

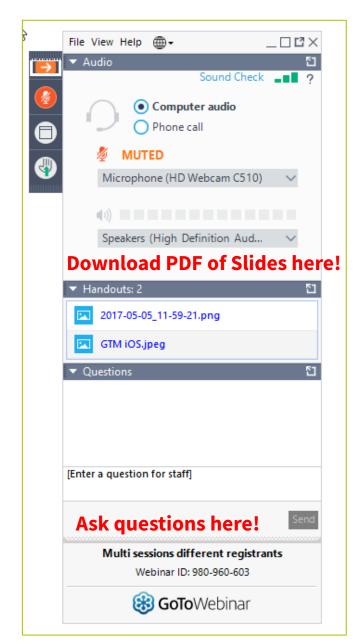
USAC Payment Portal Updates

October 8, 2024



Housekeeping

- The audience will remain on mute.
- Enter questions at any time using the 'Questions' box.
- If your audio or slides freeze, restart the webinar.
- A copy of the slide deck is in the 'Handouts' section of webinar panel.
- Please note that this webinar will be recorded. The recorded webinar will be available in the Service Providers' 'Webinar' webpage.



Meet Our Presenters

Debbie Tosi

Senior Manager of Contributor Operations | USAC

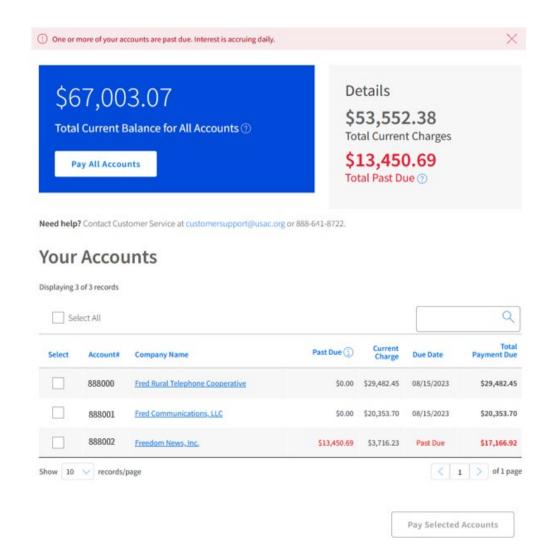
Agenda

Page Changes:

- 'User Summary'
- 'Choose Payment Amounts'
- 'Account Summary'
 - Billing Statements
 - Statement Summaries
 - Open Receivables Statement

'User Summary' Changes

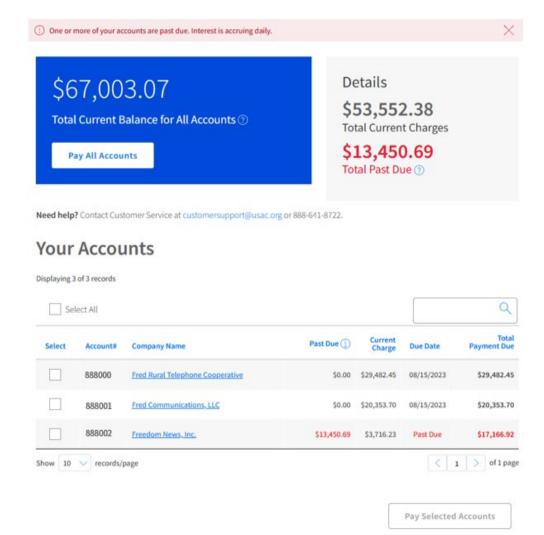
User Summary – Before the Update



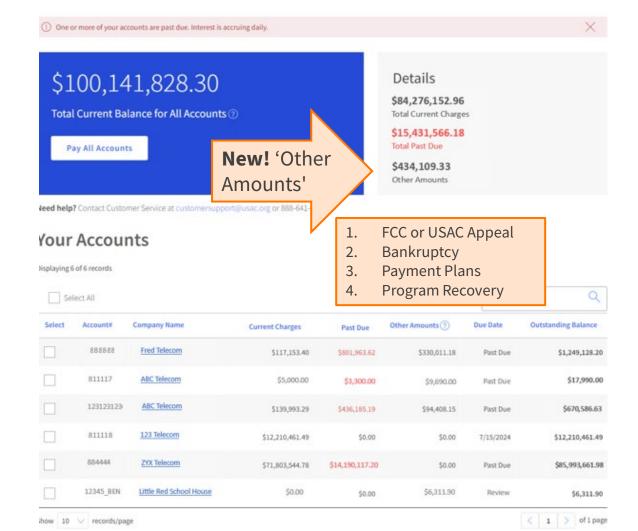
Page User Summary (Prior)

