	UBDI0011	Oct 2023 USF Contribution Charge	Appeal	\$1,150.36
09/15/2023	UBDI0001	Sept 2023 USF Contribution Charge	Past Due	\$1,001.26
10/13/2023	UBDI0002	Oct 2023 USF Contribution Charge	Past Due	\$1,150.36
11/15/2023	UBDI0003	Nov 2023 USF Contribution Charge	Past Due	\$1,125.74
12/15/2023	UBDI0004	Dec 2023 USF Contribution Charge	Past Due	\$1,100.21
01/15/2024	UBDI0005	Jan 2024 USF Contribution Charge	Past Due	\$982.43
01/15/2024	UBDI0006	2023 499A Late Filing Fee	Past Due	\$112.50
02/12/2024	UBDI0007	Feb 2024 USF Contribution Charge	Past Due	\$950.36
02/12/2024	UBDI0008	2023 499A Late Filing Fee	Past Due	\$100.00
03/15/2024	UBDI0009	Mar 2024 USF Contribution Charge	Current	\$950.36
03/15/2024	UBDI0010	2023 499A Late Filing Fee	Current	\$100.00
03/15/2024	PP0050	Payment Plan Administrative Fee	Payment Plan	\$1,000.00
03/15/2024	PP0051	Payment Plan	Payment Plan	\$125,000.48
Outstanding balance as of xx/xx/xxxx				\$127,150.84

Your company has a debt transferred to Treasury. Call (888) 826-3127 for a resolution.

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Contribution Calculations

Select Payment View

See the Billing Statements, USF Contribution Charge Calculation, Invoice History, Payment History, and True-Up Statements for your account.

Calculation Page

Calculations

This payment view shows the calculations used to determine your Universal Service Fund (USF) contributions.

2024 FCC Form 499-Q Filings

FCC Form 499-Q Filing	Interstate Revenue	International Revenue	Contribution Factor	Circularity Factor	FCC Form 499-Q Base	USF Contribution Charge (Qtrly)
Q3 2024: May 2024-Q	\$100,000.00	\$0.00	0.344	0.254644	\$100,000.00	\$25,640.25

Total Monthly Contribution: Your total monthly contribution is updated every quarter to reflect the current FCC Form 499-Q filing.

USF Contribution Charge (Qtrly)	\$25,640.25
Number of Installments	÷ 3
Total Monthly Contribution	\$8,546.75

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Payments History

Select Payment View

See the Billing Statements, USF Contribution Charge Calculation, Invoice History, Payment History, and True-Up Statements for your account.

Payment History

Payments History

The table below shows information relating to payments (ACH Debit, ACH Credit, & Credit Card) made toward your account. Please note that netting details, previously displayed here, can now be found on your statement summary.

Displaying 10 of 24 records

Payment ID	Description	Date Paid	Amount
27HM	Payment - ACH Debit	09/16/2024	\$28,197.29
27GR	Payment - ACH Debit	08/12/2024	\$28,197.29
27G5	Payment - ACH Debit	07/18/2024	\$16,469.79
27F8	Payment - ACH Debit	06/14/2024	\$16,469.79
27EA	Payment - ACH Debit	05/13/2024	\$16,469.79
27DI	Payment - ACH Debit	04/15/2024	\$17,162.22
27CO	Payment - ACH Debit	03/18/2024	\$17,162.22
27BP	Payment - ACH Debit	02/12/2024	\$17,162.22
27AA	Payment - ACH Debit	01/16/2024	\$17,129.25
27AL	Payment - ACH Debit	12/11/2023	\$17,129.25

Show 10 records/page

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Select Payment View


See the Billing Statements, USF Contribution Charge Calculation, Invoice History, Payment History, and True-Up Statements for your account.

True-Up Statements 

True-Up Statements

Displaying 2 of 2 records



499-A Filing	True-Up Calculation	View
2024 499-A	\$58,951.59	
2023 499-A	\$115,722.07	

Show records/page

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If you do not see a true-up statement link, send an [e-mail](#) to USAC to request a true-up statement.

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Questions?

Contributors/Service Providers Customer Service Center (CSC)



Call us at (888) 641-8722

Monday – Friday 9 a.m. to 5 p.m. ET



Email: CustomerSupport@usac.org

- Include in your email:
 - 498 ID/Service Provider ID Number (SPIN)
 - 499 Filer ID

Thank You!





**Universal Service
Administrative Co.**