User Summary Changes

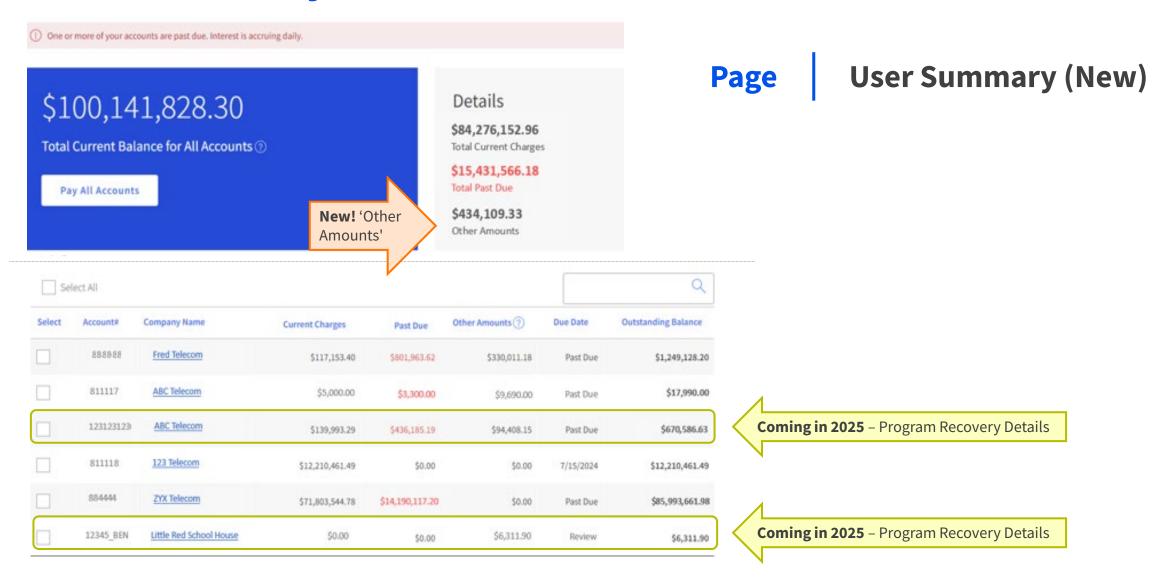
Prior:



New:



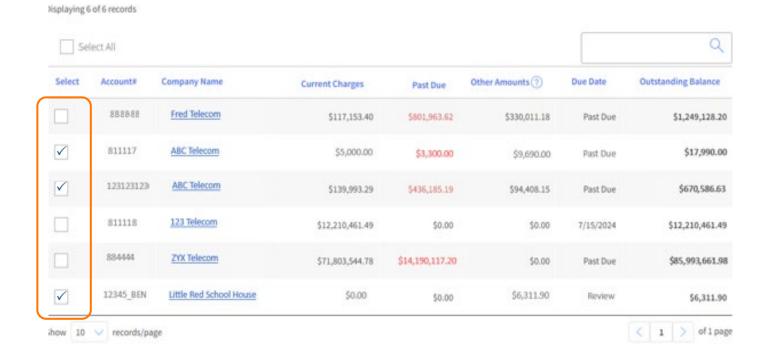
User Summary – Closer Look



User Summary – Closer Look

Page User Summary (New)

Your Accounts



Pay Selected Accounts

'Choose Payment Amounts' Changes

Paying by Statement

Choose Payment Amounts

Displaying 7 of 7 records

Account#	Company Name	Statement ID and Description	Outstanding Balance ?	Status	Due Date	Payment Amount	Remove
888888	ABC Telecom	UBDI000 – 2021 499-A Late Filing Fee	\$5,000.00	Current	9/15/2023	\$5,000.00	
888123	ABC Telecom	UBDI000 – 2023 USF Contribution Adjustment	\$9,690.00	Under Appeal	9/15/2023	\$0.00	\times
888111	ABC Telecom	UBDI000 — Aug 2023 USF Contribution Charge	\$3,300.00	Past Due	8/15/2023	\$3,300.00	×
123000123	ABC Telecom	UBDI000— HC Program Recovery – Audit ID	\$94,408.15	Review	10/15/2023	\$0.00	\times
123000123	ABC Telecom	UBDI000. – SL RIDF Recovery - FRN	\$139,993.29	Current	9/15/2023	\$139,993.29	×
23000123	ABC Telecom	UBD1000. – LI Program Recovery – Audit ID	\$94,408.15	Past Due	6/15/2023	\$94,408.15	\times
2345_BEN	Little Red School House	UBDI000 – SL Program Recovery - FRN	\$6,311.90	Review	12/15/2023	\$0.00	×

Page

Choose Payment Amounts

Shows all open receivables for the selected accounts

(**Note**: Individual statements for individual receivables)

Coming in 2025 – Program Recovery Details

Total Payment

\$242,701.44

Paying by Statement - Statuses

Choose Payment Amounts

Displaying 7 of 7 records

Account# Company Name		Statement ID and Description	Outstanding Balance ?	Status	Due Date	Payment Amount	Remove
888888	ABC Telecom	UBDI000 – 2021 499-A Late Filing Fee	\$5,000.00	Current	9/15/2023	\$5,000.00	×
888123	ABC Telecom	UBDI000 – 2023 USF Contribution Adjustment	\$9,690.00	Under Appeal	9/15/2023	\$0.00	\times
888111	ABC Telecom	UBDI000 – Aug 2023 USF Contribution Charge	\$3,300.00	Past Due	8/15/2023	\$3,300.00	×
123000 123	ABC Telecom	UBDI000—HC Program Recovery – Audit ID	\$94,408.15	Review	10/15/2023	\$0.00	\times
123000123	ABC Telecom	UBDI000 – SL RIDF Recovery - FRN	\$139,993.29	Current	9/15/2023	\$139,993.29	×
123000123	ABC Telecom	UBD1000 – LI Program Recovery – Audit ID	\$94,408.15	Past Due	6/15/2023	\$94,408.15	\times
12345_BEN	Little Red School House	UBDI000 – SL Program Recovery - FRN	\$6,311.90	Review	12/15/2023	\$0.00	X

Page

Choose Payment Amounts

List of Open Receivables

Shows each receivable's status

Paying by Statement - Default Amount

Choose Payment Amounts

Displaying 7 of 7 records

Account#	Company Name	Statement ID and Description	Outstanding Balance ?	Status	Due Date	Payment Amount	Remove
888888	ABC Telecom	UBDI000 – 2021 499-A Late Filing Fee	\$5,000.00	Current	9/15/2023	\$5,000.00	×
888111	ABC Telecom	UBDI000 – Aug 2023 USF Contribution Charge	\$3,300.00	Past Due	8/15/2023	\$3,300.00	×
23000123	ABC Telecom	UBDI000: – SL RIDF Recovery - FRN	\$139,993.29	Current	9/15/2023	\$139,993.29	×
23000123	ABC Telecom	UBDI000. – LI Program Recovery – Audit ID	\$94,408.15	Past Due	6/15/2023	\$94,408.15	×

Total Payment

\$242,701.44

Page Choose Payment Amounts

List of Open Receivables

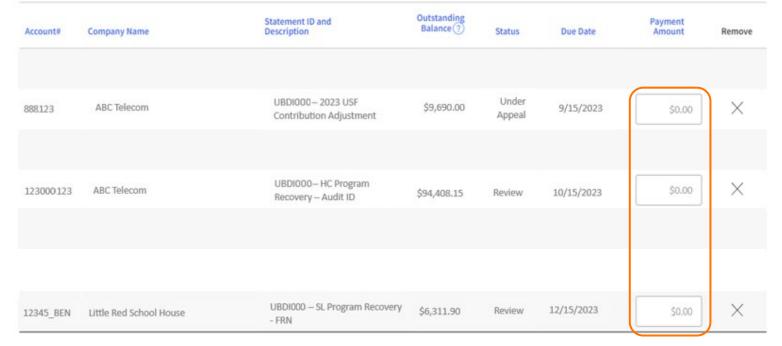
Debt Statuses

Payment amount defaults to the total outstanding balance of the debt (if current or past due)

Paying by Statement - Appeal/Review/Bankruptcy

Choose Payment Amounts

Displaying 7 of 7 records



Total Payment

\$242,701.44

Page Choose Payment Amounts

List of Open Receivables

Debt Statuses

Default Payment Amount

Payment amount defaults to \$0 (if 'under appeal,' 'in review,' or 'bankruptcy')

Paying by Statement - Manual Changes

Choose Payment Amounts

Displaying 7 of 7 records

							\
Account#	Company Name	Statement ID and Description	Outstanding Balance ?	Status	Due Date	Payment Amount	Remove
888888	ABC Telecom	UBDI000 – 2021 499-A Late Filing Fee	\$5,000.00	Current	9/15/2023	\$5,000.00	×
888123	ABC Telecom	UBDI000 – 2023 USF Contribution Adjustment	\$9,690.00	Under Appeal	9/15/2023	\$0.00	×
888111	ABC Telecom	UBDI000 — Aug 2023 USF Contribution Charge	\$3,300.00	Past Due	8/15/2023	\$3,300.00	×
123000 123	ABC Telecom	UBDI000 – HC Program Recovery – Audit ID	\$94,408.15	Review	10/15/2023	\$0.00	×
123000123	ABC Telecom	UBDI000. – SL RIDF Recovery - FRN	\$139,993.29	Current	9/15/2023	\$139,993.29	×
123000123	ABC Telecom	UBDI000 – LI Program Recovery – Audit ID	\$94,408.15	Past Due	6/15/2023	\$94,408.15	×
12345_BEN	Little Red School House	UBD1000 – SL Program Recovery - FRN	\$6,311.90	Review	12/15/2023	\$0.00	×

Total Payment

\$242,701.44

Page

Choose Payment Amounts

List of Open Receivables

Debt Statuses

Default Payment Amount

'Under Appeal,' 'Review,' and 'Bankruptcy' Statuses

Users can manually change the payment amount

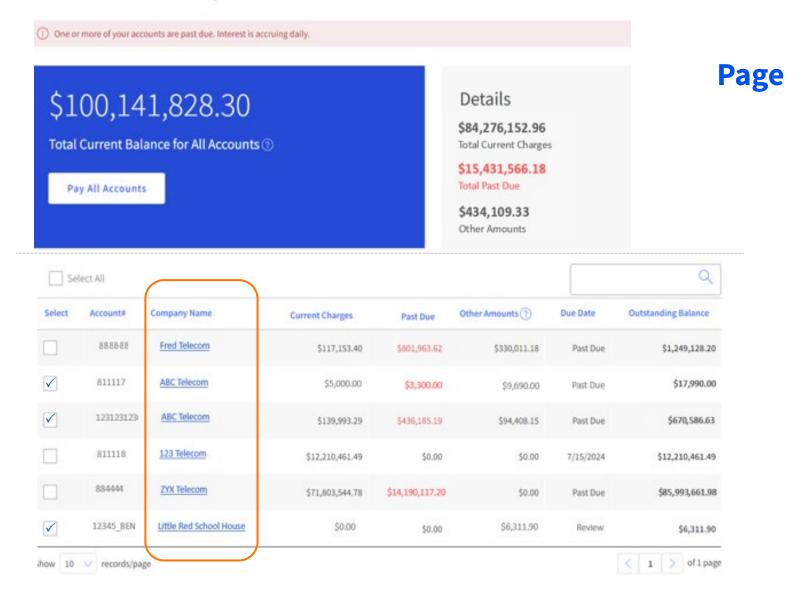


Payment Methods

- The system sends the customer to PAY.gov to set up the payment
 - Credit Card: Up to \$24,999
 - ACH Debit: U.S. Department of the Treasury ("Treasury") pulls the payment from the customer's bank account
 - ACH Credit: Customer sends the payment to Treasury via ACH

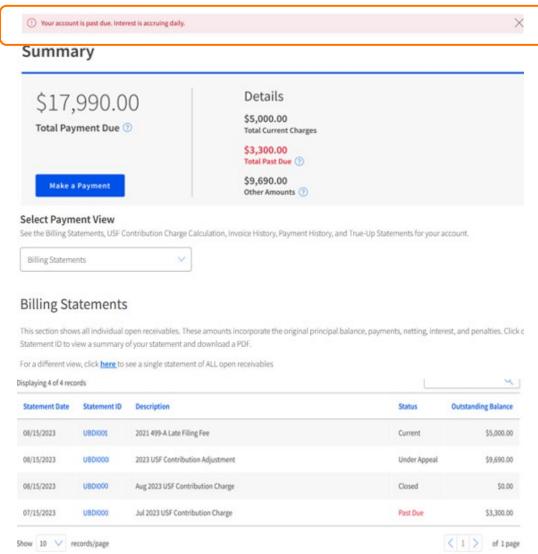
'Account Summary' Changes

Accessing Account Summaries



User Summary

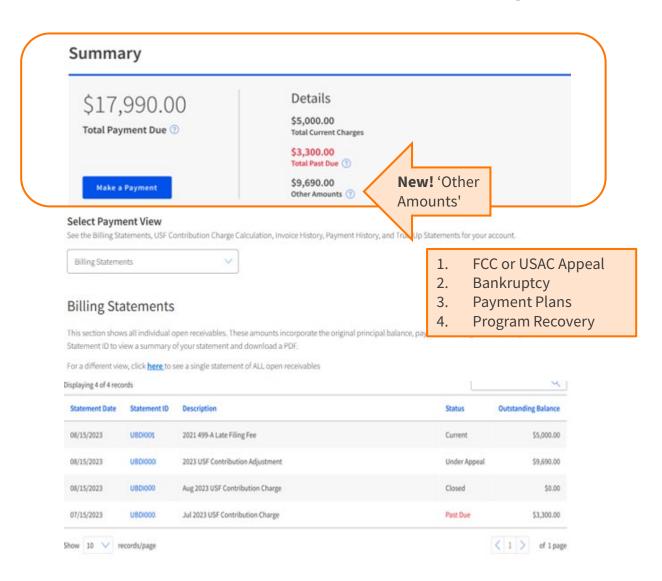
Company-Specific Warnings



Page Account Summary

Red Light and Treasury Warnings

Account Balance Summary

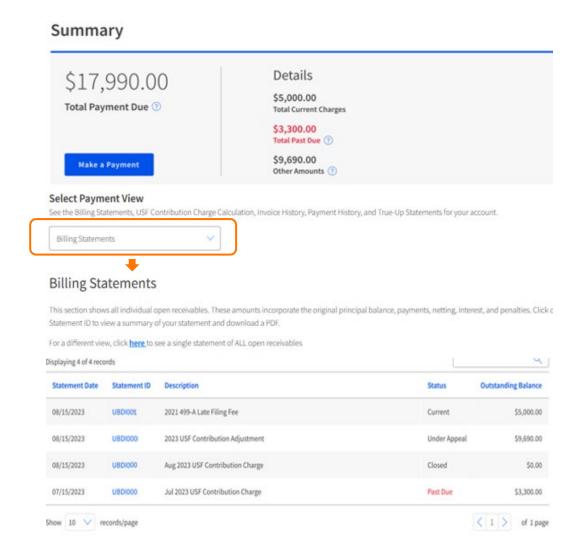


Page Account Summary

Red Light and Treasury Warnings

Account Balance Summary

Accessing Billing Statements



Page Account Summary

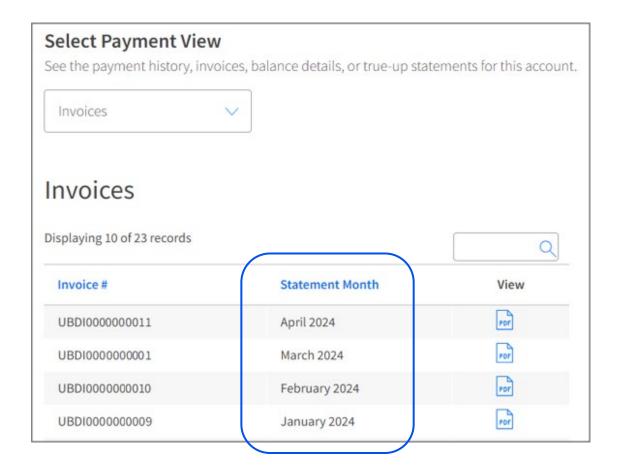
Red Light and Treasury Warnings

Account Balance Summary

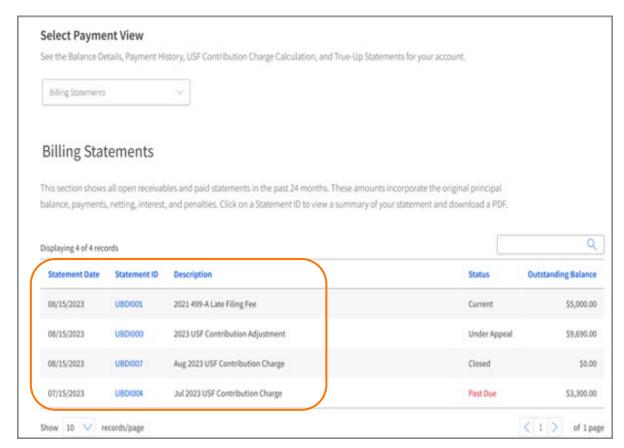
Billing Statements

New: Billing Statements

Prior (Invoices):



New! (Billing Statements):

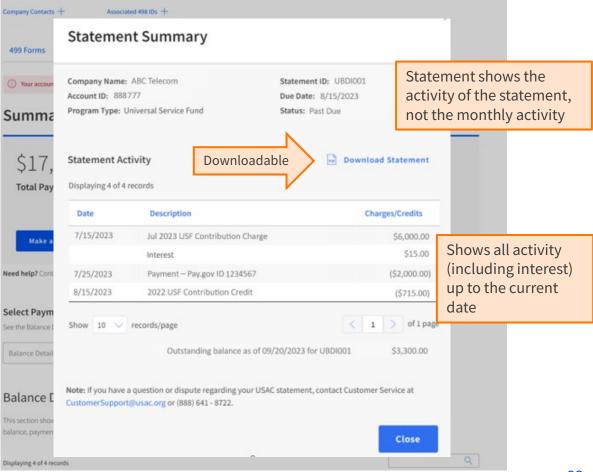


New: Statement Summaries

Prior (Invoices):



New! (Statement Summary):



Viewing All Open Receivables

Summary Details \$17,990.00 \$5,000.00 Total Payment Due ? **Total Current Charges** \$3,300.00 Total Past Due (?) \$9,690.00 Make a Payment Other Amounts (?) Select Payment View See the Billing Statements, USF Contribution Charge Calculation, Invoice History, Payment History, and True-Up Statements for your account. Billing Statements **Billing Statements** This section shows all individual open receivables. These amounts incorporate the original principal balance, payments, netting, interest, and penalties. Click c ment and download a PDF. Statement ID to view a summary of your s Open Receivables Statement For a different view, click here to see Displaying 4 of 4 records Statement Date Statement ID Status **Outstanding Balance** 08/15/2023 UBD1001 2021 499-A Late Filing Fee Current \$5,000.00 08/15/2023 UBDI0000 2023 USF Contribution Adjustment Under Appeal \$9,690.00 08/15/2023 **UBDI000** Aug 2023 USF Contribution Charge Closed \$0.00 07/15/2023 **UBDI000** Jul 2023 USF Contribution Charge Past Due \$3,300.00 Show 10 V records/page < 1 > of 1 page

Page Account Summary

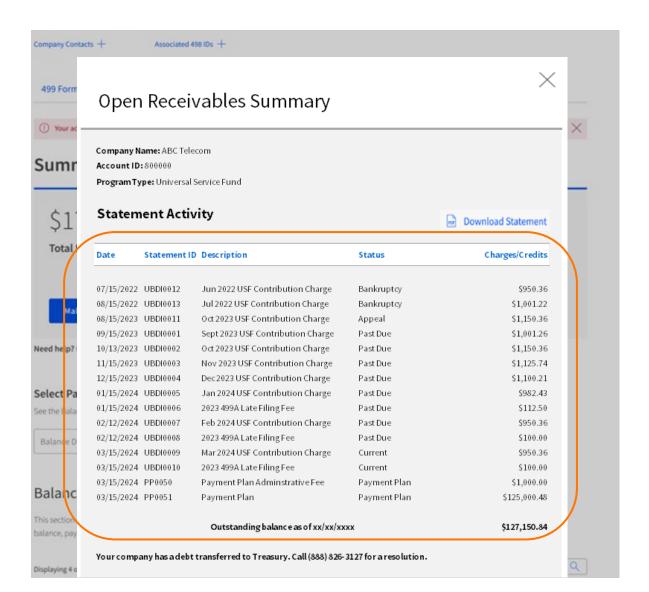
Red Light and Treasury Warnings

Account Balance Summary

Billing Statements

Open Receivable Summary

Viewing All Open Receivables



Page

Account Summary

Red Light and Treasury Warnings

Account Balance Summary

Billing Statements

Open Receivable Summary

Contribution Calculations

Page

Account Summary

Select Payment View

See the Billing Statements, USF Contribution Charge Calculation, Invoice History, Payment History, and True-Up Statements for your account.



Calculations

This payment view shows the calculations used to determine your Universal Service Fund (USF) contributions.

2024 FCC Form 499-Q Filings

FCC Form 499-Q Filing	Interstate Revenue	International Revenue	Contribution Factor	Circularity Factor	FCC Form 499-Q Base	USF Contrib	ution Charge (Qtrly)
Q3 2024: May 2024-Q	\$100,000.00	\$0.00	0.344	0.254644	\$100,000.00		\$25,640.2
Total Monthly Contribution: Your total monthly contribution is updated every quarter to reflect the current FCC Form 499-O filing.			USF Contribution Charge (Qtrly)				\$25,640.25
		, ,	Number	of Installments		÷	3

Red Light and Treasury Warnings

Account Balance Summary

Billing Statements

Open Receivable Summary

Calculation Page

Payments History

Select Payment View See the Billing Statements, USF Contribution Charge Calculation, Invoice History, Payment History, and True-Up Statements for your account. Payment History Payments History The table below shows information relating to payments (ACH Debit, ACH Credit, & Credit Card) made toward your account. Please note that netting details, previously displayed here, can now be found on your statement summary. Displaying 10 of 24 records Payment ID Description Date Paid Amount \$28,197.29 27HM Payment - ACH Debit 09/16/2024 Payment - ACH Debit 08/12/2024 \$28,197.29 27GP Payment - ACH Debit \$16,469.79 27G5 07/18/2024 27F8 Payment - ACH Debit 06/14/2024 \$16,469.79 27EA Payment - ACH Debit 05/13/2024 \$16,469.79 27DI Payment - ACH Debit 04/15/2024 \$17,162.22 27CC Payment - ACH Debit 03/18/2024 \$17,162.22 278P Payment - ACH Debit 02/12/2024 \$17,162.22 27AA Payment - ACH Debit 01/16/2024 \$17,129.25 27A1 Payment - ACH Debit 12/11/2023 \$17,129.25 < 1 > of 3 pages Show 10 v records/page

Page Account Summary

Red Light and Treasury Warnings

Account Balance Summary

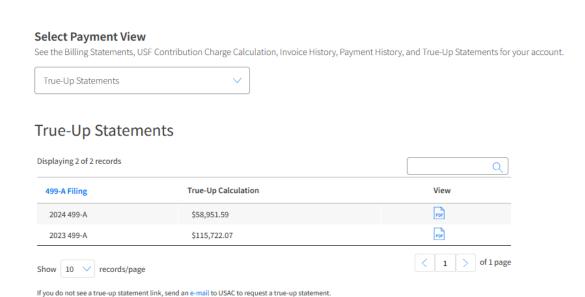
Billing Statements

Open Receivable Summary

Calculation Page

Payments History

True-Up Statements



Page

Account Summary

Red Light and Treasury Warnings

Account Balance Summary

Billing Statements

Open Receivable Summary

Calculation Page

Payments History

True-Up Statements

Questions?

Contributors/Service Providers Customer Service Center (CSC)



Call us at (888) 641-8722

Monday – Friday 9 a.m. to 5 p.m. ET



Email: CustomerSupport@usac.org

- Include in your email:
 - 498 ID/Service Provider ID Number (SPIN)
 - 499 Filer ID

Thank You!



